

Version Information

Forescout eyeExtend for Symantec™ Endpoint Protection version 1.3.

This section describes requirements for this version.

Forescout Requirements

- Forescout version 8.2.
- A module license for Forescout eyeExtend for Symantec Endpoint Protection. See [Forescout eyeExtend \(Extended Module\) Licensing Requirements](#) for details.
- Core Extensions Module version 1.2 with the IOC Scanner Plugin running.
- Windows Applications Content Module (recommended but not required.) Windows Applications is only needed if you want to detect endpoints that have a Symantec Anti-Virus installed but not managed by the Symantec Endpoint Protection Server.

Supported Vendor Requirements

The module requires the following Symantec Endpoint Protection components:

- Symantec Endpoint Protection Manager version 12.1.6 or 14.0.1 installed.
- For information about the vendor models (hardware/software) and versions (product/OS) that are validated for integration with this Forescout component, refer to the [Forescout Compatibility Matrix](#).
- Configured to use a SQL Server Database (the embedded database option is not supported).
- The Forescout platform needs to be registered as a Symantec Endpoint Protection Web Services Client Application.

Forescout eyeExtend (Extended Module) Licensing Requirements

This Forescout eyeExtend product requires a valid license. Licensing requirements differ based on which licensing mode your deployment is operating in:

- [Per-Appliance Licensing Mode](#)
- [Flexx Licensing Mode](#)

To identify your licensing mode:

- From the Console, select **Help > About ForeScout**.



Per-Appliance Licensing Mode

When installing the module, you are provided with a 90-day demo license.

If you would like to continue exploring the module before purchasing a permanent license, you can request a demo license extension. Consult with your ForeScout representative before requesting the extension. You will receive email notification and alerts at the Console before the demo period expires.

To continue working with the module after the demo period expires, you must purchase a permanent module license.

Demo license extension requests and permanent license requests are made from the Console.

This module may have been previously packaged as a component of an Integration Module which contained additional modules. If you already installed this module as a component of an Integration Module, you can continue to use it as such. Refer to the section about module packaging in the ForeScout Administration Guide for more information.

Requesting a License

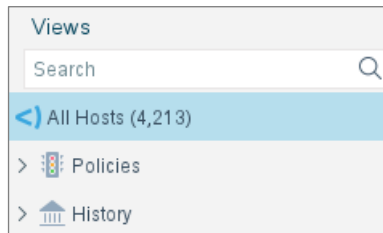
When requesting a demo license extension or permanent license, you are asked to provide the device *capacity* requirements. This is the number of devices that you want this license to handle. You must define at least the number of devices currently detected by the ForeScout platform. You can request a license that handles more to ensure that you are licensed for support on additional devices as your deployment grows.

Enter this number in the **Devices** pane of the Module License Request wizard, in the Console Modules pane.



To view the number of currently detected devices:

1. Select the **Home** tab.
2. In the Views pane, select the **All Hosts** folder. The number in parentheses displayed next to the **All Hosts** folder is the number of devices currently detected.




Flexx Licensing Mode

When you set up your Forescout deployment, you must activate a license file containing valid licenses for each feature you want to work with in your deployment, including eyeExtend products. After the initial license file has been activated, you can update the file to add additional eyeExtend licenses or change endpoint capacity for existing eyeExtend products. For more information on obtaining eyeExtend licenses, contact your Forescout sales representative.

No demo license is automatically installed during system installation.

License entitlements are managed in the [Forescout Customer Portal](#). After an entitlement has been allocated to a deployment, you can activate or update the relevant licenses for the deployment in the Console.

Each eyeExtend license has an associated capacity, indicating the number of endpoints the license can handle. The capacity of each eyeExtend license varies by module but does not exceed the capacity of the Forescout eyeSight license.

 *Integration Modules, which package together groups of related licensed modules, are not supported when operating in Flexx Licensing Mode. Only eyeExtend products, packaging individual licensed modules are supported. The Open Integration Module is an eyeExtend product even though it packages more than one module.*

More License Information

For more information on eyeExtend (Extended Module) licenses:

- **Per-Appliance Licensing.** Refer to the *ForeScout Administration Guide*.
- **Flexx Licensing.** Refer to the *Flexx Licensing How-to Guide*.

You can also contact your ForeScout sales representative for more information.

About This Release

This section describes updates and important information related to the component delivered in this version. This release also includes enhancements and fixes provided in previous versions. See [Previous Releases](#).

Fixed Issues

There are no fixed issues for this version of ForeScout eyeExtend for Symantec Endpoint Protection.

Known Issues

There are no known issues for this version of ForeScout eyeExtend for Symantec Endpoint Protection.

How to Install




This section describes how to install the module.

To install the module:

1. Navigate to one of the following ForeScout download portals, depending on the licensing mode your deployment is using:
 - [Product Updates Portal](#) - **Per-Appliance Licensing Mode**
 - [Customer Portal, Downloads Page](#) - **Flexx Licensing Mode**

To identify your licensing mode, select **Help > About ForeScout** from the Console.

2. Download the module `.fpi` file.
3. Save the file to the machine where the Console is installed.

4. Log into the Console and select **Options** from the **Tools** menu.
5. Select **Modules**. The Modules pane opens.
6. Select **Install**. The Open dialog box opens.
7. Browse to and select the saved module .fpi file.
8. Select **Install**. The Installation screen opens.
9. Select **I agree to the License Agreement** to confirm that you have read and agree to the terms of the License Agreement and select **Install**. The installation cannot proceed unless you agree to the license agreement.
 -  *The installation begins immediately after selecting Install and cannot be interrupted or canceled.*
 -  *In modules that contain more than one component, the installation proceeds automatically one component at a time.*
10. When the installation completes, select **Close** to close the window. The installed module is displayed in the Modules pane.
 -  *Some components are not automatically started following installation.*

More Release Information

This section provides additional release information.

Rollback Support

Under certain circumstances you may want to roll back the module to a previously installed release. This may happen, for example, if your system does not operate as expected after the module upgrade.

You can roll back this module to a previous version.

Modules on Appliances connected to the Enterprise Manager are rolled back to the selected version. Modules on Appliances that are not connected to the Enterprise Manager during the rollback are rolled back when the Enterprise Manager next reconnects to the Appliances.

To view rollback versions and perform the roll back:

1. Select **Options** from the Console **Tools** menu.
2. Navigate to and select the **Modules** folder.
3. In the Modules pane, select the module you want to roll back.
4. Select **Rollback**. A dialog box opens listing the versions to which you can roll back.
5. Select a version and then select **OK**. A dialog box opens showing you the rollback progress.

Previous Releases

Installing this release also installs fixes and enhancements provided in the releases listed in this section. To view Release Notes of previous version releases, see:

<https://www.forescout.com/company/resources/eyeextend-for-symantec-endpoint-protection-release-notes-1-2-1/>

<https://www.forescout.com/company/resources/eyeextend-for-symantec-endpoint-protection-1-2-release-notes/>

<https://www.forescout.com/company/resources/ntecextended-module-for-syma-endpoint-protection-release-notes-1-1-1/>

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About the Documentation

- Refer to the Technical Documentation page on the Forescout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at documentation@forescout.com

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