Forescout Health Check Package

Forescout’s Health Check Package is designed to ensure your Forescout implementation is configured for optimal performance based on your network architecture and policy goals. Our Professional Services Engineer will conduct an end-to-end configuration review of your Forescout platform, policies and facilitate alignment with our best practices.

Following the review, we will test remediation processes as well as restrictive and notification actions to identify potential gaps in coverage.

The Package

Forescout’s experienced Professional Services Engineers will review and test the following components of your implementation:

Hardware
- Identify end-of-life/out-of-support appliances
- Monitor Central Processing Unit (CPU) and memory utilization
- Review Intelligent Platform Management Interface (IPMI) system status via the integrated lights-out interface
- Review appliance and service uptime history
- Test disk health

Platform Configuration
- Completeness and organization of network segments
- Configuration of internal network
- Discovery and inventory properties and timing
- Audit of Switch Port Analyzer (SPAN) port placement and configurations
- Review channel configurations
- Identify oversubscribed appliances
- Verify threat protection settings and legitimized traffic
- Check reporting and logging configurations

Base Module Configuration
- Install available updates to currently installed modules
- Test and configure additional network devices as needed:
  - Network switches
  - Wireless controllers/access points
  - Virtual Private Network (VPN) concentrators

Highlights

Key Benefits
<) Solidify the current state of your Forescout platform deployment
<) Fine-tune your Forescout policies to align with your environment
<) Accelerate the next phase of your Forescout rollout
<) Maximize return on your Forescout investment
<) Improve resource effectiveness

Key Features
<) Services based on best practices
<) Leverages the experience of Forescout deployment experts
<) Flexible packages aligned with specific customer needs
**Policy Configuration**
- Review scoping
- Review re-check timing
- Review exceptions
- Review groups
- Review speed of condition/policy resolution
- Identify redundant conditions
- Build in identification of irresolvable devices
- Review and update policy templates:
  - Discover
  - Assess
  - Classify
  - Control
  - Information

**Policy Testing (enforcement, remediation and notification)**
- Test enforcement policies for appropriate timing and effectiveness of restrictions
- Test built-in remediation scripts or customer-provided remediation scripts
- Validate
- Identify gaps in coverage

**Deliverables**
- Engagement summary document
- Optimized configuration and policies

**Classification and Assessment**
- Review unmanageable and unclassified devices and identify remediation steps
- Review compliance policies for identification of exceptions and irresolvable devices
- Assist with identification of policy goals and desired enforcement actions
- Advise on steps required to reach compliance goals and enforcement
- Configure additional compliance policies as needed

Forescout’s **Health Check package** consists of a 5-day offering as outlined below.

<table>
<thead>
<tr>
<th>PRODUCT</th>
<th>DESCRIPTION</th>
<th>NUMBER OF DAYS</th>
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<tbody>
<tr>
<td>FS-PS-HEALTHCHECK *</td>
<td>Up to five consecutive days of health check services for current customers/existing customers. Travel sold separately</td>
<td>Up to 5</td>
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*Notes
1. Travel not included
2. Services are subject to the terms and conditions set forth at http://www.Forescout.com/eula
3. Cancellation of any services with less than five business days’ notice shall be subject to a cancellation fee plus actual expenses incurred as set forth in the above terms and conditions