

# **Product License Guide**

This document ("Product License Guide")¹ sets forth the license or right to use acquired by Customer pursuant to and subject to the terms of the Forescout Technologies, Inc. ("Forescout") End User License Agreement ("EULA") available at <a href="www.forescout.com/company/legal/eula/">www.forescout.com/company/legal/eula/</a> ("Agreement"). Capitalized terms used but not defined herein shall have the meaning set forth in the Agreement.

# 1. DEFINITIONS.

"Solution Bundle" means a Forescout solution offering containing a defined combination of the Forescout Products and Services, which may include Software, Cloud Services, Integrations and/or Support Services.

"Customer Environment" means the Customer's on-premise, hosted, network, and cloud information technology infrastructure and/or assets.

"Data Source" means any Customer-designated source, including third-party products and services that generate Customer Data. Data Sources may include security and non-security related data, e.g., Firewall, IPS/IDS, SIEM, applications, databases, Microsoft Office 365, Microsoft Active Directory, AWS CloudTrail, Google Cloud Platform Audit, Azure Monitor/Activity Cloud, DNS, web proxy, VPN, DHCP.

"Endpoint" means any physical or virtual addressable device, including but not limited to, a computer, server, laptop, tablet, mobile phone, network switch, network router, PLC, container or virtual machine image which connects to the Customer Environment directly or through specific gateways.

**"Endpoint Count"** means the maximum number of unique Endpoints to be monitored by the Product, as specified in the Entitlement.

"Enriched Logs" means a log that is indexed in Forescout Cloud after an observable occurrence in a Data Source that occurred at some point in time and can be security related, non-security related, or a system event; "Enriched Logs" may also be referred to as an "Event" or "Alert".

"Forescout Cloud" means the portion of the Forescout 4D Platform™ which provides the foundation for the delivery of the Forescout Cloud Services, as further described in Forescout's Cloud Services Description.

"Forescout 4D Platform™" means the collection of Forescout Products, Services, and integrations across onpremises, cloud and hybrid deployments.

"Flat Fee" means a single fixed fee per Customer Environment.

"Flexible Deployment" means Customer elects not to deploy the Forescout Software on a Forescout branded Appliance.

"Integration Application" means a Customer can create and deploy custom applications using Forescout's extensible software development kit and APIs that enables a third-party product, application or tool to interface with the Forescout Products. The created custom applications are community built and supported and are not supported by Forescout.

"Integration Module" means a Forescout created and supported module that enables a third-party product, application or tool to interface with the Forescout Products.

**"Support Services"** or **"Premium Support"** means the Forescout technical support Services, as further described in Forescout's <u>Support Services Policy</u>.

"Subscription" means a right to use the Products or Services, for the duration of the Term.

"Term-Based License" or "TBL" means a license to use Software for the duration of the Term which includes Support Services.

"Unit" means a single quantity regarded as a whole.

<sup>&</sup>lt;sup>1</sup> The End of Sale (EOS) notice for Forescout's Basic and Advanced Support Services and related Product and Services SKUs ("Support Services EOS") can be found here: Support Services EOS. Forescout's previous Support Services-Maintenance and Support Policy can be found here: Support Services-Maintenance and Support Policy can be found here: Product License Guide. Any exceptions to Forescout's Support Services EOS are at Forescout's sole discretion.



# FORESCOUT 4D PLATFORM™ LICENSING.

The Forescout Products, including the Solution Bundles, are licensed per 1,000 Endpoints as either a Term-Based License to use the Software or as a Subscription to use the Cloud Services. An Endpoint is counted against the Endpoint Count of an Entitlement when it is known to the Forescout Platform by either its MAC address, IP address or other unique identifier, whether on site, off site, as detected by Forescout Products via third-party integrations, or when it is included in the scope of a policy that contains properties or actions provided by third-party integrations.

# 2.1. Deployment Methods.

Forescout offers two deployment methods for the Forescout Software—(i) physical deployment on a Forescout branded Appliance or, (ii) Flexible Deployment as a virtual instance, docker container-based sensors, or on approved third-party hardware, as set forth in the Documentation. Additional fees will apply for Customers who elect the Flexible Deployment method.

# 2.2. Subscoping.

Subscoping allows for the purchase of Endpoints to cover a portion, rather than all, of Customer's Endpoints in the Customer Environment. Subscoping is not available for Solution Bundles, Support Services, Product-Related Services, or Forescout eyeAlert. In the event Forescout, in its sole discretion, permits subscoping, Customer may only use the functionality of the Software up to the Endpoint Count as specified in the accepted Order.

### 3. SOLUTION BUNDLES.

The Forescout Solution Bundles are a tailored collection of Forescout Software, Cloud Services, Integrations and Premium Support Services to deliver solutions with comprehensive capabilities to solve a wide range of Customer problems. Solution Bundles are licensed as either a Term-Based License or as a Subscription. All Solution Bundles include Flexible Deployment at no additional cost.

In the event Customer wishes to enhance their current Entitlement ("Current Entitlement") by purchasing a Solution Bundle with additional capabilities ("Replacement Entitlement") Forescout will credit Customer or Customer's Forescout Partner, as applicable, for any unused portion of the prepaid fee for Customer's Current Entitlement ("Entitlement Credit"). The Entitlement Credit will be calculated from the Delivery Date of the Replacement Entitlement to the last date of the applicable term for the Current Entitlement and will be applied towards the purchase of the Replacement Entitlement.

# 3.1. Forescout Network Security Basic.

Forescout Network Security Basic is a Solution Bundle consisting of Software and Premium Support Services. Network Security Basic is a simplified version of the Security Core Solution Bundle, as further detailed in Section 3.2, and includes Forescout eyeSight Basic, eyeControl Basic, eyeRecover, and eyeExtend Connect Basic.

SKU(s)	License/ Use Right	Meter
FS-NETSEC-BASIC-1000-1Y-TBL	Term-Based License	Endpoint

# 3.2. Forescout Security Core.

Forescout Security Core is a Solution Bundle consisting of Software and Premium Support Services. Security Core includes Forescout eyeInspect, eyeSight, eyeControl, eyeRecover, eyeExtend Connect, and eyeExtend Ecosystem Limited.

SKU(s)	License/ Use Right	Meter
FS-CORE-1000-1Y-TBL	Term-Based License	Endpoint

# 3.3. Forescout Security Core Plus.

Forescout Security Core Plus is a Solution Bundle consisting of Software, Cloud Services, and Premium Support Services. Security Core Plus provides all the capabilities of Security Core and, additionally, the Forescout eyeScope Cloud Service.



SKU(s)	Cloud Hosting Location	License/ Use Right	Meter
FS-CORE-PLUS-1000-1Y-SUB-USA	United States	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-FED	United States, FedRAMP	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-CAN	Canada	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-GER	Germany	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-UK	United Kingdom	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-UAE	United Arab Emirates	Subscription	Endpoint
FS-CORE-PLUS-1000-1Y-SUB-AU	Australia	Subscription	Endpoint

# 3.4. Forescout Security Automation & Control.

Forescout Security Automation & Control is a Solution Bundle consisting of Software and Premium Support Services. Security Automation & Control includes Forescout eyeInspect, eyeSight, eyeControl, eyeRecover, eyeExtend Connect, and eyeExtend Ecosystem.

SKU(s)	License/ Use Right	Meter
FS-AUTO-CTRL-1000-1Y-TBL	Term-Based License	Endpoint

# 3.5. Forescout Security Automation & Control Plus.

Forescout Security Automation & Control Plus is a Solution Bundle consisting of Software, Cloud Services, and Premium Support Services. Security Automation & Control Plus provides all the capabilities of Security Automation & Control and, additionally, the Forescout eyeScope Cloud Service.

SKU(s)	Cloud Hosting Location	License/ Use Right	Meter
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-USA	United States	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-FED	United States, FedRAMP	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-CAN	Canada	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-GER	Germany	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-UK	United Kingdom	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-UAE	United Arab Emirates	Subscription	Endpoint
FS-AUTO-CTRL-PLUS-1000-1Y-SUB-AU	Australia	Subscription	Endpoint

# 3.6. Forescout Security Cyber Assurance.

Forescout Security Cyber Assurance is a Solution Bundle consisting of Software, Cloud Services, and Premium Support Services. Security Cyber Assurance includes Forescout eyeInspect, eyeSight, eyeControl, eyeRecover, eyeExtend Connect, eyeExtend Ecosystem, eyeScope, eyeSegment and eyeFocus.

SKU(s)	Cloud Hosting Location	License/ Use Right	Meter
FS-CYBER-ASSURANCE-1000-1Y-SUB-USA	United States	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-FED	United States, FedRAMP	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-CAN	Canada	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-GER	Germany	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-UK	United Kingdom	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-UAE	United Arab Emirates	Subscription	Endpoint
FS-CYBER-ASSURANCE-1000-1Y-SUB-AU	Australia	Subscription	Endpoint

#### 3.7. Forescout OT Security Core.

Forescout OT Security Core is a Solution Bundle consisting of Software and Premium Support Services. OT Security Core includes Forescout eyeInspect.

SKU(s)	License/ Use Right	Meter
FS-OTSEC-CORE-1000-1Y-TBL	Term-Based License	Endpoint

#### 3.8. Forescout Zero Trust Assurance.

Forescout Zero Trust Assurance is a Solution Bundle consisting of Software, Cloud Services, and Premium Support Services. Zero Trust Assurance includes Forescout eyeSight, eyeControl, eyeRecover, eyeExtend Connect, eyeExtend Ecosystem Limited, and eyeSegment.



SKU(s)	Cloud Hosting Location	License/ Use Right	Meter
FS-ZERO-TRUST-ASSURANCE-1000-1Y-SUB-USA	United States	Subscription	Endpoint
FS-ZERO-TRUST-ASSURANCE-1000-1Y-SUB-GER	Germany	Subscription	Endpoint
FS-ZERO-TRUST-ASSURANCE-1000-1Y-SUB-UK	United Kingdom	Subscription	Endpoint

# 3.9. Forescout Cyber Risk & Compliance.

Forescout Cyber Risk & Compliance is a Solution Bundle consisting of Software, Cloud Services, and Premium Support Services. Cyber Risk & Compliance includes Forescout eyeSight, eyeControl, eyeRecover, eyeExtend Connect, eyeExtend Ecosystem Limited, eyeScope and eyeFocus.

SKU(s)	Cloud Hosting Location	License/ Use Right	Meter
FS-CYBER-RISK-COMPL-1000-1Y-SUB-USA	United States	Subscription	Endpoint
FS-CYBER-RISK-COMPL-1000-1Y-SUB-CAN	Canada	Subscription	Endpoint
FS-CYBER-RISK-COMPL-1000-1Y-SUB-GER	Germany	Subscription	Endpoint
FS-CYBER-RISK-COMPL-1000-1Y-SUB-UK	United Kingdom	Subscription	Endpoint
FS-CYBER-RISK-COMPL-1000-1Y-SUB-UAE	United Arab Emirates	Subscription	Endpoint
FS-CYBER-RISK-COMPL-1000-1Y-SUB-AU	Australia	Subscription	Endpoint

# 3.10. Forescout Fly Away Kit Assessment.

Forescout Fly Away Kit Assessment is a Solution Bundle consisting of Software and Premium Support Services and is sold per 1 Unit and cannot be transferred or activated on multiple Units simultaneously. The Fly Away Kit Assessment includes Forescout eyeInspect, eyeSight, eyeControl, eyeRecover, eyeExtend Connect, and eyeExtend Ecosystem and may be used to monitor a Customer Environment for up to a period of three (3) weeks (the "Monitoring Period") for the purpose of identifying and assessing the assets within the Customer Environment. At the conclusion of a Monitoring Period the data must be reset and removed from the Unit before starting a new Monitoring Period. The Fly Away Kit Assessment may be used for multiple Monitoring Periods during the Term.

SKU(s)	License/ Use Right	Meter
FS-FAK-ASSESSMENT-1-1Y-TBL	Term-Based License	Unit

# 4. CLOUD SERVICES.

#### 4.1. Forescout® eyeScope.

The Forescout® eyeScope Cloud Service, provides a unified console for the management of the Forescout 4D Platform™ to provide streamlined enterprise asset management, health management, operational efficiency and executive reporting capabilities.

# 4.2. Forescout® eyeFocus.

The Forescout® eyeFocus Cloud Service provides visibility to cyber assets to continuously assess and quantify the attack surface presented by these assets, mitigating risk, compliance and exposure through prioritized remediations and automated enforcement. Forescout eyeFocus supports flexible data collection options.

# 4.3. Forescout® eyeSegment.

The Forescout® eyeSegment Cloud Service provides visibility to relationships between network entities, segmentation policy definition, and simplifies the design, planning and deployment of network segmentation across a multi-vendor infrastructure enabling visualization of traffic flows and policy simulation to provide granular enforcement to reduce cyber risk and operational complexity.

# 4.4. Forescout® eyeAlert.

Forescout® eyeAlert is a Cloud Service with Premium Support Services available as both a stand-alone Cloud Service and as an elective add-on to any of the Forescout Solution Bundles. Forescout eyeAlert ingests Enriched Logs and correlates threat signals across the Customer Environment to generate high-fidelity, high-confidence detections for analyst investigation. After an Enriched Log is ingested it is immediately searchable for the number of days as specified by each SKU ("Immediate Search Term"). After the Immediate Search Term, Enriched Logs are archived and



can be searched for the number of days as specified by each SKU following a restore from the archive ("Archive Search Term").

Forescout eyeAlert includes a maximum allowed aggregate average of 0.6 Events per Second ("EPS") per Endpoint per calendar month ("Aggregate EPS Cap"). If a Customer's monthly aggregate average EPS per Endpoint exceeds the Aggregate EPS Cap for 3 consecutive months, Forescout reserves the right to invoice for the Overage, pursuant to the terms of the Agreement.

and t	at 111 11 11 11 11	Search Terr	m (Days)	License/ Use	
SKU(s)	Cloud Hosting Location	Immediate	Archive	Right	Meter
FS-ALERT-1000-1Y-SUB-USA	United States	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-USA	United States	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-USA	United States	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-USA	United States	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-USA	United States	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-FED	United States, FedRAMP	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-FED	United States, FedRAMP	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-FED	United States, FedRAMP	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-FED	United States, FedRAMP	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-FED	United States, FedRAMP	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-CAN	Canada	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-CAN	Canada	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-CAN	Canada	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-CAN	Canada	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-CAN	Canada	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-GER	Germany	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-GER	Germany	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-GER	Germany	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-GER	Germany	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-GER	Germany	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-UK	United Kingdom	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-UK	United Kingdom	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-UK	United Kingdom	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-UK	United Kingdom	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-UK	United Kingdom	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-UAE	United Arab Emirates	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-UAE	United Arab Emirates	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-UAE	United Arab Emirates	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-UAE	United Arab Emirates	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-UAE	United Arab Emirates	31	365	Subscription	Endpoint
FS-ALERT-1000-1Y-SUB-AU	Australia	7	365	Subscription	Endpoint
FS-ALERT-PRO-1000-1Y-SUB-AU	Australia	31	365	Subscription	Endpoint
FS-ALERT-STORAGE-UPG-1000-1Y-SUB-AU	Australia	0	365	Subscription	Endpoint
FS-ALERT-EPS-UPG-1000-1Y-SUB-AU	Australia	7	365	Subscription	Endpoint
FS-ALERT-PRO-EPS-UPG-1000-1Y-SUB-AU	Australia	31	365	Subscription	Endpoint

# 5. SOFTWARE.

# 5.1. Forescout® eyelnspect.

Forescout® eyeInspect provides visualization and tracking capabilities for network configuration and communication flows, complete asset inventory and threat detection for operational technology (OT) and industrial control systems (ICS) assets through passive deep packet inspection of IT/IoMT/IoT/OT protocols with optional active querying of OT/IoT devices and switches, and identification of asset misconfigurations, status changes, anomalies, and threats for OT/ICS assets that could interrupt business operations allowing the quantification of cyber security and business operational risks for those assets while evaluating compliance state with OT/ICS specific threat and vulnerability intelligence.



# 5.2. Forescout® eyeSight.

Forescout® eyeSight provides discovery, classification and assessment of assets including but not limited to rogue device detection, IoT posture assessment, switch and administration APIs, the ability to launch custom scripts and evaluate responses.

# 5.3. Forescout® eyeSight Basic.

Forescout® eyeSight Basic is a component of the Forescout Network Security Basic Solution Bundle, providing basic discovery, classification and assessment of assets.

# 5.4. Forescout® eyeControl.

Forescout® eyeControl provides enforcement of both RADIUS and non-RADIUS based policy-driven network access based on user, device, and posture including the ability to initiate third party remediation systems, installation and updates of anti-virus solutions and other security agents, mandatory applications, services, and processes, automated network and host-based controls and/or actions, termination of unauthorized applications and processes, and disablement of peripheral devices and dual-homed interfaces.

# 5.5. Forescout® eyeControl Basic.

Forescout® eyeControl Basic is a component of the Forescout Network Security Basic Solution Bundle, providing enforcement of RADIUS based policy-driven network access based on user, device, and posture.

### 5.6. Forescout® eyeRecover.

Forescout® eyeRecover provides recovery solutions that support the availability of the Forescout 4D Platform™ services to minimize downtime in cases of system failure.

# 5.7. Forescout® eyeExtend Connect.

Forescout® eyeExtend Connect, provides communication capabilities with third party solutions including the Forescout web API plug-in which allows third party solutions to query and/or update the Forescout 4D Platform™, the Forescout data exchange plug-in which enables the Forescout 4D Platform™ to query and/or update third party servers and services, and access to Integration Applications.

### 5.8. Forescout® eyeExtend Connect Basic.

Forescout® eyeExtend Connect Basic is a component of the Forescout Network Security Basic Solution Bundle, providing basic communication capabilities for third party solutions to query and/or update the Forescout 4D Platform™ using the Forescout web API plug-in.

#### 5.9. Forescout® eyeExtend Ecosystem.

Forescout® eyeExtend Ecosystem provides security orchestration to share device context, policy enforcement, and other integrations with access to all Integration Modules.

# 5.10. Forescout® eyeExtend Ecosystem Limited.

Forescout® eyeExtend Ecosystem Limited provides security orchestration to share device context and policy enforcement with access to one (1) Integration Module.

# 6. PRODUCT-RELATED SERVICES.

# 6.1. Forescout Assist Services.

Forescout® Assist Services is a Product-Related Service for eyeAlert, sold per Endpoint as a Subscription. Assist Services provides 24/7 cyber security monitoring and human-led threat hunting delivered remotely by Forescout certified security experts. An Entitlement for the Forescout eyeAlert Cloud Service is required for Forescout Assist Services.

SKU(s)	License/ Use Right	Meter
FS-ASSIST-SVCS-1000-1Y-SUB	Subscription	Endpoint



# 6.2. Forescout Reporting Services.

Forescout® Reporting Services is a Product-Related Service for the CMRS Reporting Integration Application, sold per Endpoint as a Subscription. Reporting Services provides break-fix services for the CMRS Reporting Integration Application which is used for Forescout 4D Platform™ reporting and integration purposes only.

SKU(s)	License/ Use Right	Meter
FS-REPORTING-SVCS-1000-1Y-SUB	Subscription	Endpoint

### 6.3. Forescout Sentinel Services.

Forescout® Sentinel Services is a Product-Related Service for the Microsoft Sentinel Integration Module, sold as a Flat Fee Subscription. Sentinel Services is designed to streamline the integration of Customer's Forescout generated data with Customer's Microsoft Sentinel cloud-based service. Sentinel Services is tailored for organizations looking to enhance their cybersecurity posture through effective data management and compliance. Sentinel Services will guide Customer through the integration process, providing a standard workbook configuration that aligns with basic reporting and compliance requirements.

SKU(s)	License/ Use Right	Meter
FS-SENTINEL-SVCS-FF-1Y-SUB	Subscription	Flat Fee

### 6.4. Forescout Sentinel Services Advanced.

Forescout® Sentinel Services Advanced is a Product-Related Service for the Microsoft Sentinel Integration Module that includes all of the capabilities of Forescout Sentinel Services. In addition, Sentinel Services Advanced includes advanced customization of the workbook, tailored to meet specific organizational configurations and needs to address complex compliance requirements.

SKU(s)	License/ Use Right	Meter
FS-SENTINEL-SVCS-ADV-FF-1Y-SUB	Subscription	Flat Fee

# 7. SUPPORT SERVICES.

# 7.1. Forescout Hardware Support Services.

Forescout® Hardware Support Services is a Premium Support Service sold per 1 Unit as a Subscription that provides technical support assistance and Fixes (including RMA services) for Defective Hardware. Hardware Support Services are available for purchase for the Support Period for the Hardware. If the Hardware has reached its end of Support Period as described in Forescout's then-current End of Life Policy and Customer has purchased, and Forescout has agreed to provide, a Special Support Period Customer must purchase FS-EOL-HW-1-1Y-SUB for the Hardware with a Special Support Period in order to receive RMA services.

SKU(s)	License/ Use Right	Meter
FS-4130-HW-1-1Y-SUB	Subscription	Unit
FS-5120-HW-1-1Y-SUB	Subscription	Unit
FS-5140-HW-1-1Y-SUB	Subscription	Unit
FS-5160-HW-1-1Y-SUB	Subscription	Unit
FS-6120-HW-1-1Y-SUB	Subscription	Unit
FS-6140-HW-1-1Y-SUB	Subscription	Unit
FS-6160-HW-1-1Y-SUB	Subscription	Unit
FS-EOL-HW-1-1Y-SUB	Subscription	Unit

# 7.2. Forescout Gold, Platinum, and Diamond.

Forescout Gold, Platinum, and Diamond are Enhanced Support Services add-ons sold as a Flat Fee Subscription. Delivery of Gold, Platinum, and Diamond is subject to Customer maintaining current Support Services for all Products.

SKU(s)	License/ Use Right	Meter
FS-GOLD-FF-1Y-SUB	Subscription	Flat Fee
FS-PLATINUM-FF-1Y-SUB	Subscription	Flat Fee
FS-DIAMOND-FF-1Y-SUB	Subscription	Flat Fee



# 7.3. Forescout Adoption.

Forescout Adoption is an Enhanced Support Services add-on which can be sold as a Flat Fee or per 1,000 Endpoints. Adoption sold as a Flat Fee are for Customer Environments with 50,000 Endpoints or less. Enterprise Adoption sold per 1,000 Endpoints are for Customer Environments with more than 50,000 Endpoints. All Adoption Enhanced Support Services are sold as a Subscription. The Term for new Adoption will start fifteen (15) days from the date Forescout processes the Order. The Term for renewals of Adoption will start the day following the expiration of the current Adoption. Delivery of Adoption is subject to Customer maintaining current Support Services for all Products.

Each Forescout Adoption Enhanced Support Service SKU is specific to Customer's use cases and Products purchased and must align with Customer's purchased Forescout Solution Bundle.

SKU(s)	License/ Use Right	Meter
FS-ADOPTION-BASIC-FF-1Y-SUB	Subscription	Flat Fee
FS-ADOPTION-CORE-FF-1Y-SUB	Subscription	Flat Fee
FS-ADOPTION-AUTO-CTRL-FF-1Y-SUB	Subscription	Flat Fee
FS-ADOPTION-CYBER-ASSURANCE-FF-1Y-SUB	Subscription	Flat Fee
FS-ENTR-ADOPTION-BASIC-1000-1Y-SUB	Subscription	Endpoint
FS-ENTR-ADOPTION-CORE-1000-1Y-SUB	Subscription	Endpoint
FS-ENTR-ADOPTIONAUTO-CTRL-1000-1Y-SUB	Subscription	Endpoint
FS-ENTR-ADOPTION-CYBER-ASSURANCE-1000-1Y-SUB	Subscription	Endpoint
FS-ADOPTION-OTSEC-CORE-FF-1Y-SUB	Subscription	Flat Fee
FS-ADOPTION-ZERO-TRUST-ASSURANCE-FF-1Y-SUB	Subscription	Flat Fee
FS-ADOPTION-CYBER-RISK-COMPL-FF-1Y-SUB	Subscription	Flat Fee
FS-ENTR-ADOPTION-OTSEC-CORE-1000-1Y-SUB	Subscription	Endpoint
FS-ENTR-ADOPTION-ZERO-TRUST-ASSURANCE-1000-1Y-SUB	Subscription	Endpoint
FS-ENTR-ADOPTION-CYBER-RISK-COMPL-1000-1Y-SUB	Subscription	Endpoint

# 7.4. Forescout Resident Engineer.

Forescout® Resident Engineer is an Enhanced Support Service add-on sold as a Flat Fee Subscription. The Term for a new Resident Engineer will start fifteen (15) days from the date Forescout processes the Order. The Term for renewals of a Resident Engineer will start the day following the expiration of the current Resident Engineer. Delivery of a Resident Engineer is subject to Customer maintaining current Support Services for all Products.

SKU(s)	License/ Use Right	Meter
FS-RESIDENT-ENGINEER-FF-1Y-SUB	Subscription	Flat Fee