Contact Information
Forescout Technologies, Inc.
190 West Tasman Drive
San Jose, CA 95134 USA
https://www.forescout.com/support/
Toll-Free (US): 1.866.377.8771
Tel (Intl): 1.408.213.3191
Support: 1.708.237.6591

About the Documentation
- Refer to the Resources page on the Forescout website for additional technical documentation: https://www.forescout.com/company/resources/
- Have feedback or questions? Write to us at documentation@forescout.com

Legal Notice
© 2019 Forescout Technologies, Inc. All rights reserved. Forescout Technologies, Inc. is a Delaware corporation. A list of our trademarks and patents can be found at https://www.forescout.com/company/legal/intellectual-property-patents-trademarks. Other brands, products, or service names may be trademarks or service marks of their respective owners.
Table of Contents

About the HPS Agent Manager ................................................................. 4

Additional Forescout Documentation ...................................................... 4
  Documentation Downloads ....................................................................... 4
  Documentation Portal ............................................................................ 5
  Forescout Help Tools ........................................................................... 5
About the HPS Agent Manager

The HPS Agent Manager performs various background functions to support the endpoint discovery and management activities of the Endpoint Module.

No configuration of this plugin is required.

Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- Documentation Downloads
- Documentation Portal
- Forescout Help Tools

Documentation Downloads

Documentation downloads can be accessed from the Forescout Resources Page, or one of two Forescout portals, depending on which licensing mode your deployment is using.

- Per-Appliance Licensing Mode – Product Updates Portal
- Flexx Licensing Mode – Customer Portal

*Software downloads are also available from these portals.*

To identify your licensing mode:

- From the Console, select Help > About Forescout.

Forescout Resources Page

The Forescout Resources Page provides links to the full range of technical documentation.

To access the Forescout Resources Page:


Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.
**Customer Portal**

The Downloads page on the Forescout Customer Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

**To access documentation on the Forescout Customer Portal:**
- Go to https://Forescout.force.com/support/ and select **Downloads**.

**Documentation Portal**

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

- **If your deployment is using Flexx Licensing Mode, you may not have received credentials to access this portal.**

**To access the Documentation Portal:**
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/ and use your customer support credentials to log in.

**Forescout Help Tools**

Access information directly from the Console.

**Console Help Buttons**

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

**Forescout Administration Guide**

- Select **Forescout Help** from the **Help** menu.

**Plugin Help Files**

- After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

**Online Documentation**

- Select **Online Documentation** from the **Help** menu to access either the Forescout Resources Page (Flexx licensing) or the Documentation Portal (Per-Appliance licensing).