



# Fore Scout

## Open Integration Module

### Overview Guide

**Version 1.4**



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## About the Documentation

- Refer to the Technical Documentation page on the Forescout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at [documentation@forescout.com](mailto:documentation@forescout.com)

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# About the Open Integration Module

The Forescout Open Integration Module provides network connectivity, visibility, and control through the following components:

- [Data Exchange 3.8](#)
- [Web API 1.5](#)

The Open Integration Module is a Forescout Extended Module.

## Module Requirements

Forescout version 8.2.

Components described in this document may have additional requirements and dependencies.

## Install the Module

This module is automatically installed when you upgrade to Forescout version 8.2 or perform a Forescout version 8.2 clean installation. New module releases may become available between Forescout releases.

## Module Component Rollback

The following rollback/upgrade activities are not supported:

- Rolling back a base module (or one of its components) to a version released prior to Forescout 8.2.
- Upgrading to a base module version (or one of its components) released with 8.2 when running a version of the Forescout platform lower than 8.2.

If you upgrade to a newer module or component version that becomes available after this release, you may be able to roll it back. When rollback is supported, the Rollback button is enabled in the Console.

Modules/components on Appliances connected to the Enterprise Manager are rolled back to the selected version. Modules/components on Appliances that are not connected to the Enterprise Manager during the rollback are rolled back when the Enterprise Manager next reconnects to the Appliances.

### To roll back the module or component:

1. Select **Options** from the Console **Tools** menu.
2. Navigate to the **Modules** folder.
3. In the Modules pane, select the module or component to be rolled back.

4. Select **Rollback**. A dialog box opens listing the versions to which you can roll back.
5. Select a version and select **OK**. A dialog box opens showing you the rollback progress.

## Learn More about Module Components

This guide presents a short description of each module component. Detailed information about each component, such as requirements, features and configuration, is available in related guides.

Information about new and enhanced features as well as fixed, known and upgrade issues is available in the [Forescout Platform and Base Modules Releases Notes](#).

Refer to the relevant configuration guides for detailed information about how to work with and configure components included with this module. See [Additional Forescout Documentation](#) for information on how to access these guides, and other documentation.

## Data Exchange 3.8

The Data Exchange Module lets the Forescout platform use the following methods to communicate with external entities:

- SQL<sup>®</sup>, Oracle<sup>®</sup>, and LDAP servers: The Forescout platform queries (pull) and updates (push).
- Web services: The Forescout platform queries external services and receives updates via the CounterACT<sup>®</sup> web service hosted by the module.

### Data Exchange Configuration Guide

Refer to the [Forescout Data Exchange Configuration Guide Version 3.8](#) for details about this module.

## Web API 1.5

The Web API Module lets external entities communicate with the Forescout platform using simple, yet powerful web service requests based on HTTP interaction. This module provides web service functionality.

### Web API Configuration Guide

Refer to the [Forescout Web API Configuration Guide Version 1.5](#) for details about this module.

# Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

## Documentation Downloads

Documentation downloads can be accessed from the [Forescout Technical Documentation Page](#), and one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Support Portal](#)

 Software downloads are also available from these portals.

### To identify your licensing mode:

- From the Console, select **Help > About Forescout**.

## Forescout Technical Documentation Page

The Forescout Technical Documentation Page provides access to a searchable, web-based [Documentation Portal](#) as well as PDF links to the full range of technical documentation.

### To access the Technical Documentation Page:

- Go to <https://www.Forescout.com/company/technical-documentation/>

## Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

### To access the Product Updates Portal:

- Go to <https://updates.forescout.com/support/index.php?url=counteract> and select the version you want to discover.

## Customer Support Portal

The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

**To access documentation on the Customer Support Portal:**

- Go to <https://Forescout.force.com/support/> and select **Downloads**.

## Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

**To access the Documentation Portal:**

- Go to [https://updates.forescout.com/support/files/counteract/docs\\_portal/](https://updates.forescout.com/support/files/counteract/docs_portal/)

## Forescout Help Tools

Access information directly from the Console.

**Console Help Buttons**

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

**Forescout Administration Guide**

- Select **Administration Guide** from the **Help** menu.

**Plugin Help Files**

- After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

**Documentation Portal**

- Select **Documentation Portal** from the **Help** menu to access the [Documentation Portal](#).