<) FORESCOUT®

Forescout SilentDefense Implementation Package

Forescout's SilentDefense™ Implementation Package provides the foundation for establishing in-depth device visibility and cyber resilience across your OT/ICS network. Gaining complete device visibility is an essential first step in any Forescout implementation. SilentDefense lets you continuously and passively discover, classify and monitor all your IT/ICS network devices, enabling you to make informed decisions when defining remediation or control policies and/or planning for a rollout of segmentation or vulnerability identification for your inventory of programmable logic controllers.

Forescout professional services will configure SilentDefense with a full set of discovery policies, role-based classification techniques and security threat detection technologies. In addition, they will help you get the information and reports you need to identify, monitor and remediate issues in your OT network to meet your specific project goals.

The Package

Forescout's experienced Professional Services Engineers will assist with the following:

Design and Planning

- Discuss and help plan for your long-term goals and strategy
- Review the SilentDefense network architecture and recommend:
    - Appliance placement
    - Key switch mirroring
    - Third-party systems

Platform Configuration

- Provision and configure sensors
- Define monitored networks
- Establish host discovery and inventory properties
- Configure the detection engine
- Update the vulnerability identification database
- Configure reporting and syslog
- Configure the automated database maintenance schedule

Platform Tuning

- Communication profile tuning
- Whitelist and exception policies
- Analyze initial alerts and alert filters
- Map and inventory assets
- Create an initial mapping of site networks

Highlights

Key Benefits

<) Accelerate your Forescout implementation

<) Expedite time to value across your OT network

<) Maximize return on your Forescout investment

<) Improve resource effectiveness

Key Features

<) Services based on our best practices

<) Leverages the experience of Forescout deployment experts

<) Flexible packages aligned with specific customer needs

- Identify and prioritize vulnerable hosts
- Identify misconfigured hosts

Assessment

- Create initial analytics tabs to identify undesired cross-network connections, remote access, etc.
- Establish initial alert cases to track progress on remediation of network issues and threats
- Analyze network logs to identify undesired DNS, authentication or file transfer activity

Transition to Operations

- Transfer knowledge on operationalizing the system for administration and maintenance procedures
- Review best practices and initial troubleshooting steps for a quicker return to operations after failures

Package Outcomes

- Provisioning of Forescout appliances
- Development of an initial configuration
- Knowledge transfer to up to three people
- Engagement Summary document

Package Sizes

Forescout's Initial Implementation package consists of a core four-day offering with three days on-site and one-day remote to augment the package (if warranted by the size of your deployment). Each of these options includes the activities outlined herein.

PRODUCT	DESCRIPTION	NUMBER OF PHYSICAL LOCATIONS	NUMBER OF DAYS
SD-PS- IMPL-04*	Three consecutive days of on-site professional services and one additional day of remote planning and documentation for initial implementations, includes travel for on-site portion of the package. Maximum quantity of one (1)	1	4
SD-PS- IMPL-01*	One additional day of on-site professional services for initial implementations, includes one day of travel. Must be used only in conjunction with the SD- PS-IMPL-04 SKU, for a maximum of 10 days in total combined (on-site and remote).	N/A	1

*Notes

1. Travel expenses are included for IMPL-01 and IMPL-04
2. Larger implementations will require a custom scoping effort
3. Services are subject to the terms and conditions set forth at http://www.Forescout.com/eula
4. Cancellation of any services with less than five business days' notice shall be subject to a cancellation fee plus actual expenses incurred as set forth in the above terms and conditions

Acronym Glossary

DNS (domain name server)
ICS (industrial control system)
OT (operational technology)

Learn more at Forescout.com