



# ForeScout Health Check Package

ForeScout's **Health Check Package** is designed to ensure your ForeScout implementation is configured for optimal performance based on your network architecture and policy goals. Our Professional Services Engineer will conduct an end-to-end configuration review of your ForeScout platform, policies and facilitate alignment with our best practices.

Following the review, we will a test remediation processes as well as restrictive and notification actions to identify potential gaps in coverage.

## The Package

ForeScout's experienced Professional Services Engineers will review and test the following components of your implementation:

### Hardware

- Identify end-of-life/out-of-support appliances
- Monitor Central Processing Unit (CPU) and memory utilization
- Review Intelligent Platform Management Interface (IPMI) system status via the integrated lights-out interface
- Review appliance and service uptime history
- Test disk health

### Platform Configuration

- Completeness and organization of network segments
- Configuration of internal network
- Discovery and inventory properties and timing
- Audit of Switch Port Analyzer (SPAN) port placement and configurations
- Review channel configurations
- Identify oversubscribed appliances
- Verify threat protection settings and legitimized traffic
- Check reporting and logging configurations

### Base Module Configuration

- Install available updates to currently installed modules
- Test and configure additional network devices as needed:
  - Network switches
  - Wireless controllers/access points
  - Virtual Private Network (VPN) concentrators

## Highlights

### Key Benefits

- <) Solidify the current state of your ForeScout platform deployment
- <) Fine-tune your ForeScout policies to align with your environment
- <) Accelerate the next phase of your ForeScout rollout
- <) Maximize return on your ForeScout investment
- <) Improve resource effectiveness

### Key Features

- <) Services based on best practices
- <) Leverages the experience of ForeScout deployment experts
- <) Flexible packages aligned with specific customer needs

**Policy Configuration**

- Review scoping
- Review re-check timing
- Review exceptions
- Review groups
- Review speed of condition/policy resolution
- Identify redundant conditions
- Build in identification of irresolvable devices
- Review and update policy templates:
  - Discover
  - Assess
  - Classify
  - Control
  - Information

**Classification and Assessment**

- Review unmanageable and unclassified devices and identify remediation steps
- Review compliance policies for identification of exceptions and irresolvable devices
- Assist with identification of policy goals and desired enforcement actions
- Advise on steps required to reach compliance goals and enforcement
- Configure additional compliance policies as needed

**Policy Testing (enforcement, remediation and notification)**

- Test enforcement policies for appropriate timing and effectiveness of restrictions
- Test built-in remediation scripts or customer-provided remediation scripts
- Validate
- Identify gaps in coverage

**Deliverables**

- Engagement summary document
- Optimized configuration and policies

Forescout’s **Health Check package** consists of a 5-day offering as outlined below.

PRODUCT	DESCRIPTION	NUMBER OF DAYS
FS-PS-HEALTHCHECK *	Up to five consecutive days of health check services for current customers/existing customers. Travel sold separately	Up to 5

**\*Notes**

1. Travel not included
2. Services are subject to the terms and conditions set forth at <http://www.Forescout.com/eula>
3. Cancellation of any services with less than five business days’ notice shall be subject to a cancellation fee plus actual expenses incurred as set forth in the above terms and conditions



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