

# Professional Services Subject Matter Expert (SME) Package (Professional Services Consulting)

Forescout's **Professional Services SME Package** includes Professional Services engineering resources to assist with the evolution and expansion of your Forescout implementation. Forescout SMEs can review the current state of your network and advise or implement best practices to enable device visibility and control policies and/or planning for an enterprise rollout of enforcement/remediation actions.

Forescout Professional Services SME can also update Discovery, Classification and Assessment policies and help get the information and reports you need to meet your specific goals.

## The Package

Forescout's highly experienced Professional Services Engineers will deliver remote consulting services to assist with the following types of activities:

### Design and Planning

- Discuss the current state of your Forescout environment and next steps to achieve your long-term goals and compliance strategy
- Review network design and recommend:
  - Appliance placement
  - Mirrored traffic
  - Network and systems integrations

### Platform Configuration

- Enhance appliance performance
  - Update with the latest software
  - Activate additional capabilities (threat protection, syslog messages, reports)
- Maximize network integrations
- Expand and optimize endpoint management

### Platform Policies

- Optimize current policies
- Expand policies to cover more of your environment
- Update policies to add new use cases
  - New compliance standards
  - Guest management
  - Control actions
  - Orchestration requirements

## Highlights

### Key Benefits

- <) Forescout expertise to enhance your existing deployment
- <) Maximize return on your Forescout investment

### Key Features

- <) Best practices-based experts
- <) Flexible packages to meet a broad range of customer needs

## Package Sizes

We offer SME consulting services on a time-and-materials basis. Travel is available and sold separately.

PRODUCT	DESCRIPTION	NUMBER OF DAYS
FS-PS-SME-01	One day of Professional Services engineer consulting for existing deployments.	Up to 30

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**\*Notes**

1. Travel expenses are NOT included in the price.
2. Remote package includes two hours of project coordinator.
3. Services are subject to the terms and conditions set forth at <http://www.Forescout.com/eula>
4. Cancellation of any services with less than five business days' notice shall be subject to a cancellation fee plus actual expenses incurred as set forth in the EULA



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