



# ForeScout Professional Services

## Highlights

### Certified Professional Services Consultants

Experts in the fields of security and network access control with real world experience implementing ForeScout CounterACT.

### Design

New implementation? Discuss your network access control goals with our consultants and work out a NAC architecture and roll-out plan tailored to your environment.

### Implementation

We provide both remote and on-site services in order to ensure a smooth and successful deployment.

### Custom Policies

Whether it's compliance, auto-remediation, authentication, guest services, intrusion prevention, or all of the above, our consultants will build NAC policies to meet your goals.

### Health Check

Already have CounterACT installed? We can test and verify your policy configuration, identify any gaps in coverage, and point out any areas where there may be room for improvement.

At ForeScout Technologies, we pride ourselves on providing intelligent, versatile, and scalable security solutions and having a team of high-caliber consultants to deliver them. ForeScout Professional Services consultants possess expertise in a wide range of technologies with a focus on network security and network access control. The consultants go through a rigorous training program and examination before becoming ForeScout Certified Engineers. Beyond their technical expertise, our consultants work to understand the needs of your business and design a solution to fit your processes and address your requirements for implementing Network Access Control. ForeScout Professional Services is available to assist in your deployment, including design, installation, and configuration of Network Access Control policies.

## Design

Based on your Network Access Control goals, compliance goals and current network infrastructure ForeScout Professional Services will recommend a solution design:

- Appliance types, placement and appropriate visibility of network traffic
- Integrations with network devices
  - Network switches
  - Wireless controllers/access points
  - Virtual Private Network (VPN) concentrators
- Integrations with external systems
  - Mobile Device Management
  - Security Information and Event Management (SIEM) Systems
  - Endpoint patch management solutions
  - External databases
- Compliance strategy
- Enforcement mechanisms

## Installation and Visibility

In the first stage of deployment, ForeScout Professional Services will work with your organization to perform and configure installation tasks:

- Hardware and software installation
- Integrations with network devices and systems
- Discovery and classification of network devices
- Identification of unauthorized and noncompliant devices on the network
- Inventory population
- Audit of applications installed, running services, running processes, registry keys, etc. across devices
- Reporting and logging

## Policy Development and Customization

Once ready for advanced control and NAC policies, ForeScout Professional Services can assist with the configuration of:

- Network authentication and restrictions
  - 802.1X
  - Dynamic access control lists

- Virtual Local Area Network (VLAN) switching
- Virtual Firewall
- Guest Registration and Approvals
- HTTP Captive Portal and Balloon Notifications
- External device (USB) restrictions
- Wireless controller/VPN restrictions
- Auto remediation of software not installed, not running or not up to date

### Post-Install Health Check

A post-install health check and audit is extremely helpful in identifying any room for improvement or gaps in coverage. This will include:

- Verification of CounterACT® network coverage
  - IP ranges
  - Mirrored traffic
  - Network device integrations
- Testing of enforcement and auto-remediation actions
- Identify opportunities for improved performance
- Audit policy flow and time settings

### Packages and Custom Part Numbers

ForeScout Professional Services offers both custom and packaged services. Separate datasheets are available for packaged services.

#### Professional Services Packages

- Initial Implementation: On-site assistance with an initial implementation. See Initial Implementation datasheet for more details.
- Health Check: On-site health check services for existing deployments. See Health Check datasheet for more details.
- Staff Augmentation: Staff augmentation consultant services for existing deployments. See Staff Augmentation (Professional Services Consultant) data sheet for more details.

#### Custom Services Part Numbers

Product	Description
FS-PS-PM-10	Project Manager (hourly)
FS-PS-EM-10	Engagement Manager (hourly)
FS-PS-PRO-11	Hourly rate for onsite custom professional services, travel not included. Minimum 3 consecutive-day engagement.
FS-PS-ARCH-11	Hourly rate for custom architecture services, travel not included. Minimum 3 consecutive days (24 hours) must be scheduled and commensurate travel purchased when used for onsite engagements.

**Note 1:** Travel expenses are not included in the price.

**Note 2:** Services are subject to the terms and conditions set forth at <http://www.forescout.com/eula>

Learn more at  
[www.ForeScout.com](http://www.ForeScout.com)



ForeScout Technologies, Inc.  
190 West Tasman Drive  
San Jose, CA 95134, USA

**Toll-Free (US)** 1-866-377-8771  
**Tel (Intl)** +1-408-213-3191  
**Support** 1-708-237-6591