

Version Information

Forescout HPS Applications version 2.1.29 is compatible with CounterACT 7.0.0. For more information see [Requirements](#).

What's New?

This section describes updates to Windows version and application support.

Windows Antivirus Support

Vendor/Product	Issue	Description	Detect	Remediate
Carbon Black Defense	HPA-1415	Windows Antivirus Update Date reported incorrect information	✓	
ESET NOD32	HPA-1388	Windows Antivirus Update Date and Windows Antivirus Running failed to report information	✓	

Upgrade Considerations

If you are currently running HPS Applications version 2.1.21 or below, please review the following before upgrading.

- [ForeScout Certificates](#)
- [Windows Versions](#)

ForeScout Certificates

On November 22, 2019, ForeScout Certificates used by the HPS Applications Module were renewed and are now valid until December 2022. Certain certificate fields have been updated or otherwise changed.

- 📄 *If you have certificate related access restrictions, you might need to update your whitelists.*

Windows Versions

Support was added for several Windows operating systems flavors in HPS Applications 2.1.22 (and subsequent releases). As a result, the names of some of the other Windows operating system flavors in the **Windows Version** property pane are changed and their checkboxes in the pane might be automatically and undesirably cleared during the upgrade.

This could impact policies that already use the **Windows Version** property. Therefore, when you upgrade from HPS Applications versions released prior to HPS Applications 2.1.22, make sure to verify that the **Windows Version** property is still configured correctly.

Windows versions affected by this change:

- Windows 7
- Windows 10
- Windows 2012
- Windows server 2016
- Windows server 2019

Requirements

- CounterACT 7.0.0.
- An active Maintenance Contract for CounterACT devices.
- Service Pack 2.0.1 or above. It is recommended to install the latest service pack to take advantage of the most current CounterACT updates.
- These plugins:
 - HPS NIC Vendor DB Plugin. It is recommended to install the latest version.
 - HPS Inspection Engine Plugin version 10.2.2 or above.
 - HPS Vulnerability DB Plugin.
- It is recommended to install the latest version of the Device Profile Library Content Module together with HPS Applications.

Supported Applications

For information about the vendor models (hardware/software) and versions (product/OS) that are validated for integration with this Forescout component, refer to the [ForeScout Compatibility Matrix](#).

Installation

To install the plugin:

1. Navigate to the [Product Updates Portal, Base Plugins](#) page and download the plugin `.fpi` file.
2. Save the file to the machine where the CounterACT Console is installed.
3. Log into the CounterACT Console and select **Options** from the **Tools** menu.
4. Select **Plugins**. The Plugins pane opens.
5. Select **Install**. The Open dialog box opens.
6. Browse to and select the saved plugin `.fpi` file.
7. Select **Install**.
8. An installation or upgrade information dialog box and a license agreement dialog box will open. Accept the license agreement to proceed with the installation.
9. Once the installation is complete, select **Close**. The plugin is listed in the Plugins pane.

Rollback Support

If your system does not operate as expected after upgrade, use this procedure to roll back to a previous version.

To view rollback versions and perform the roll back:

1. Select **Tools > Options** from the Console menu. In the Options tree, select the **Plugins** folder.
2. In the Plugins pane, select this plugin and select **Rollback**. A dialog box lists versions to which you can roll back.
3. Select a version and then select **OK**. A dialog box shows rollback progress.

If Appliances are not connected to the Enterprise Manager during rollback, rollback is performed when the Enterprise Manager reconnects to the Appliances.

Executable Files Used by the Plugin

The following executable files are installed on endpoints by this Plugin.

Name	Description	Last updated
fs_av_active_check.vbs	Processes that detect antivirus applications.	2.1.2
fs_av_start.vbs	Performs the Start Antivirus action.	2.1.4
fs_av_update.vbs	Performs the Update Antivirus action	2.1.7
fs_hd_state.vbs	Processes that detect hard disk encryption.	2.1.4

Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Forescout Resources Page](#)
- [Product Updates Portal](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

Forescout Resources Page

The Forescout Resources page provides links to the full range of technical documentation.

To access the Forescout Resources page:

- Go to <https://www.Forescout.com/company/resources/>, select **Technical Documentation**, and search for documents.

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, service packs, plugins and modules as well as related documentation. The portal also provides a variety of How-to Guides, Installation Guides and more.

To access the Product Updates Portal:

- Go to <https://updates.forescout.com/support/index.php?url=counteract> and select the version you want to discover.

Documentation Portal

The ForeScout Documentation Portal is a searchable, web-based library containing information about ForeScout tools, features, functionality, and integrations.

To access the Documentation Portal:

- Go to https://updates.forescout.com/support/files/counteract/docs_portal/

ForeScout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context-sensitive *Help* buttons to access information about tasks and topics quickly.

ForeScout Administration Guide

- Select **CounterACT Help** from the **Help** menu.

Plugin Help Files

- After installing the plugin, select **Tools** > **Options** > **Modules**, select the plugin, and then select **Help**.

Online Documentation

- Select **Online Documentation** from the **Help** menu to access the [Documentation Portal](#) (Per-Appliance licensing).

Contact Information

ForeScout Technologies, Inc.

190 West Tasman Drive

San Jose, CA 95134 USA

<https://www.Forescout.com/support/>

Toll-Free (US): 1.866.377.8771

Tel (Intl): 1.408.213.3191

Support: 1.708.237.6591

About the Documentation

- Refer to the Technical Documentation page on the ForeScout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at documentation@forescout.com

Legal Notice

© 2020 ForeScout Technologies, Inc. All rights reserved. ForeScout Technologies, Inc. is a Delaware corporation. A list of our trademarks and patents can be found at <https://www.Forescout.com/company/legal/intellectual-property-patents-trademarks>. Other brands, products, or service names may be trademarks or service marks of their respective owners.