Guest Management for CounterACT™ Operators

How-to Guide
Guest Management for CounterACT™ Operators

Table of Contents

About the Guest Management Portal ............................................................... 3
   About This How-to Guide ........................................................................... 3
   Requirements ............................................................................................... 4
   Supported Guest Management Portal Browsers ........................................ 4

What Sponsors See at the Portal ........................................................................ 4
   Sign In to the Guest Management Portal .................................................... 5
   How the Portal Is Populated ....................................................................... 5
   Managing the Process ................................................................................ 6

What to Do .................................................................................................. 6

Set Up the User Directory Plugin ................................................................. 7

Configure Guest Management Options ......................................................... 7
   Create Sponsors ....................................................................................... 8
   Sponsor Types ....................................................................................... 8
   Set Up a Password Policy ....................................................................... 10
   Set Up Terms and Conditions ................................................................ 11
   Set Up Guest Notifications ..................................................................... 13
      Guest Notifications ............................................................................ 15
   Set Up Sponsor Notifications .................................................................. 16
      Sample Email ..................................................................................... 17
   Set Up Guest Tags .................................................................................. 17
   Purge Inactive Guests ............................................................................ 19
   Add Guests at the Console ...................................................................... 19

Set Up a Corporate/Guest Control Policy .................................................... 20
   Set Up a New Policy ............................................................................... 20
   Edit an Existing Policy .......................................................................... 21
      Enable Guest HTTP Login ................................................................ 22
      Enable Guest Registration ................................................................. 22

Edit/Localize Portal Messages and Labels .................................................. 24

Customize the Portal Appearance ................................................................. 25

Additional CounterACT Documentation ...................................................... 26
   Documentation Portal ............................................................................. 26
   Customer Support Portal ....................................................................... 27
   CounterACT Console Online Help Tools ................................................. 27
About the Guest Management Portal

The Guest Management Portal provides tools for viewing and managing network guests who have requested access to your network. When access is approved, guests can browse the network and possibly use other network resources.

Individuals managing network guests from the portal are referred to as sponsors.

Sponsors can use the portal for various tasks, including:

- Import lists of guests or add individual guests. These guests are automatically approved for network access.
- Revoke network access to guests who were approved.
- Approve or decline guests who registered for network access using the Guest Registration form.
- Assign or update network access approval periods.
- Assign tags to guests. Tags can be used in CounterACT policies.

About This How-to Guide

This guide provides information to CounterACT operators who control the guest management process using the Guest Management Portal. For information about what sponsors see at the portal and how to work with portal tools, refer to the Guest Management Portal for Sponsors How-to Guide.
Requirements

This section describes the requirements for working with the Guest Management Portal.

- CounterACT version 7.0.0.
- Service Pack 2.2.0 or above.
  It is recommended to install the latest service pack to take advantage of the most current CounterACT updates.
- CounterACT User Directory Plugin version 6.1.0 or above.
- At least one Microsoft Active Directory server configured as an authentication server.
- You should have a solid understanding of how to work with CounterACT policies and other CounterACT features, specifically the Guest Registration options, the HTTP Login action and the Corporate/Guest template.

Supported Guest Management Portal Browsers

The following browsers are supported:

- Internet Explorer 10x, 11x, Edge
- Safari 9.0 and above on MAC OS; Safari 8.3 and above on iOS
- Chrome 46 and above
- Firefox 43.0 and above
- Android Browser 1.5 and above

What Sponsors See at the Portal

The Guest Management Portal displays information about guests waiting for network access approval, as well as information about guests that were already approved, declined, revoked, and whose network access has expired.

Sponsors can add new guests to the network by entering guest information in an Add Guest page, or import lists of guests using an import feature. Tools are also available to assign approval periods, enter other important guest information, sort and search guest information and more.
For detailed information about what sponsors see at the portal and how to work with portal tools, refer to the Guest Management Portal for Sponsors How-to Guide.

Sign In to the Guest Management Portal

Sign in to the Guest Management Portal from your web browser.

To sign in:

1. Open your web browser and enter your organization's portal address in the address field. The portal address format is:
   https://X.X.X.X/sponsor
   where x.x.x.x is the IP address or the URL of the Enterprise Manager.

   Sponsors enter the same user name and password used when logging in to their corporate devices.

How the Portal Is Populated

The Guest Management Portal can be populated with guest information any of the following ways:

- By guests who register for network access using the Guest Registration form in a web browser. See Set Up a Corporate/Guest Control Policy.
Guest Management for CounterACT\textsuperscript{TM} Operators

- By CounterACT operators who register guests from the CounterACT Console. See Add Guests at the Console.

Managing the Process

CounterACT operators control the guest management process with a wide range of tools, such as:

- Defining the requirements for valid guest passwords (password policy). Guest management tools let you enforce your password policy when guests log in to your network. Password requirements are applied to both system-generated and guest-provided passwords.

- Customizing terms and conditions for guests and sponsors. These requirements reflect corporate policies and regulations.

- Defining which network access notification messages will be sent to guests. Notifications can be sent via email and text messages.

- Defining which email confirmation notifications will be sent to sponsors. Emails contain guest contact information and login credentials for approved guests.

- Defining tags that sponsors may be required to assign to guests at the portal.

What to Do

Perform the following to set up the CounterACT Guest Management Portal:

1. Verify that you meet the requirements. See Requirements.
2. Verify that you are working with supported browsers. See Supported Guest Management Portal Browsers.


5. Set up a Corporate/Guest Control policy to handle unauthorized guest access of your network and instruct CounterACT to work with Guest Management sponsors. See Set Up a Corporate/Guest Control Policy.

Set Up the User Directory Plugin

To work with the Guest Management Portal you must install CounterACT User Directory Plugin version 6.1.0 or above. In addition, verify that at least one Microsoft Active Directory server is configured as an authentication server.

For more information about the plugin, refer to the CounterACT User Directory Plugin Configuration Guide.

Configure Guest Management Options

Use the Console to configure the following Guest Management options:

- Create Sponsors
- Set Up a Password Policy
- Set Up Terms and Conditions
- Set Up Guest Notifications
- Set Up Sponsor Notifications
- Set Up Guest Tags
Guest Management for CounterACT™ Operators

- **Purge Inactive Guests**

You can also **Add Guests at the Console**.

## Create Sponsors

This section describes how to define corporate employees as Guest Management Portal sponsors. Only users defined as sponsors can log in to the Guest Management Portal. Anyone defined as a sponsor can use the Guest Management Portal to approve, decline or revoke network access for their sponsored guests.

- **Sponsors and Admin Sponsors must have an email address configured in Active Directory.**

Add sponsors in any of the following ways:

- Individually, by defining an email address
- As a group, by defining an Active Directory group
- Globally, by selecting all Active Directory members

### Sponsor Types

Two types of sponsors can be created:

- **Sponsors** can view and manage guests assigned to them only.
- **Admin Sponsors** can view and manage all guests that have registered for network access, and can override the decisions of other sponsors.

To configure sponsors:

1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration** and then select the Sponsors tab.
3. To define all your corporate Active Directory members as sponsors permitted to use the Guest Management Portal, select **All domain members are sponsors**. (Optional)

4. Select **Add**. The Add Sponsor dialog box opens.

5. Define the following:

<table>
<thead>
<tr>
<th><strong>Email\Active Directory Group</strong></th>
<th>Define either of the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Enter the email address of the individual you want to define as a sponsor.</td>
</tr>
<tr>
<td></td>
<td>• Enter a corporate Active Directory group name to assign all its group members as sponsors.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Type</strong></th>
<th>Select a sponsor type.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Sponsors</strong> view and manage guests that are assigned to them.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Admin Sponsors</strong> are authorized to view and manage all guests and override the statuses applied by other sponsors.</td>
</tr>
</tbody>
</table>

| **Description** | Enter a description for the Guest Management sponsor. (Optional) |
6. Select **OK**.

- If the contact email provided by a guest in the Guest Registration form is not defined in the Guest Registration, Sponsors list, the contact cannot use the Guest Management Portal. The contact can only approve or decline the guest if a Network Access Request email link is enabled. See [Sponsor approval using email link](#).

**Set Up a Password Policy**

Configure the requirements for a valid guest password, for example the minimum length or special character requirements. The password policy is enforced when guests define a password for logging in to your network, and when CounterACT generates network passwords for guests.

**To configure a password policy:**

1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration** and then select the Password Policy tab.

3. Define any of the following password policy requirements:
   - Minimum length of a password
   - Minimum number of upper case letters
   - Minimum number of lower case letters
   - Minimum number of digits
   - Minimum number of special characters. Valid special characters: `! " # $ % ^ & ' ( ) * + , - . / : ; < = > ? @ [ \ ] ^ _ ` { | } ~`
For information about using system-generated passwords and providing a
Forgot my Password link, refer to the CounterACT Console User Manual,
Define Guest Login Session Options section.

Set Up Terms and Conditions
You can require guests and sponsors to agree to the use of your terms and
conditions. Define the terms and conditions to present during guest management.

To configure terms and conditions:
1. Select Options from the Tools menu. The Options pane opens.
2. Select Guest Registration and then select the Terms and Conditions tab.

3. Define the following:

<table>
<thead>
<tr>
<th>Enable guest terms &amp; conditions</th>
<th>Require terms and conditions to be confirmed by guests prior to their registering or logging in.</th>
</tr>
</thead>
<tbody>
<tr>
<td>URL</td>
<td>Define the URL displaying guest terms and conditions. Select Test to test the display of the terms and conditions in the URL.</td>
</tr>
</tbody>
</table>
Define a text of terms and conditions to present to guests. Select **Edit** to add/modify/delete terms and conditions.

**Enable sponsor terms & conditions**

Require terms and conditions to be presented to sponsors prior to them approving guest network access.

**URL**

Define the URL displaying sponsor terms and conditions. Select **Test** to test the display of the terms and conditions in the URL.

Define a text of terms and conditions to present to sponsors. Select **Edit** to add/modify/delete terms and conditions.

Guest terms and conditions are accepted manually when the guest registers or automatically when the guest logs in.

Sponsor terms and conditions are accepted automatically when the sponsor makes any changes at the Guest Management Portal.
Set Up Guest Notifications

You can instruct CounterACT when to send notifications to guests regarding their requests for access, and where to deliver these notifications. For example, instruct CounterACT to notify guests when they are approved or declined network access, and send the notification by SMS but not by email.

Email and phone information are provided:

- By sponsors when adding a guest in the Guest Management Portal
- In .csv files that are imported to the Guest Management Portal
- By guests when they register for network access
- By CounterACT operators who register guests from the CounterACT Console
To configure guest notification policies:

1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration** and then select the Guest Notifications tab.

3. Define the following:

   **Send notifications to guests via**

   - **Email**: Use email to deliver notifications to guests.
   - **SMS**: Use mobile text messaging (SMS) to deliver notifications to guests.

   **Send notification following**

   - **Account Pending**: Notify guests that their network access request is pending.
   - **Account Approval**: Notify guests that their network access request has been approved.
   - **Account Rejection**: Notify guests that their network access request has been declined.
   - **Account Revocation**: Notify guests that their network access approval has been revoked.
   - **Account Expiration**: Notify guests that their network access approval period has expired.
Guest Notifications

This section provides an example of email notifications that guests may receive.

```
Network Access Approval
To: ami@lab.com

Dear Ami,
You have been approved for network access. Use the following credentials to log in:
Email: ami@lab.com
Password: io4vgp

Your account is approved:
From: 1/20/16 7:17 PM
To: 1/28/16 11:59 PM
```

In addition to the information shown here, sponsors can add messages to guests through the Guest Management Portal.

You can change the default messages shown in emails and mobile text messages. See Edit/Localize Portal Messages and Labels for details.
Set Up Sponsor Notifications

You can instruct CounterACT when to send notifications to sponsors regarding the status updates they make at the portal. For example, instruct CounterACT to send confirmation emails to sponsors after they approve or decline network access.

**To configure sponsor notifications:**

1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration** and then select the Sponsor Notifications tab.

3. Define when to notify sponsors:

<table>
<thead>
<tr>
<th>Sponsoring Action</th>
<th>Notification Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Pending</td>
<td>Notify the sponsors when a guest has requested network access.</td>
</tr>
<tr>
<td>Account Approval</td>
<td>Notify the sponsors when they approve a guest’s network access request.</td>
</tr>
<tr>
<td>Account Rejection</td>
<td>Notify the sponsors when they decline a guest’s network access request.</td>
</tr>
<tr>
<td>Account Revocation</td>
<td>Notify the sponsors when they revoke a guest’s network access.</td>
</tr>
</tbody>
</table>
**Sample Email**

In the example below, an email is sent to a sponsor regarding a pending guest request. The email contains the guest request details.

![Guest Registration Request from Arnold Jones](image)

Arnold Jones would like to connect to the corporate network and is waiting for your approval.

**Guest Request Details**

- **Email:** arnold.jones@lab.com
- **Full Name:** Arnold Jones
- **Phone:** 201 222 4478
- **Contact Person:** Amy Smith
- **Contact Person Email:** amy.smith@corporatecompany.com

Please click the link below to log in to the Guest Management portal to approve or decline the guest request.

Enter your corporate user name and password to log into the Guest Management portal.

[https://server/sponsor](https://server/sponsor)

Sent from the Management System

Please do not reply to this email. For questions, contact your IT Administrator.

You can update default messages shown in emails messages. See [Edit/Localize Portal Messages and Labels](#) for details.

**Set Up Guest Tags**

Use guest tags to categorize network guests into specific groups. For example, you can name your tags: VIPs, Contractors, Building A guests and Building B guests. You can create policies that evaluate approved and declined guests based on their guest tag assignments. For example, create a policy that detects approved VIP guests and then assigns them to a specific VLAN or allows them maximum network access.

Sponsors can assign tags to guests through the Guest Management Portal.

![Tag Selection](image)

After you create tags, you can configure CounterACT to require sponsors to assign one or several tags to guests, or allow sponsors to optionally assign tags.

**To create tags:**

1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration**.
3. In the Registered Guests tab, select the Tags button. The Guest Tags dialog box opens.

4. You can select the following guest tag options:
   - **Sponsor may select multiple tags**: The sponsor can assign more than one guest tag.
   - **Sponsor is required to tag the guest**: The sponsor must assign a guest tag.

5. To add a new tag, select **Add**. The Add Guest Tag dialog box opens.

6. Enter the tag name.

7. Select **Selected by default at the sponsor's page**. If this option is selected, the tag is displayed when the Add Guest page is opened in the Guest Management Portal. The sponsor can manually remove it.

8. Select **OK**.

9. After all tags have been added, select **OK**.

10. Select **Apply** from the Guest Registration pane to ensure that Tags appear in the Guest Management Portal.
Purge Inactive Guests

Guests become inactive when their status is changed to Declined, Revoked or Expired. Guests can be automatically purged a defined number of days after they become inactive. Inactive guest accounts are purged from both CounterACT and the Guest Management Portal.

To purge inactive guests:
1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Guest Registration**.
3. In the Registered Guests tab, select **Purge after**.
4. Enter the number of days to wait before a guest is purged after its status is set to **Declined**, **Revoked** or **Expired**.
5. Select **Apply**.

Add Guests at the Console

Operators can add guests either at the Console or as sponsors using the Guest Management Portal.

- It is recommended to always add guests using the Guest Management Portal.
To add guests at the Console:

1. Select **Options** from the Tools menu. The Options pane opens.

2. Select **Guest Registration**.

3. In the Registered Guests tab, select **Add**. The Add Guest dialog box opens.

4. Complete the guest information, and provide a password for guest login.

5. Select **OK**.

6. After all guests have been added, select **Apply**. The added guests are automatically approved for network access.

For more information about adding guests at the Console, refer to the CounterACT Console User Manual, Pre-Registration and Guest Registration Management section.

Set Up a Corporate/Guest Control Policy

You must set up at least one Corporate/Guest Control policy to trigger the detection of network guests.

If you have more than one policy and want global definitions for all sponsors, verify that all the policies reflect your requirements.

* You should have a solid understanding of how the Corporate/Guest Control policy works.

Set Up a New Policy

Use the Policy Wizard to create a Corporate/Guest Control policy.

In the Guest page of the wizard select or clear the following options:

- **Enable guest registration**: This option allows guests to use a Guest Registration form in a web browser to register for network access. If this option is not selected, guests can only be added to the Guest Management Portal by sponsors, or by CounterACT operators using the Console.
- **Manual sponsor approval of guests**: If you selected **Enable guest registration**, select this option to require sponsor approval before the guest can access the network, and provide at least one sponsor email address. If the **Sponsor Notifications, Account Pending** setting is selected, the guest registration information is sent for sponsor approval to the contacts specified by the guest and to the email addresses in this window.

To require guests to be approved before they can access the network, do not select **Let unauthorized users skip Sign In**.

To set more options, you can edit the **Guest Hosts** sub-rule. See **Edit an Existing Policy**.

**Edit an Existing Policy**

In the Corporate/Guest Control policy, open the **Guest Hosts** sub-rule for editing, and edit the HTTP Login action, Guests tab.
Enable Guest HTTP Login

Ensure that **Enable guest HTTP login** is selected so that approved guests can access the network.

You can select or clear any other options. For example, you can select **Open sign-in window after authentication** so that guests who successfully log in using the HTTP Login action are automatically redirected to the page they originally browsed to.

> For the **Open sign-in window after authentication** feature, the pop-up blocker must be disabled on the browser or the popup must be approved manually.

Enable Guest Registration

You can select **Enable guest registration** to allow guests to use a Guest Registration form in a web browser to register for network access. These guests are added to the Guest Management Portal as **Pending** guests. If the **Sponsor Notifications** setting is selected, the guest registration information is sent for sponsor approval to the contacts specified by the guest and to the **Additional Sponsors** defined in this window.
If you do not select **Enable guest registration**, guests can only be added to the Guest Management Portal by sponsors, or by CounterACT operators using the Console.

The following fields are used only if **Enable guest registration** is selected, and only when a guest registers for network access using a Guest Registration form.

- **Use System generated password**: instructs CounterACT to hide the **Password** fields in the Guest Registration form, and to generate network passwords for guests upon sponsor approval. If this option is not selected, guests select their own passwords in the Guest Registration form. Both system-generated and guest-provided passwords must meet the configured password policy requirements. See [Set Up a Password Policy](#).

  > Guests added by sponsors using the Guest Management Portal are always sent system-generated passwords. The passwords of guests added using the Console are always set by the CounterACT operator.

- **Permit sponsored accounts for up to**: defines the maximum network access period allowed for guests who register for network access. By default, this field is unselected, making the maximum network access approval period *unlimited*. In the Guest Management Portal, sponsors can further limit the network access of each managed guest to a time earlier than the **Permit sponsored accounts for up to** value.

- **Manual sponsor approval of guests**: requires sponsor approval before the guest can access the network. The guest remains in **Pending** status until approved by a sponsor.

- **Sponsor approval using email link**: provides sponsors with a basic Approve/Decline **Network Access Request** web page accessed by an email link. Sponsors can approve or decline guests using either this web page or the Guest Management Portal.
Only sponsors included in the Guest Registration, Sponsors list can use the Guest Management Portal. See Create Sponsors.

- **Additional sponsors**: contains the sponsor email addresses defined when the policy was created. If Sponsor Notifications settings are selected, emails in this field, together with the contact emails entered by the guest in the Guest Registration form, receive email notifications about the guest. Sponsor emails added in this window can only manage those guest requests added after this configuration change is applied.

**Edit/Localize Portal Messages and Labels**

You can edit or localize text that appears in the Guest Management Portal, including error messages, email messages and labels.

**To edit or localize text:**
1. Select **Options** from the Tools menu. The Options pane opens.
2. Select **Advanced, Language Localization, Endpoint Messages**.
3. Type **Guest Management Portal** in the search field to view all the Portal texts that can be edited. The currently displayed texts are in the Displayed column.
4. Select the row with the text you want to change, and select **Edit**.
5. Enter the new text, and select **OK**.
6. When you are done editing the texts, select **Apply**.
Customize the Portal Appearance

You can customize the appearance of the Guest Management Portal with the look-and-feel and branding requirements of your organization.

Before customization:

Example of customization:

To customize the portal, the operator must have SSH access to the Enterprise Manager or the standalone CounterACT Appliance.

The plugin includes the following predefined template files:

- `custom.css` file: File containing the look-and-feel definitions.
- `images` folder: Folder of images that replace the default images.
- `custom.js` file: Reserved for future versions.

To customize the portal appearance:

1. In the Enterprise Manager or the standalone CounterACT Appliance, copy the contents of the folder:
   
   `/usr/local/forescout/plugin/ad/http/sponsor/template`

   to:

   `/usr/local/forescout/plugin/ad/http/sponsor/custom`

   Do not edit the ...sponsor/template folder contents.

2. Open the `custom.css` file in the ...sponsor/custom folder for editing.

3. Follow the instructions in the file to edit one or more of the following definitions:

   **General Portal section**
   
   - Logo image, preferably 27 pixels high and 76 pixels wide. Save the replacement image to the ...sponsor/custom/images folder and name it `logo.png`.
   - Background color of the entire site
   - Background color of the brand/logo strip
   - User name text color at the top right of the brand/logo strip
   - Brand text color at the top left of the brand/logo strip
   - Background and text color of the toolbar (secondary strip)
– Button colors in each of the states: Normal, Hover, Pressed (Active)

**Login section**
– Background color of login panel
– Login panel text color
– Login panel side image, preferably 425 pixels high and 425 pixels wide. Save the replacement image to the ...sponsor/custom/images folder and name it signin_pic.png.
– Sign In button color in each of the states: Normal, Hover, Pressed (Active)

**Guest List section**
– Guest List header row color in each of the states: Normal, Hover
– Guest row color in each of the states: Normal, Hover

4. Save the file.
5. Refresh the browser to see the changes.

### Additional CounterACT Documentation

For more detailed information about the CounterACT features described here or additional CounterACT features and plugins, refer to the following resources:

- [Documentation Portal](#)
- [Customer Support Portal](#)
- [CounterACT Console Online Help Tools](#)

### Documentation Portal

The ForeScout Documentation Portal is a Web-based library containing information about CounterACT tools, features and functionality and integrations.

**To access the Documentation Portal:**

2. Use your customer support credentials to log in.
3. Select the CounterACT version you want to discover.

**Customer Support Portal**

The Customer Support Portal provides links to CounterACT version releases, service packs, plugins and modules as well as related documentation. The portal also provides a variety of How-to Guides, Installation Guides and more.

**To access the Customer Support Portal:**

2. Select the CounterACT version you want to discover.

**CounterACT Console Online Help Tools**

Access information directly from the CounterACT Console.

*Console Help Buttons*

Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

*Console User Manual*

1. Select CounterACT Help from the Help menu.

*Plugin Help files*

1. After the plugin is installed, select Options from the Tools menu and then select Plugins.
2. Select the plugin and then select Help.

*Documentation Portal*

1. Select Documentation Portal from the Help menu.
Legal Notice

Copyright © ForeScout Technologies, Inc. 2000-2016. All rights reserved. The copyright and proprietary rights in this document belong to ForeScout Technologies, Inc. ("ForeScout"). It is strictly forbidden to copy, duplicate, sell, lend or otherwise use this document in any way, shape or form without the prior written consent of ForeScout. All other trademarks used in this document are the property of their respective owners.

These products are based on software developed by ForeScout. The products described in this document are protected by U.S. patents #6,363,489, #8,254,286, #8,590,004, #8,639,800 and #9,027,079 and may be protected by other U.S. patents and foreign patents.

Redistribution and use in source and binary forms are permitted, provided that the above copyright notice and this paragraph are duplicated in all such forms and that any documentation, advertising materials and other materials related to such distribution and use acknowledge that the software was developed by ForeScout.

Unless there is a valid written agreement signed by you and ForeScout that governs the below ForeScout products and services:

- If you have purchased any ForeScout products, your use of such products is subject to your acceptance of the terms set forth at http://www.forescout.com/eula/;
- If you have purchased any ForeScout support service ("ActiveCare"), your use of ActiveCare is subject to your acceptance of the terms set forth at http://www.forescout.com/activecare-maintenance-and-support-policy/;
- If you have purchased any ForeScout Professional Services, the provision of such services is subject to your acceptance of the terms set forth at http://www.forescout.com/professional-services-agreement/;
- If you are evaluating ForeScout's products, your evaluation is subject to your acceptance of the applicable terms set forth below:
  - If you have requested a General Availability Product, the terms applicable to your use of such product are set forth at: http://www.forescout.com/evaluation-license/.
  - If you have requested an Early Availability Product, the terms applicable to your use of such product are set forth at: http://www.forescout.com/early-availability-agreement/.
  - If you have requested a Beta Product, the terms applicable to your use of such product are set forth at: http://www.forescout.com/beta-test-agreement/.
  - If you have purchased any ForeScout Not For Resale licenses, such license is subject to your acceptance of the terms set forth at http://www.forescout.com/nfr-license/.

Send comments and questions about this document to: documentation@forescout.com

2016-06-21 11:05