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About the Documentation
- Refer to the Technical Documentation page on the Forescout website for additional documentation: https://www.Forescout.com/company/technical-documentation/
- Have feedback or questions? Write to us at documentation@forescout.com

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# Table of Contents

About the NBT Scanner Plugin .......................................................... 4

Requirements ...................................................................................... 4

Configuration ....................................................................................... 4
  Ensure That the Component Is Running ................................................. 4

Core Extensions Module ........................................................................ 5

Additional Forescout Documentation .................................................. 5
  Documentation Downloads ................................................................. 5
  Documentation Portal ........................................................................... 6
  Forescout Help Tools ......................................................................... 6
About the NBT Scanner Plugin

The NBT Scanner Plugin is a component of the ForeScout Core Extensions Module. See Core Extensions Module for details about the module.

The NBT Scanner Plugin obtains the user information of any user that is logged in to a given host, as well as the MAC address of that host. It also discovers the NetBIOS name of the host, based on port 137 traffic on the network. It is installed and started by default. Various policy and Assets Portal features will not work properly if the plugin is stopped.

Requirements

The plugin requires the following:

- ForeScout version 8.2

Configuration

No configuration is required. The plugin is installed and running by default.

Ensure That the Component Is Running

After installing the component (and configuring it, if necessary), ensure that it is running.

To verify:

1. Select Tools > Options > Modules.
2. Navigate to the component and hover over the name to view a tooltip indicating if it is running on Forescout devices in your deployment. In addition, next to the component name, you will see one of the following icons:
   - - The component is stopped on all Forescout devices.
   - - The component is stopped on some Forescout devices.
   - - The component is running on all Forescout devices.
3. If the component is not running, select Start, and then select the relevant Forescout devices.
4. Select OK.
Core Extensions Module

The NBT Scanner plugin is installed with the ForeScout Core Extensions Module. The ForeScout Core Extensions Module provides an extensive range of capabilities that enhance the core ForeScout solution. These capabilities enhance detection, classification, reporting, troubleshooting, and more. The following components are installed with the Core Extensions Module:

- Advanced Tools Plugin
- Device Data Publisher
- CEF Plugin
- Device Data Publisher
- Cloud Uploader
- DNS Client Plugin
- DHCP Classifier Plugin
- DNS Enforce Plugin
- Dashboards Plugin
- DNS Query Extension Plugin
- Data Publisher
- External Classifier Plugin
- Data Receiver
- Flow Analyzer Plugin
- Device Classification Engine
- Flow Collector
- NBT Scanner Plugin
- Technical Support Plugin
- Web Client Plugin
- Packet Engine
- Reports Plugin
- Syslog Plugin

The Core Extensions Module is a ForeScout Base Module. Base Modules are delivered with each ForeScout release. Upgrading the ForeScout version or performing a clean installation installs this module automatically.

Additional ForeScout Documentation

For information about other ForeScout features and modules, refer to the following resources:

- Documentation Downloads
- Documentation Portal
- ForeScout Help Tools

Documentation Downloads

Documentation downloads can be accessed from the ForeScout Technical Documentation Page, and one of two ForeScout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – Product Updates Portal
- **Flexx Licensing Mode** – Customer Support Portal

Software downloads are also available from these portals.

**To identify your licensing mode:**

- From the Console, select Help > About ForeScout.
Forescout Technical Documentation Page
The Forescout Technical Documentation Page provides access to a searchable, web-based Documentation Portal as well as PDF links to the full range of technical documentation.

To access the Technical Documentation Page:
- Go to https://www.Forescout.com/company/technical-documentation/

Product Updates Portal
The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:
- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.

Customer Support Portal
The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

To access documentation on the Customer Support Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal
The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/

Forescout Help Tools
Access information directly from the Console.

Console Help Buttons
Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide
- Select Administration Guide from the Help menu.

Plugin Help Files
After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

**Documentation Portal**

Select **Documentation Portal** from the **Help** menu to access the **Documentation Portal**.