

## Version Information

Forescout Windows Applications version 20.0.4.

## Module Requirements

- This module requires Forescout version 8.x.
- It is recommended to install the latest version of the Device Profile Library Content Module together with Windows Applications.

## Supported Applications

For information about the vendor models (hardware/software) and versions (product/OS) that are validated for integration with this Forescout component, refer to the [ForeScout Compatibility Matrix](#).

## What's New?

This section describes updates to Windows version and application support.

### Windows Antivirus Support

Vendor/Product	Issue	Description	Detect	Remediate
CrowdStrike Antivirus 5.27	HPA-1387	<b>Windows Antivirus Installed</b> reported incorrect information.	✓	
ESET File Security	HPA-1388	<b>Windows Antivirus Update Date</b> and <b>Windows Antivirus Running</b> are now supported.	✓	

### Windows Peer-to-peer Vendor Support

Vendor/Product	Issue	Description	Detect	Remediate
Ares Galaxy	HPA-1385	<b>Windows Antivirus Installed</b> reported incorrect information.	✓	✓

## Upgrade Considerations

Please review the following before upgrading:

- [Forescout Certificates](#)
- [Windows Versions](#)

### Forescout Certificates

On November 22, 2019, Forescout Certificates used by the Windows Applications Module were renewed and are now valid until December 2022. Certain certificate fields have been updated or otherwise changed.

- *If you have certificate related access restrictions, you might need to update your whitelists.*

### Windows Versions

Support was added for several Windows operating systems flavors in Windows Applications 19.0.11 (and subsequent releases). As a result, the names of some of the other Windows operating system flavors in the **Windows Version** property pane are changed and their checkboxes in the pane might be automatically and undesirably cleared during the upgrade.

This could impact policies that already use the **Windows Version** property. Therefore, when you upgrade from Windows Applications versions released prior to Windows Applications 19.0.11, make sure to verify that the **Windows Version** property is still configured correctly.

Windows versions affected by this change:

- Windows 7
- Windows 10
- Windows 2012
- Windows server 2016
- Windows server 2019

## Installing the Module

This section describes how to install the module.


### To install the module:


1. Navigate to one of the following ForeScout download portals, depending on the licensing mode your deployment is using:

- [Product Updates Portal](#) - **Per-Appliance Licensing Mode**
- [Customer Portal, Downloads Page](#) - **Flexx Licensing Mode**

To identify your licensing mode, select **Help > About ForeScout** from the Console.

2. Download the module **.fpi** file.
3. Save the file to the machine where the Console is installed.
4. Log into the Console and select **Options** from the **Tools** menu.
5. Select **Modules**. The Modules pane opens.
6. Select **Install**. The Open dialog box opens.
7. Browse to and select the saved module **.fpi** file.
8. Select **Install**. The Installation screen opens.
9. Select **I agree to the License Agreement** to confirm that you have read and agree to the terms of the License Agreement and select **Install**. The installation cannot proceed unless you agree to the license agreement.

 *The installation begins immediately after selecting Install and cannot be interrupted or canceled.*

 *In modules that contain more than one component, the installation proceeds automatically one component at a time.*

10. When the installation completes, select **Close** to close the window. The installed module is displayed in the Modules pane.

 *Some components are not automatically started following installation.*

## Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

### Documentation Downloads

Documentation downloads can be accessed from the [Forescout Technical Documentation Page](#), and one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Support Portal](#)

 *Software downloads are also available from these portals.*

**To identify your licensing mode:**

- From the Console, select **Help > About Forescout**.

### Forescout Technical Documentation Page

The Forescout Technical Documentation Page provides access to a searchable, web-based [Documentation Portal](#) as well as PDF links to the full range of technical documentation.

**To access the Technical Documentation Page:**

- Go to <https://www.Forescout.com/company/technical-documentation/>

### Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

**To access the Product Updates Portal:**

- Go to <https://updates.forescout.com/support/index.php?url=counteract> and select the version you want to discover.

### Customer Support Portal

The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

**To access documentation on the Customer Support Portal:**

- Go to <https://Forescout.force.com/support/> and select **Downloads**.

## Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

**To access the Documentation Portal:**

- Go to [https://updates.forescout.com/support/files/counteract/docs\\_portal/](https://updates.forescout.com/support/files/counteract/docs_portal/)

## Forescout Help Tools

Access information directly from the Console.

### *Console Help Buttons*

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

### *Forescout Administration Guide*

- Select **Administration Guide** from the **Help** menu.

### *Plugin Help Files*

- After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

### *Documentation Portal*

- Select **Documentation Portal** from the **Help** menu to access the [Documentation Portal](#).

## Contact Information

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## About the Documentation

- Refer to the Technical Documentation page on the ForeScout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at [documentation@forescout.com](mailto:documentation@forescout.com)

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