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End-of-Life Announcement

CounterACT version 7

August 1, 2020

As of August 1, 2020, Forescout has begun the End of Life process for CounterACT version 7. To provide a bridge between the old and new Forescout End-of-Life policies, the following timelines will apply to CounterACT v7.

- Full support will end on January 31, 2021
- Limited support will be available from February 1, 2021 to July 31, 2021
- CounterACT 7 will reach its End-of-Support life on July 31, 2021
- Forescout will not offer support for CounterACT 7 effective August 1, 2021

	End of full support (transition to limited support)	End of limited support and last support date
CounterACT v7	January 31, 2021	July 31, 2021

For definition of Full support and Limited support, please refer to the Forescout End-of-Life Policy.

End of life information for other software versions is available here.

Customers can upgrade to Forescout 8.2 and take advantage of several new capabilities to secure their Enterprise of Things (EoT):

- New Persona-based interface: Pinpoint and proactively mitigate risks with device context
- eyeExtend Connect app ecosystem: Extend the power of the Forescout platform with apps
- Cloud-first flexibility: Deploy Forescout appliances in AWS and Azure public clouds
- Enterprise-wide segmentation: Design and implement confidently with Forescout eyeSegment
- Integration with Forescout SilentDefense: Gain unified visibility across IT and OT domains
- Modern NAC in Arista environments: Secure network access with or without 802.1X

Customers that require Common Criteria certified versions can upgrade to Forescout 8.1 (certified as of March 16, 2020).

Our Professional Services team is ready to help if you need assistance upgrading to a supported version of the Forescout platform. Please contact your account team or your preferred channel partner to discuss options that suit your needs.

If you have any questions about this announcement, please contact your Forescout Sales Representative.