



ForeScout Cloud Services Description

This document ("**Service Description**") describes the Cloud Services (as defined below) being provided by ForeScout Technologies, Inc., ("**ForeScout**") to Customer ("**Customer**") pursuant to the terms of the ForeScout End User License Agreement ("**Agreement**"), available here: www.forescout.com/eula. Capitalized terms used but not defined herein shall have the meaning ascribed to them in the Agreement or related addendum. This Service Description may be revised from time to time by ForeScout and will be effective upon posting at <https://www.forescout.com/company/legal/>.

1. Definitions

Term	Definition
Customer Environment	The Customer’s on-premise, hosted, network, and cloud information technology infrastructure/assets.
Data Sources	A Data Source is any Customer-designated source, including third-party products and services that generates data. Data Sources can include security and non-security related data, e.g., Firewall, IPS/IDS, SIEM, applications, databases, Microsoft Office 365, Microsoft Active Directory, AWS CloudTrail, Google Cloud Platform Audit, Azure Monitor/Activity Cloud, DNS, web proxy, VPN, DHCP.
Endpoint	An Endpoint means any physical or virtual IP-addressable device, such as, a computer, server, laptop, desktop computer, tablet, mobile, network switch, network router, PLC, container or virtual machine image which connects to the Customer Environment.
Endpoint Count	The maximum number of Endpoints monitored by the Cloud Service and licensed to Customer, as specified in the Entitlement.
Enriched Logs	An Enriched Log (also referred to as an " Event " or " Alert ") is defined as follows: An Enriched Log is indexed in ForeScout Cloud after an observable occurrence in a Data Source that occurred at some point in time and can be security related, non-security related, or a system event.

2. Cloud Service Overview

The ForeScout® Cloud ("**FS Cloud**") is a unified SaaS platform for security visibility, risk, and operational management. FS Cloud continuously discovers and analyzes all cyber assets, whether they are managed or unmanaged for IT, OT/ICS, IoMT, IoT and cloud. The FS Cloud platform provides the foundation for the delivery of the following ("**Cloud Services**"):

- ForeScout® Risk and Exposure Management ("**FS REM**")
- ForeScout® Extended Detection and Response ("**FS XDR**")



Each Cloud Service is licensed on a subscription basis by Endpoint. If Customer uses a Cloud Service beyond the Entitlement (“Overage”), Customer’s ForeScout Partner may invoice Customer for such Overage. In addition, in the event of an Overage, ForeScout may institute controls to limit the Cloud Service to the licensed Endpoint Count.

The Customer has the option to copy data stored in FS Cloud to storage media in the Customer’s environment, at the Customer’s expense, if the Customer notifies ForeScout in writing seven (7) days prior to the Cloud Service termination date.

Customer’s use of the Cloud Services shall be in accordance with and subject to the Agreement and the Service Description.

2.1. ForeScout REM

The ForeScout® Risk and Exposure Management Cloud Service (“FS REM”) discovers all cyber assets to provide visibility to continuously assess and quantify the attack surface presented by these endpoint assets, mitigating risk and compliance exposure through prioritized remediations and automated enforcement. FS REM supports flexible data collection options (passive sensor, active probe, and API).

- Endpoint data retention in FS Cloud is 90 days.
- Ingested endpoint data will be removed from storage and permanently deleted after 90 days has elapsed from the date of ingestion.
- Audit logs recorded for Customer’s FS Cloud activity will be deleted after 365 days has elapsed from the date of creation.

SKU(s)	Cloud Hosting Location	Data Retention
FS-SUB-A-REM-100-1-USA	United States	90 Days
FS-SUB-B-REM-100-1-USA	United States	90 Days
FS-SUB-A-REM-100-1-CAN	Canada	90 Days
FS-SUB-A-REM-100-1-UK	United Kingdom	90 Days
FS-SUB-A-REM-100-1-GER	Germany	90 Days
FS-SUB-B-REM-100-1-GER	Germany	90 Days
FS-SUB-A-REM-100-1-QTR	Qatar	90 Days
FS-SUB-A-REM-100-1-AU	Australia	90 Days

2.2. ForeScout XDR

The ForeScout® Extended Detection and Response Cloud Service (“FS XDR”) automatically and intelligently correlates threat signals across the entire enterprise to quickly generate high-fidelity, high-confidence detections for analyst investigation. It can be used standalone, or combined with other ForeScout Products, to continuously assess and significantly reduce the risk of an attack, providing the ability to deliver automated response actions to every network and every single device on those networks.

FS XDR includes a maximum allowed aggregate average of 0.6 Events per Second (“EPS”) per Endpoint per calendar month (“Aggregate EPS Cap”). If a Customer’s monthly aggregate average EPS per Endpoint exceeds the Aggregate EPS Cap for 3 consecutive months, ForeScout reserves the right to invoice for the Overage, pursuant to the terms of the Agreement.

- After the ingestion date Enriched Logs recorded in FS Cloud are immediately searchable for the number of days as specified by each SKU (“Immediate Search Term”).
- After the Immediate Search Term, Enriched Logs are archived and can be searched for the number of days as specified by each SKU following a restore from the archive (“Archive Search Term”).
- Enriched Logs restored from the archive are immediately searchable for up to 7 Days after restoration.
- Enriched Logs will be removed from storage and permanently deleted after the Archive Search Term has lapsed.
- Indicators, detections, and cases recorded in FS Cloud will be removed from storage and permanently deleted when the Customer cancels the Cloud Service.
- Audit logs recorded for Customer’s FS Cloud activity will be deleted after 365 Days has elapsed from the date of creation.
- Customer has the option to purchase additional Enriched Log retention beyond 365 days.

SKU(s)	Cloud Hosting Location	Immediate Search Term	Archive Search Term
FS-SUB-A-XDR-100-1-USA	United States	7 Days	31 Days
FS-SUB-B-XDR-100-1-USA	United States	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-USA	United States	7 Days	365 Days
FS-SUB-B-XDRPLUS-100-1-USA	United States	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-USA	United States	31 Days	365 Days
FS-SUB-B-XDRPRO-100-1-USA	United States	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-USA	United States	0 Days	365 Days
FS-SUB-B-XDR-STORAGE-100-1-USA	United States	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-USA	United States	7 Days	31 Days
FS-SUB-B-XDR-EPS-CAP-UPG-100-1-USA	United States	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-USA	United States	7 Days	365 Days
FS-SUB-B-XDRPLUS-EPS-CAP-UPG-100-1-USA	United States	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-USA	United States	31 Days	365 Days
FS-SUB-B-XDRPRO-EPS-CAP-UPG-100-1-USA	United States	31 Days	365 Days
FS-SUB-A-XDR-100-1-CAN	Canada	7 Days	31 Days
FS-SUB-B-XDR-100-1-CAN	Canada	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-CAN	Canada	7 Days	365 Days
FS-SUB-B-XDRPLUS-100-1-CAN	Canada	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-CAN	Canada	31 Days	365 Days
FS-SUB-B-XDRPRO-100-1-CAN	Canada	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-CAN	Canada	0 Days	365 Days
FS-SUB-B-XDR-STORAGE-100-1-CAN	Canada	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-CAN	Canada	7 Days	31 Days
FS-SUB-B-XDR-EPS-CAP-UPG-100-1-CAN	Canada	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-CAN	Canada	7 Days	365 Days
FS-SUB-B-XDRPLUS-EPS-CAP-UPG-100-1-CAN	Canada	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-CAN	Canada	31 Days	365 Days
FS-SUB-B-XDRPRO-EPS-CAP-UPG-100-1-CAN	Canada	31 Days	365 Days
FS-SUB-A-XDR-100-1-UK	United Kingdom	7 Days	31 Days
FS-SUB-B-XDR-100-1-UK	United Kingdom	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-UK	United Kingdom	7 Days	365 Days

SKU(s)	Cloud Hosting Location	Immediate Search Term	Archive Search Term
FS-SUB-B-XDRPLUS-100-1-UK	United Kingdom	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-UK	United Kingdom	31 Days	365 Days
FS-SUB-B-XDRPRO-100-1-UK	United Kingdom	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-UK	United Kingdom	0 Days	365 Days
FS-SUB-B-XDR-STORAGE-100-1-UK	United Kingdom	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-UK	United Kingdom	7 Days	31 Days
FS-SUB-B-XDR-EPS-CAP-UPG-100-1-UK	United Kingdom	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-UK	United Kingdom	7 Days	365 Days
FS-SUB-B-XDRPLUS-EPS-CAP-UPG-100-1-UK	United Kingdom	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-UK	United Kingdom	31 Days	365 Days
FS-SUB-B-XDRPRO-EPS-CAP-UPG-100-1-UK	United Kingdom	31 Days	365 Days
FS-SUB-A-XDR-100-1-GER	Germany	7 Days	31 Days
FS-SUB-B-XDR-100-1-GER	Germany	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-GER	Germany	7 Days	365 Days
FS-SUB-B-XDRPLUS-100-1-GER	Germany	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-GER	Germany	31 Days	365 Days
FS-SUB-B-XDRPRO-100-1-GER	Germany	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-GER	Germany	0 Days	365 Days
FS-SUB-B-XDR-STORAGE-100-1-GER	Germany	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-GER	Germany	7 Days	31 Days
FS-SUB-B-XDR-EPS-CAP-UPG-100-1-GER	Germany	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-GER	Germany	7 Days	365 Days
FS-SUB-B-XDRPLUS-EPS-CAP-UPG-100-1-GER	Germany	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-GER	Germany	31 Days	365 Days
FS-SUB-B-XDRPRO-EPS-CAP-UPG-100-1-GER	Germany	31 Days	365 Days
FS-SUB-A-XDR-100-1-QTR	Qatar	7 Days	31 Days
FS-SUB-B-XDR-100-1-QTR	Qatar	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-QTR	Qatar	7 Days	365 Days
FS-SUB-B-XDRPLUS-100-1-QTR	Qatar	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-QTR	Qatar	31 Days	365 Days
FS-SUB-B-XDRPRO-100-1-QTR	Qatar	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-QTR	Qatar	0 Days	365 Days
FS-SUB-B-XDR-STORAGE-100-1-QTR	Qatar	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-QTR	Qatar	7 Days	31 Days
FS-SUB-B-XDR-EPS-CAP-UPG-100-1-QTR	Qatar	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-QTR	Qatar	7 Days	365 Days
FS-SUB-B-XDRPLUS-EPS-CAP-UPG-100-1-QTR	Qatar	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-QTR	Qatar	31 Days	365 Days
FS-SUB-B-XDRPRO-EPS-CAP-UPG-100-1-QTR	Qatar	31 Days	365 Days
FS-SUB-A-XDR-100-1-AU	Australia	7 Days	31 Days
FS-SUB-A-XDRPLUS-100-1-AU	Australia	7 Days	365 Days
FS-SUB-A-XDRPRO-100-1-AU	Australia	31 Days	365 Days
FS-SUB-A-XDR-STORAGE-100-1-AU	Australia	0 Days	365 Days
FS-SUB-A-XDR-EPS-CAP-UPG-100-1-AU	Australia	7 Days	31 Days
FS-SUB-A-XDRPLUS-EPS-CAP-UPG-100-1-AU	Australia	7 Days	365 Days
FS-SUB-A-XDRPRO-EPS-CAP-UPG-100-1-AU	Australia	31 Days	365 Days