



ForeScout

Open Integration Module

Overview Guide

Version 1.2



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About the Documentation

- Refer to the Resources page on the Forescout website for additional technical documentation: <https://www.forescout.com/company/resources/>
- Have feedback or questions? Write to us at documentation@forescout.com

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About the Open Integration Module

The Forescout Open Integration Module provides network connectivity, visibility, and control through the following components:

- [Data Exchange 3.6](#)
- [Web API 1.4](#)

The Open Integration Module is a Forescout Extended Module.

Forescout Requirements

Forescout version 8.1.

Components described in this document may have additional requirements and dependencies.

Install the Module

This module is automatically installed when you upgrade to Forescout version 8.1 or perform a Forescout version 8.1 clean installation. New module releases may become available between Forescout releases.

Module and Component Rollback

Plugins included in this module are installed and rolled back with the module.

If you are working with version 1.0 of this module, you cannot roll back the module. Information regarding module upgrade and rollback will be available with the next module release.

Learn More about Module Components

This guide presents a short description of each module component. Detailed information about each component, such as requirements, features and configuration, is available in related guides.

Information about new and enhanced features as well as fixed, known and upgrade issues is available in the module Releases Notes.

Refer to the relevant configuration guides for detailed information about how to work with and configure components included with this module. See [Additional Forescout Documentation](#) for information about how to access these guides, and other documentation.

Data Exchange 3.6

The Data Exchange Module lets the Forescout platform use the following methods to communicate with external entities:

- SQL[®], Oracle[®], and LDAP servers: The Forescout platform queries (pull) and updates (push).
- Web services: The Forescout platform queries external services, and receives updates via the CounterACT[®] web service hosted by the module.

Refer to the [Forescout Data Exchange Configuration Guide Version 3.6](#) for details about this module.

Web API 1.4

The Web API Module lets external entities communicate with the Forescout platform using simple, yet powerful web service requests based on HTTP interaction. This module provides web service functionality.

Refer to the [Forescout Web API Configuration Guide Version 1.4](#) for details about this module.

Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

Documentation Downloads

Documentation downloads can be accessed from the [Forescout Resources Page](#), or one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Portal](#)

 *Software downloads are also available from these portals.*

To identify your licensing mode:

- From the Console, select **Help > About Forescout**.

Forescout Resources Page

The Forescout Resources Page provides links to the full range of technical documentation.

To access the Forescout Resources Page:

- Go to <https://www.Forescout.com/company/resources/>, select **Technical Documentation** and search for documents.

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

- Go to <https://updates.forescout.com/support/index.php?url=counteract> and select the version you want to discover.

Customer Portal


The Downloads page on the Forescout Customer Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

To access documentation on the Forescout Customer Portal:

- Go to <https://Forescout.force.com/support/> and select **Downloads**.

Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

 *If your deployment is using Flexx Licensing Mode, you may not have received credentials to access this portal.*

To access the Documentation Portal:

- Go to https://updates.forescout.com/support/files/counteract/docs_portal/ and use your customer support credentials to log in.

Forescout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide

- Select **Forescout Help** from the **Help** menu.

Plugin Help Files

- After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

Online Documentation

- Select **Online Documentation** from the **Help** menu to access either the [Forescout Resources Page](#) (Flexx licensing) or the [Documentation Portal](#) (Per-Appliance licensing).