Contact Information

Forescout Technologies, Inc.
190 West Tasman Drive
San Jose, CA 95134 USA
https://www.forescout.com/support/
Toll-Free (US): 1.866.377.8771
Tel (Intl): 1.408.213.3191
Support: 1.708.237.6591

About the Documentation

- Refer to the Resources page on the Forescout website for additional technical documentation: https://www.forescout.com/company/resources/
- Have feedback or questions? Write to us at documentation@forescout.com

Legal Notice

© 2019 Forescout Technologies, Inc. All rights reserved. Forescout Technologies, Inc. is a Delaware corporation. A list of our trademarks and patents can be found at https://www.forescout.com/company/legal/intellectual-property-patents-trademarks. Other brands, products, or service names may be trademarks or service marks of their respective owners.
# Table of Contents

About the Web Client Plugin ................................................................. 4

Core Extensions Module Information ................................................. 4

Additional Forescout Documentation ................................................. 5
  - Documentation Downloads ............................................................ 5
  - Documentation Portal ................................................................. 6
  - Forescout Help Tools ................................................................. 6
About the Web Client Plugin

The Web Client Plugin delivers the Forescout Web Client. The Forescout Web Client provides users the following page:

- Dashboard

In the Console **Toolbar**, upon selecting the ellipsis icon ⋮ menu > **Dashboard**, the Forescout Web Client opens the Dashboard page.

By default, all Forescout users have access to the Dashboard. Administrators have the capability to control user access to the Dashboard page, using either the Console or the command line interface.

For information about the Dashboard page, refer to the *Forescout Administration Guide*. See *Additional Forescout Documentation* for information on how to access the guide.

Core Extensions Module Information

The Web Client Plugin is installed with the Forescout Core Extensions Module.

The Forescout Core Extensions Module provides an extensive range of capabilities that enhance the core Forescout solution. These capabilities enhance detection, classification, reporting, troubleshooting and more. The following components are installed with the Core Extensions Module:

- Advanced Tools Plugin
- DHCP Classifier Plugin
- DNS Query Extension Plugin
- Flow Analyzer Plugin
- IoT Posture Assessment Engine
- Reports Plugin
- Web Client Plugin
- CEF Plugin
- DNS Client Plugin
- Device Classification Engine
- Flow Collector
- NBT Scanner Plugin
- Syslog Plugin
- Dashboard Plugin
- DNS Enforce Plugin
- External Classifier Plugin
- IOC Scanner Plugin
- Packet Engine
- Technical Support Plugin

The Core Extensions Module is a Forescout Base Module. Base Modules are delivered with each Forescout release. This module is automatically installed when you upgrade the Forescout version or perform a clean installation.
Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- Documentation Downloads
- Documentation Portal
- Forescout Help Tools

Documentation Downloads

Documentation downloads can be accessed from the Forescout Resources Page, or one of two Forescout portals, depending on which licensing mode your deployment is using.

- Per-Appliance Licensing Mode – Product Updates Portal
- Flexx Licensing Mode – Customer Portal

Software downloads are also available from these portals.

To identify your licensing mode:
- From the Console, select Help > About Forescout.

Forescout Resources Page

The Forescout Resources Page provides links to the full range of technical documentation.

To access the Forescout Resources Page:

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:
- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.

Customer Portal

The Downloads page on the Forescout Customer Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.
To access documentation on the Forescout Customer Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal
The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

- If your deployment is using Flexx Licensing Mode, you may not have received credentials to access this portal.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/ and use your customer support credentials to log in.

Forescout Help Tools
Access information directly from the Console.

Console Help Buttons
Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide
- Select Forescout Help from the Help menu.

Plugin Help Files
- After the plugin is installed, select Tools > Options > Modules, select the plugin and then select Help.

Online Documentation
- Select Online Documentation from the Help menu to access either the Forescout Resources Page (Flexx licensing) or the Documentation Portal (Per-Appliance licensing).