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About This Document

The Forescout® solution sends valuable information regarding its processes to one or more external Syslog servers. This information, in the form of Syslog (system log) messages, can be used for event aggregation, auditing, and further processing.

The Syslog Plugin configuration determines which Syslog server or servers receive Forescout Syslog messages from each Forescout device. Syslog Plugin configuration settings are set independently for each Forescout device.

This document describes the different types of Syslog messages generated by the Forescout platform. Syslog messages can be generated by actions or by selected event types. The specific Syslog messages generated in your environment may vary based on the policy definitions and the events occurring in your system.

This document is intended as an aid to help you understand the different Syslog messages generated in your environment. It does not include all possible Forescout Syslog messages.

In this document, the word message always refers to a Syslog message.

For more information on Forescout Syslog message generation settings, see the Forescout Core Extensions: Syslog Plugin Configuration Guide.

This document contains the following sections:

- Format of Syslog Messages
- Optional Fields in All Messages
- Syslog Messages Generated by Actions
- Syslog Messages Generated by Events

Notation Used in This Document

The following notation is used when describing the formats of Syslog messages.

<table>
<thead>
<tr>
<th>Notation</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-italicized bold text</td>
<td>Fixed text in all messages of the same type</td>
<td>Source:</td>
</tr>
<tr>
<td>ITALICIZED CAPITALIZED BOLD TEXT</td>
<td>Variable text in each message of the same type</td>
<td>SOURCEIP</td>
</tr>
</tbody>
</table>

Format of Syslog Messages

The generated Syslog messages contain the following:

- **PRIORITY_INFO**
  - Facility
  - Severity
- **HEADER_INFO** (Optional)
Syslog Messages Technical Note

Updated for Syslog Plugin 3.6

- Timestamp
- CounterACT device identifier

- **MESSAGEID**\([\text{PROCESSID}]\):
  - Message Identity
  - Process ID (in square brackets)

- **MESSAGE_CONTENT**

Syslog messages are transmitted in the following format:

```
PRIORITY_INFO HEADER_INFO| MESSAGEID[PROCESSID]: MESSAGE_CONTENT
```

* - optional field

The following is an example of a Syslog message that includes the optional fields:

```
Local5.Error Jul 28 13:09:06 10.10.1.10 ACTIONidentity[22835]: Potentially malicious running process found
```

## Common Fields in All Syslog Messages

The following table describes the Syslog message fields.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Description</th>
<th>For Action-Triggered Messages</th>
<th>For Event-Triggered Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRIORITY_INFO</strong></td>
<td>A combination of:</td>
<td>User-defined in the Send Message to Syslog, Syslog Facility and Syslog Severity fields.</td>
<td>For Operating System messages, determined by the priority of the underlying message from the operating system. For all other messages, user-defined in the Syslog Plugin Configuration, Send Events to, Facility and Severity fields for each Syslog server.</td>
</tr>
<tr>
<td></td>
<td>- Facility</td>
<td>The default values are user-defined in the Syslog Plugin Configuration, Default Action configuration tab.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Severity</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>HEADER_INFO</strong></td>
<td>(Optional)</td>
<td>Only included when Include timestamp and CounterACT device identifier in all messages is selected in the Syslog Plugin Configuration, Syslog Triggers tab. In the Syslog Plugin Configuration, Syslog Triggers tab, the user defines the CounterACT device identifier format:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A combination of:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Timestamp (date and time) transmitted to the Syslog server</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>- CounterACT device identifier of the device sending the message</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Updated for Syslog Plugin 3.6
<table>
<thead>
<tr>
<th>Message Field</th>
<th>Description</th>
<th>For Action-Triggered Messages</th>
<th>For Event-Triggered Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MESSAGEID</strong></td>
<td>Message Identity</td>
<td>Message Identity is user-defined in the Send Message to Syslog, Message Identity field. The default value is user-defined in the Syslog Plugin Configuration, Default Action configuration tab.</td>
<td>Message Identity is user-defined in the Syslog Plugin Configuration, Message Identity field for each Syslog server.</td>
</tr>
<tr>
<td><strong>[PROCESSID]:</strong></td>
<td>Process ID of the Forescout process sending the message</td>
<td>The internal application Process ID is enclosed in square brackets and followed by a colon.</td>
<td></td>
</tr>
<tr>
<td><strong>MESSAGE_CONTENT</strong></td>
<td>Unique text for each message type.</td>
<td>User-defined text in the Send Message to Syslog action.</td>
<td>One or more additional message fields. For format details, see the message content description in this document for each event type.</td>
</tr>
</tbody>
</table>

Some Syslog servers may display additional information, such as:
- The date when the Syslog server received the message.
- The time when the Syslog server received the message.
- The IP address from which the Syslog server received the message.

**Optional Fields in All Messages**

The Syslog Plugin Configuration, *Syslog Triggers* tab contains a setting that applies to all Syslog messages sent from the Forescout device.
Include timestamp and Forescout device identifier in all messages

When selected, all syslog messages include:

- A timestamp
- The device name or IP address of the Forescout device sending the message

These fields comply with the RFC 3164 specification for BSD Syslog.

 وإذا كانت معلومات اسم الجهاز غير متوفرة، يتم تقديم عنوان الجهاز بدلاً من عنوان الجهاز.

Syslog Messages Generated by Actions

Customized Syslog action messages for specific endpoints are triggered by the Audit, Send Message to Syslog action either manually or based on Forescout policy detections. Each action sends a single message to a single Syslog server.

Syslog messages can be sent at customizable intervals when one of the following is defined:

- A scheduled recurrence in the Send Message to Syslog action.
- A time-based recheck schedule in a policy.

Action Message Fields

In messages generated by actions:

- The Message content value is always taken from the Send Message to Syslog, Message to Syslog action parameter, which may include property tags. When the message is generated, each tag is replaced by the current data value of the host property.
The Syslog Facility, Syslog Severity, and Message Identity values are each taken from:

- The Send Message to Syslog action parameters, if a value is provided.
- The Syslog Plugin Configuration, Default Action configuration tab, if a value is not provided in the action.

See Format of Syslog Messages for the full syntax of Syslog messages. The MESSAGE_CONTENT part of these Syslog messages is composed as follows:

**MESSAGE_CONTENT**

**Sample Message Generated by an Action**

The following is an example of a Syslog message that includes the optional fields:

Potentially malicious running process found
In the sample message, the message defined by the user in the Send Message to Syslog action was simply:

**Potentially malicious running process found**

For more information about the Syslog message fields, see Format of Syslog Messages.

**Syslog Messages Generated by Events**

The Forescout platform generates Syslog messages depending on events occurring in the system.

Each Forescout device receives unique event information from the network. Syslog messages are only sent for events that occurred within the network segment of the Forescout device. This is important to consider when configuring which Forescout devices send messages to Syslog servers.

The Message content of each message is dependent on the type of event.

The details of each Syslog server and the Facility, Severity, and Message Identity values to be included in all event messages are defined in the Syslog Plugin Configuration, Send Events To tab. All event messages are sent to all Syslog servers defined in the tab.
Operating System messages include the priority of the underlying message from the operating system and not the priority defined in the plugin configuration.

The Forescout device sends a Syslog event message if the event type that occurred is selected in the Syslog Plugin Configuration, Syslog Triggers tab. A message is sent each time a new event of a selected type occurs.

This section describes the following Syslog Triggers settings:

- General Settings
- NAC Events
- Threat Protection
- System Log and Events
- User Operation
- Operating System Messages

**General Settings**

Configure general settings for Syslog messages.
Only send messages generated by the "Send Message to Syslog" action

When selected:

- Syslog messages are generated when triggered by the Audit, Send Message to Syslog action only.
- Syslog messages are not triggered by any event, even if the event type is selected in this tab.

To enable Syslog messages to be generated by events, ensure that this checkbox is not selected.

NAC Events

These messages contain information, such as the source IP address and policy name, about NAC policy events.

Include NAC policy logs

When selected, a Syslog message is generated whenever an endpoint policy event occurs.

The log displays information about endpoints as they are detected, and it is continuously updated as the policy is evaluated for the endpoint.

See Format of Syslog Messages for the full syntax of Syslog messages. The MESSAGE_CONTENT part of these Syslog messages is composed as follows:

NAC Policy Log: Source: SOURCEIP, Rule: MANUAL_OR_POLICY, Details: ADDITIONAL_DETAILS.

Sample NAC Policy Log Messages

NAC Policy Log: Source: <IP address>, Rule: Policy "1.1 Primary Classification", Details: Host cleared from policy. Status was "Windows:Match". Reason: Host removed.

NAC Policy Log: Source: <IP address>, Rule: Policy "1.1 Primary Classification", Details: Evaluated new host. Status is "Windows:Pending" due to condition


NAC Policy Log: Source: <IP address>, Rule: Policy "Manageable Windows", Details: Host evaluation changed from "Manageable Windows:Unmatched" to "Domain Current:Pending" due to condition. Reason: Host added to group "Windows" because it matches rule "1.1 Primary Classification-->Windows". Duration: less than a second

The following table describes the various fields comprising the content of these Syslog messages.
<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Last Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message title</td>
<td>NAC Policy Log:</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td><strong>Source: SOURCEIP</strong></td>
<td>Source: 10.20.3.40</td>
<td><strong>Source:</strong> followed by the endpoint IP address on which the policy event occurred.</td>
</tr>
<tr>
<td><strong>Rule: MANUAL_OR_POLICY</strong></td>
<td>Rule: Policy &quot;Manageable Windows&quot;</td>
<td><strong>Rule:</strong> followed by Manual or the NAC policy name.</td>
</tr>
</tbody>
</table>
| **Details: ADDITIONALDETAILS** | Details: Host evaluation changed from "Manageable Windows:Unmatched" to "Domain Current:Pending" due to condition . Reason: Host added to group "Windows" because it matches rule "1.1 Primary Classification--->Windows". Duration: less than a second | **Details:** followed by the event details, including:  
  - Event type (For example, "Host evaluation changed" followed by details of the change)  
  - If the event is of type "Host evaluation changed", then the following is also included:  
    - "Reason:" followed by the reason for the event.  
    - "Duration:" followed by the length of time taken to evaluate the policy. |

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

### Include NAC policy match/unmatch events

When selected, a Syslog message is generated whenever a policy evaluation change event occurs. These event logs are similar to the NAC policy logs, but focus solely on endpoints matching and unmatching policy rules.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The **MESSAGE_CONTENT** part of these Syslog messages is composed as follows:


#### Sample NAC Policy Match/Unmatch Event Messages

**NAC Policy Log: Source: <IP address>, Rule: Policy "Manageable Windows", Match: "Domain Current:Pending", Category: N/A, Details: Host evaluation changed from "Manageable Windows:Pending" to "Domain Current:Pending" due to condition . Reason: Host group membership by MAC address resolved - not in any group; Host added to group "Windows" because it matches rule "1.1 Primary Classification--->Windows". Duration: less than a second**

"Windows" because it no longer matches rule "1.1 Primary Classification-->
>Windows". Duration: 24 seconds

NAC Policy Log: Source: <IP address>, Rule: Policy "Manageable Windows" ,
Match: "Domain Current:Pending", Category: N/A, Details: Host evaluation
changed from "Manageable Windows:Unmatched" to "Domain Current:Pending" due
to condition. Reason: Host added to group "Windows" because it matches
rule "1.1 Primary Classification-->Windows". Duration: less than a second

NAC Policy Log: Source: <IP address>, Rule: Policy "1.1 Primary
Classification" , Match: "Windows:Match", Category: Classifier, Details: Host evaluation changed from "Windows:Pending" to "Windows:Match" due to

The following table describes the various fields comprising the content of these
Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Last Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message title</td>
<td>NAC Policy Log:</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td>Source: SourceIP</td>
<td>Source: 10.20.3.123</td>
<td>Source: followed by the endpoint IP</td>
</tr>
<tr>
<td>Rule: Policy_NAME</td>
<td>Rule: Policy &quot;1.1 Primary</td>
<td>Rule: followed by the NAC policy name.</td>
</tr>
<tr>
<td>Match: MATCH_OR_UNMATCH</td>
<td>Match: &quot;Windows:Match&quot;</td>
<td>Match or Unmatch: followed by the sub-rule name and the match status.</td>
</tr>
<tr>
<td>Category: CATEGORY</td>
<td>Category: Classifier</td>
<td>Category: followed by the policy category type, or &quot;N/A&quot; if no category is assigned.</td>
</tr>
<tr>
<td>Details: ADDITIONALDETAILS</td>
<td>Details: Host evaluation</td>
<td>Details: followed by the host evaluation change details.</td>
</tr>
<tr>
<td>Reason: CHANGE</td>
<td>Reason: Property update:</td>
<td>Reason: followed by what caused the</td>
</tr>
<tr>
<td></td>
<td>Network Function</td>
<td>policy matching change.</td>
</tr>
<tr>
<td>Duration: DURATION_MIN_SEC</td>
<td>Duration: 5 minutes and</td>
<td>Duration: duration of policy evaluation.</td>
</tr>
<tr>
<td></td>
<td>29 seconds</td>
<td></td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see Format of Syslog
Messages.
**Threat Protection**

These messages contain information on intrusion-related activity, including bite events, scan events, lockdown events and manual events.

**Include bite events**

When selected, a Syslog message is generated whenever an endpoint tries to gain access to your network using a system mark.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The **MESSAGE_CONTENT** part of these Syslog messages is composed as follows:

**EVENT_TYPE. Source: SOURCEIP, Destination: DESTINATIONIP:PORT**

**Sample Bite Event Message**

Port bite. Source: 120.10.1.23. Destination: 130.20.3.45:139

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EVENT_TYPE</strong></td>
<td>Port bite.</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td><strong>Source: SOURCEIP</strong></td>
<td>Source: 120.10.1.23.</td>
<td><strong>Source:</strong> followed by the endpoint IP address on which the threat event was detected.</td>
</tr>
<tr>
<td><strong>Destination: DESTINATIONIP:PORT</strong></td>
<td>Destination: 130.20.3.45:139</td>
<td><strong>Destination:</strong> followed by the IP address and port which the threat attempted to access.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

**Include scan events**

When selected, a Syslog message is generated whenever an endpoint performs a specific probe a defined number of times within a defined time period. By default, when an endpoint initiates three probes within one day, the Forescout platform considers this activity a scan.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The **MESSAGE_CONTENT** part of these Syslog messages is composed as follows:

**EVENT_TYPE. Source: SOURCEIP**

**Sample Scan Event Message**

Scan event. Source: 106.101.1.23.

The following table describes the various fields comprising the content of these Syslog messages.
<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVENT_TYPE</td>
<td>Scan event.</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td>Source: SOURCEIP</td>
<td>Source: 106.101.1.23.</td>
<td>Source: followed by the endpoint IP address on which the threat event was detected.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

**Include lockdown events**

When selected, a Syslog message is generated whenever a malicious event is detected by another Appliance.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The MESSAGE_CONTENT part of these Syslog messages is composed as follows:

**EVENT_TYPE. Source: SOURCEIP**

Sample Lockdown Event Message

Manual event. Source: 10.10.1.123

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVENT_TYPE</td>
<td>Manual event.</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td>Source: SOURCEIP</td>
<td>Source: 10.10.1.123.</td>
<td>Source: followed by the endpoint IP address on which the threat event was detected.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

**Include block events**

When selected, a Syslog message is generated whenever the Forescout platform blocks packets from the source from going through to the specified destination (host and service).

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The MESSAGE_CONTENT part of these Syslog messages is composed as follows:

**EVENT_TYPE. Host: SOURCEIP, Target: DESTINATIONIP, Time TIME_IN_EPOCH, Service: PORT/PROTOCOL, Is Virtual Firewall blocking rule: TRUE_FALSE, Reason: BLOCK_TYPE**
Sample Block Event Message

Block Event: Host: 10.10.2.123, Target: 10.20.3.234, Time 1469975529, Service: 23/TCP, Is Virtual Firewall blocking rule: false, Reason: Port block

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVENT_TYPE</td>
<td>Block event.</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td>Host: SOURCEIP</td>
<td>Host: 10.10.2.123,</td>
<td>Host: followed by the IP address of the source blocked by the Forescout platform from sending packets.</td>
</tr>
<tr>
<td>Target: DESTINATIONIP</td>
<td>Target: 10.20.3.234,</td>
<td>Target: followed by the IP address of the endpoint which was blocked from receiving the packets.</td>
</tr>
<tr>
<td>Time: TIME_IN_EPOCH</td>
<td>Time 1469975529,</td>
<td>Time: followed by the Unix epoch time.</td>
</tr>
<tr>
<td>Virtual firewall blocking rule status</td>
<td>Is Virtual Firewall blocking rule: false,</td>
<td>Is Virtual Firewall blocking rule: followed by true or false.</td>
</tr>
<tr>
<td>Reason: BLOCK_TYPE</td>
<td>Reason: Port block</td>
<td>Reason: followed by the block type.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see Format of Syslog Messages.

Include email worm events

When selected, a Syslog message is generated whenever the Forescout platform identifies email worm anomalies sent over email.

See Format of Syslog Messages for the full syntax of Syslog messages. The MESSAGE_CONTENT part of these Syslog messages is composed as follows:

EVENT_TYPE. Source: SOURCEIP. Details: DETAILS

Sample Email Worm Event Message

Mail Infection Attempt. Source: 10.10.1.123. Details: mail_from=sender@from.com,mail_to=recipient@to.com,mail_subject=Check out this report

The following table describes the various fields comprising the content of these Syslog messages.
System Log and Events

These messages contain information about Forescout system events.

Include system uptime events

When selected, a Syslog message is generated every hour to show the amount of time the Forescout service has been running.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The `MESSAGE_CONTENT` part of these Syslog messages is composed as follows:

**Uptime** `NUM SECONDS` seconds

**Sample System Uptime Event Message**

Uptime `1902057` seconds

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Uptime NUM SECONDS seconds</strong></td>
<td>Uptime 1902057 seconds</td>
<td>Identifies the type of event message: Uptime followed by the number of seconds the service has been running.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).
Include system log events

When selected, a Syslog message can be generated when the log is written to show certain Forescout platform activities detected by the system. For example, successful and failed user login operations. (Messages sent to the Events Viewer.)

See Format of Syslog Messages for the full syntax of Syslog messages. The `MESSAGE_CONTENT` part of these Syslog messages is composed as follows:

**Log:** `LOG_MESSAGE`. **Details:** `DETAILS`. **Severity:** `SEVERITY_LEVEL`

Sample System Log Event Message

Log: Database vacuumed. Details: Reduced database size by 0MB
Elapsed time was 5 minutes. Severity: Information

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Log: LOG_NAME</em></td>
<td>Log: Database vacuumed.</td>
<td>Identifies the type of event message: <em>Log:</em> followed by the system log message.</td>
</tr>
<tr>
<td><em>Details: DETAILS</em></td>
<td>Details: Reduced database</td>
<td>Details: followed by more information.</td>
</tr>
<tr>
<td></td>
<td>size by 0MB Elapsed time was</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5 minutes.</td>
<td></td>
</tr>
<tr>
<td><em>Severity: LOG_SEVERITY</em></td>
<td>Severity: Information</td>
<td>Severity: followed by the severity level, such as <em>Error</em> or <em>Information</em>.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see Format of Syslog Messages.

Include system status messages

When selected, a Syslog message is generated every hour to show memory, swap and CPU usage statistics.

See Format of Syslog Messages for the full syntax of Syslog messages. The `MESSAGE_CONTENT` part of these Syslog messages is composed as follows:

**System statistics:** CPU usage: `CPU_USAGE%`, Available memory: `UNUSEDMEM_KB`, Used memory: `USEDMEM_KB`, Available swap: `UNUSEDSWAP_KB`, Used swap: `USEDSWAP_KB`

Sample System Status Message

System statistics: CPU usage: 12%, Available memory: 2071272 KB, Used memory: 2113736 KB, Available swap: 4194296 KB, Used swap: 87232 KB

The following table describes the various fields comprising the content of these Syslog messages.
# Syslog Messages Technical Note

Updated for Syslog Plugin 3.6

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message title</td>
<td>System statistics:</td>
<td>Identifies the type of event message.</td>
</tr>
<tr>
<td>CPU usage: CPU_USAGE%</td>
<td>CPU usage: 12%</td>
<td>CPU usage: followed by the percent of CPU used.</td>
</tr>
<tr>
<td>Available memory :</td>
<td>Available memory : 2071272 KB</td>
<td>Available memory: followed by amount of available</td>
</tr>
<tr>
<td>MEM_AVAIL KB</td>
<td></td>
<td>memory, in KB.</td>
</tr>
<tr>
<td>Used memory: MEM_USED KB</td>
<td>Used memory: 2113736 KB</td>
<td>Used memory: followed by amount of used memory, in KB.</td>
</tr>
<tr>
<td>Available swap:</td>
<td>Available swap: 4194296 KB</td>
<td>Available swap: followed by amount of available</td>
</tr>
<tr>
<td>SWAP_AVAIL KB</td>
<td></td>
<td>swap space, in KB.</td>
</tr>
<tr>
<td>Used swap: SWAP_USED KB</td>
<td>Used swap: 87232 KB</td>
<td>Used swap: followed by amount of used swap space, in KB.</td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

## Include Forescout application status messages

When selected, a Syslog message is generated every hour to show the status of the Forescout application.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The **MESSAGE_CONTENT** part of these Syslog messages is composed as follows:

**Application status:** **APP_STATUS**; Connected clients: **CLIENTS**; Attacked Services: **SERVICES_NUM**; Recovery EM: * **RECOV_EM**; Engine status: * **ENG_STATUS**; Installed Plugins: **PLUGINS**

* - optional field

## Sample Packet Engine Status Message from a Managed Appliance


The following table describes the various fields comprising the content of these Syslog messages.
<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application status:</td>
<td>Application status: CounterACT Appliance is running</td>
<td>Application status: followed by the Forescout device type (Appliance or an Enterprise Manager), and status (if it is running).</td>
</tr>
<tr>
<td>APP_STATUS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connected clients:</td>
<td>Connected clients: <a href="mailto:admin@HR-user.mycompany.com">admin@HR-user.mycompany.com</a></td>
<td>Connected clients: followed by the user ID and host name of the Forescout Console or Enterprise Manager connected to the device.</td>
</tr>
<tr>
<td>CLIENTS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attacked Services:</td>
<td>Attacked Services: 0</td>
<td>Attacked Services: followed by the number of attacked services detected via the Threats capability. For Enterprise Managers only. This field is not sent out in messages from Appliances.</td>
</tr>
<tr>
<td>SERVICES_NUM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recovery EM:</td>
<td>Recovery EM: 10.1.1.1</td>
<td>Recovery EM: followed by IP address of the recovery Enterprise Manager. Only if a recovery Enterprise Manager is defined. For Appliances only. This field is not sent out in messages from the Enterprise Manager.</td>
</tr>
<tr>
<td>RECOV_EM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EM connection status</td>
<td>EM connection status: Connected</td>
<td>Connection status: followed by connection status of the Appliance to the Enterprise Manager. This field is not sent out in messages from the Enterprise Manager.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assigned hosts</td>
<td>Assigned hosts: 799</td>
<td>Assigned hosts: followed by the number of hosts assigned to this Appliance. This field is not sent out in messages from the Enterprise Manager.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Engine status:</td>
<td>Engine status: Ready</td>
<td>Engine status: followed by the Packet Engine status. For Appliances only. In messages from the Enterprise Manager, this field is reported for each connected Appliance</td>
</tr>
<tr>
<td>ENG_STATUS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLUGINS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Message Field</td>
<td>Value in Sample Message</td>
<td>Description</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Connected CounterACT Appliances:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).

**User Operation**

These messages are generated when a user operation takes place in the Forescout Console. These are the same messages sent to the Audit Trail log.

**Include user operations**

When selected, a Syslog message is generated whenever the user makes a configuration change such as updating policies, stopping or starting the Appliance, changing plugin configuration, or updating user credentials.

See [Format of Syslog Messages](#) for the full syntax of Syslog messages. The **MESSAGE_CONTENT** part of these Syslog messages is composed as follows:

**User USER session SESSION_ID changed ITEM_CHANGED. Details: MESSAGE_CONTENT**

**Sample User Operation Message**

User admin changed Configuration. Details: Policy: '1.1 Primary Classification'
Sub-Rule changes:
Sub-Rule Linux\Unix
Old Condition:
  Network Function: Unix Server/Workstation, Linux Desktop/Server
New Condition:
  Network Function: Unix Server/Workstation, Linux Desktop/Server OR Open Ports: 22/TCP
User admin changed HPS Inspection Engine Configuration. Details: Edited the following Enterprise Manager: :
  Endpoint Remote Inspection method: Previous Value:wmi_only Current Value:wmi_with_fall_back
User admin changed Configuration. Details: Change field lists definition to Lists
MaaS360 Software Installed -> Application Name: MaaS360 Unauthorized Mobile Applications
NetBIOS Domain: Corporate domain names, Corporate domain names_1
VMware Server Product ID: ESXi Server List
Windows Applications Installed -> Name: sqlserver
Windows Services Running: Microsoft virtual services
User admin changed Configuration. Details: Paused Network Integrity rules: 1.1 Primary Classification

User admin changed Enterprise Manager Console. Details: Logout from <IP address> by host <IP address> : Logout succeeded

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Final Sample Message</th>
<th>Description</th>
</tr>
</thead>
</table>
| User USER session SESSION_ID changed ITEM_CHANGED | User admin changed Enterprise Manager Console. | Includes:  
  ▪ user name (admin)  
  ▪ what the user changed. This may be one of:  
  - ‘Configuration’, if the change is to the general Forescout configuration  
  - Plugin name followed by ‘Configuration’  
  - Device name (for example, in the final message, “Enterprise Manager Console”) |
| Details: MESSAGE_CONTENT | Details: Logout from <IP address> by host <IP address> : Logout succeeded | Details of the change.  
  For example:  
  ▪ Login to or out of the Forescout Console  
  ▪ Started/Paused policies  
  ▪ Changes to the configuration or installed plugins  
  ▪ Changes to policies  
  Note that each user event has a specific format for the details section as can be seen from the above examples. |

For more information about the Syslog message fields, see Format of Syslog Messages.

**Operating System Messages**

The rsyslog system (refer to www.rsyslog.com) generates and determines the format of messages containing information about events of relevance at the level of the operating system.

**Include operating system messages**

When selected, a Syslog message is generated for relevant operating system events.
All Syslog messages generated by the operating system use the configuration defined in `/etc/rsyslog.conf`. This file dictates that all log messages to the following operating system log files are sent to Syslog:

- `/var/log/messages`
- `/var/log/secure`
- `/var/log/maillog`
- `/var/log/cron`
- `/var/log/spooler`
- `/var/log/boot.log`

Syslog messages are sent in the following format:

**PRIORITY_INFO HEADER_INFO: MESSAGE_CONTENT**

**Sample Operating System Message**

Cron.Info Jul 28 13:40:01 user1-em1 CROND[27644]: (root) CMD (/usr/lib/sa/sa1 1 1)

The following table describes the various fields comprising the content of these Syslog messages.

<table>
<thead>
<tr>
<th>Message Field</th>
<th>Value in Sample Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRIORITY_INFO</strong></td>
<td>Facility: Cron</td>
<td>The Facility and Severity will be exactly as sent by the operating system, and will not be overwritten based on the configuration of the Send Events To tab of the Syslog Plugin.</td>
</tr>
<tr>
<td></td>
<td>Severity: Info</td>
<td></td>
</tr>
<tr>
<td><strong>HEADER_INFO</strong></td>
<td>Jul 28 13:40:01 user1-em1 CROND[27644]</td>
<td>Header information will be exactly as sent by the operating system. This always includes a timestamp and hostname, and depending on the message destination, may also include the process name and process ID of the process logging the message.</td>
</tr>
<tr>
<td><strong>MESSAGE_CONTENT</strong></td>
<td>(root) CMD (/usr/lib/sa/sa1 1 1)</td>
<td>Session log message mapped from one of the following:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/messages</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/secure</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/maillog</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/cron</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/spooler</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <code>/var/log/boot.log</code></td>
</tr>
</tbody>
</table>

For more information about the Syslog message fields, see [Format of Syslog Messages](#).
Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- Documentation Downloads
- Documentation Portal
- Forescout Help Tools

Documentation Downloads

Documentation downloads can be accessed from the Forescout Technical Documentation Page, and one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – Product Updates Portal
- **Flexx Licensing Mode** – Customer Support Portal

Software downloads are also available from these portals.

To identify your licensing mode:

- From the Console, select Help > About Forescout.

Forescout Technical Documentation Page

The Forescout Technical Documentation Page provides access to a searchable, web-based Documentation Portal as well as PDF links to the full range of technical documentation.

To access the Technical Documentation Page:

- Go to https://www.Forescout.com/company/technical-documentation/

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.

Customer Support Portal

The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.
To access documentation on the Customer Support Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/

Forescout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide

- Select Administration Guide from the Help menu.

Plugin Help Files

- After the plugin is installed, select Tools > Options > Modules, select the plugin and then select Help.

Documentation Portal

- Select Documentation Portal from the Help menu to access the Documentation Portal.