



Forescout Professional Services

Forescout prides itself on providing intelligent, versatile and scalable security solutions, and having a team of high-caliber consultants to deliver them. Forescout Professional Services consultants have expertise in a wide range of technologies, with a focus on network visibility, security and access control. All consultants go through a rigorous training program and certification before becoming Forescout Certified Engineers. Beyond their technical expertise, they work to understand the needs of your business and design a solution to fit your processes and address your technical requirements. Forescout Professional Services offerings are available to assist in your deployment, including design, installation and configuration of discovery, classification, assessment and control policies.

Design

Based on your visibility, compliance and remediation/control goals, and your current network infrastructure, Forescout Professional Services will analyze and design:

- Appliance types, placement and appropriate visibility of network traffic
- Integrations with network devices
 - Network switches
 - Wireless controllers/access points
 - Virtual private network (VPN) concentrators
- Integrations with external systems
 - Mobile device management
 - Security information and event management (SIEM) systems
 - Endpoint patch management solutions
 - External databases
- Compliance strategy
- Enforcement mechanisms

Installation and Visibility

In the first stage of deployment, Forescout Professional Services will work with your organization to install and configure the Forescout solution, including:

- Hardware and software installation
- Integrations with network devices and systems
- Discovery and classification of network devices
- Identification of unauthorized and noncompliant devices on the network
- Inventory population analysis
- Audit of applications installed, running services, running processes, registry keys, etc., across devices
- Reporting and logging

Highlights

- <) **Certified Professional Services Consultants**
Experts in the fields of security and network access control who provide real-world experience implementing the Forescout platform.
- <) **Design**
New implementation?
Discuss your network visibility and control goals with our consultants and work out an architecture strategy and roll-out plan tailored to your environment.
- <) **Implementation**
We provide both remote and on-site services in order to ensure a smooth and successful deployment.
- <) **Custom Policies**
Whether it's compliance, auto-remediation, authentication, guest services, intrusion prevention or all of the above, our consultants will build best-practice-based policies to meet your goals.
- <) **Health Check**
Already have the Forescout platform installed? We can test and verify your policy configuration, identify any gaps in coverage and point out areas.

Policy Development and Customization

Once your organization is ready for advanced remediation and control policies, Forescout Professional Services can assist with the configuration of:

- Network authentication and restrictions
 - 802.1X
 - Dynamic access control lists
 - Virtual local area network (VLAN) switching
 - Virtual firewalls
- Guest registration and approvals
- HTTP captive portal and balloon notifications
- External device (USB) restrictions
- Wireless controller/VPN restrictions
- Auto-remediation of software not installed, not running or not up to date

Post-Install Health Check

A post-install health check helps identify areas for improvement or gaps in coverage. These may include:

- Verification of network coverage
 - IP ranges
 - Mirrored traffic
 - Network device integrations
- Testing of enforcement and auto-remediation actions
- Identification of opportunities for improved performance
- Audit policy flow and time settings

Packages and Custom Part Numbers

Forescout Professional Services offers both custom and packaged services. Separate datasheets are available for packaged services.

Professional Services Packages

- Initial Implementation: On-site or remote assistance with an initial implementation. See Initial Implementation datasheet for more details.
- Health Check: On-site services to enhance existing deployments. See Health Check datasheet for more details.
- Staff Augmentation: Staff augmentation consultant services for existing deployments. See Staff Augmentation datasheet for more details.
- Upgrade Services: Upgrade Services packages provide a comprehensive, best-practices-based approach when making significant product-version or capabilities enhancements in your environment.
- Architecture Workshops: One of Forescout’s highly skilled Solution Architects will help you create the deployment strategy to address your unique goals and objectives.

Custom Services Part Numbers

PRODUCT	DESCRIPTION
FS-PS-PM-10*	Project Manager (hourly)
FS-PS-EM-10*	Engagement Manager (hourly)
FS-PS-PRO-11*	Hourly rate for on-site custom professional services, travel not included. Minimum 3 consecutive-day engagement.
FS-PS-ARCH-11*	Hourly rate for custom architecture services, travel not included. Minimum 3 consecutive days (24 hours) must be scheduled and commensurate travel purchased when used for onsite engagements.

*Notes

1. Travel expenses are not included in the price.
2. Services are subject to the terms and conditions set forth at <http://www.forescout.com/eula>



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