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About the Documentation
- Refer to the Resources page on the Forescout website for additional technical
documentation: https://www.forescout.com/company/resources/
- Have feedback or questions? Write to us at documentation@forescout.com

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About the NBT Scanner Plugin

The NBT Scanner Plugin is a component of the ForeScout® Core Extensions Module. See Core Extensions Module for details about the module.

The NBT Scanner Plugin obtains the user that is logged in to a given host and the MAC address of that host and also discovers the NetBIOS name of the host, based on port 137 traffic on the network. It is installed and started by default. Various policy and Assets Portal features will not work properly if the plugin is stopped.

Requirements

The plugin requires the following:

- ForeScout version 8.1

Verify That the Plugin Is Running

After configuring the plugin, verify that it is running.

To verify:

1. Select Tools > Options and then select Modules.
2. Navigate to the plugin and select Start if the plugin is not running.

Configuration

No configuration is required.

Core Extensions Module

The NBT Scanner plugin is installed with the ForeScout Core Extensions Module.

The Forescout Core Extensions Module provides an extensive range of capabilities that enhance the core Forescout solution. These capabilities enhance detection, classification, reporting, troubleshooting, and more. The following components are installed with the Core Extensions Module:

- Advanced Tools Plugin
- DNS Enforce Plugin
- NBT Scanner Plugin
- CEF Plugin
- DNS Query Extension Plugin
- Packet Engine
- DHCP Classifier Plugin
- External Classifier Plugin
- Reports Plugin
- Dashboard Plugin
- Flow Analyzer Plugin
- Syslog Plugin
- Device Classification Engine
- Flow Collector
- Technical Support Plugin
The Core Extensions Module is a Forescout Base Module. Base Modules are delivered with each Forescout release. Upgrading the Forescout version or performing a clean installation installs this module automatically.

**Additional ForeScout Documentation**

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

**Documentation Downloads**

Access documentation downloads from the [Forescout Resources Page](#), or one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Portal](#)

Software downloads are also available from these portals.

To identify your licensing mode:

- From the Console, select Help > About Forescout.

**Forescout Resources Page**

The Forescout Resources Page provides links to the full range of technical documentation.

To access the Forescout Resources Page:


**Product Updates Portal**

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

Customer Portal

The Downloads page on the Forescout Customer Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation only appear on the Downloads page if you have a license entitlement for the software.

To access documentation on the Forescout Customer Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

- If your deployment is using Flexx Licensing Mode, you may not have received credentials to access this portal.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/ and use your customer support credentials to log in.

Forescout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context-sensitive Help buttons to access information about tasks and topics quickly.

Forescout Administration Guide

- Select Forescout Help from the Help menu.

Plugin Help Files

- After installing the plugin, select Tools > Options > Modules, select the plugin, and then select Help.

Online Documentation

- Select Online Documentation from the Help menu to access either the Forescout Resources Page (Flexx licensing) or the Documentation Portal (Per-Appliance licensing).