

June 2020

Version Information

Forescout eyeExtend for ArcSight version 2.9.1.
This section describes requirements for this version.

Forescout Requirements

- Forescout version 8.2.
- A module license for Forescout eyeExtend for ArcSight. See [Forescout eyeExtend \(Extended Module\) Licensing Requirements](#) for details.

Supported Vendor Requirements

The following third-party vendor packages are required to install this release:

- ArcSight 6.9.1.c
- For information about the vendor models (hardware/software) and versions (product/OS) that are validated for integration with this Forescout component, refer to the [Forescout Compatibility Matrix](#).

Forescout eyeExtend (Extended Module) Licensing Requirements

This Forescout eyeExtend module requires a valid license. Licensing requirements differ based on which licensing mode your deployment is operating in:

- [Per-Appliance Licensing Mode](#)
- [Flexx Licensing Mode](#)

To identify your licensing mode:

- From the Console, select **Help > About Forescout**.



Per-Appliance Licensing Mode

When installing the module, you are provided with a 90-day demo license.

If you would like to continue exploring the module before purchasing a permanent license, you can request a demo license extension. Consult with your ForeScout representative before requesting the extension. You will receive email notification and alerts at the Console before the demo period expires.

To continue working with the module after the demo period expires, you must purchase a permanent module license.

Demo license extension requests and permanent license requests are made from the Console.

- This module may have been previously packaged as a component of an Integration Module which contained additional modules. If you already installed this module as a component of an Integration Module, you can continue to use it as such. Refer to the section about module packaging in the ForeScout Administration Guide for more information.*

Requesting a License

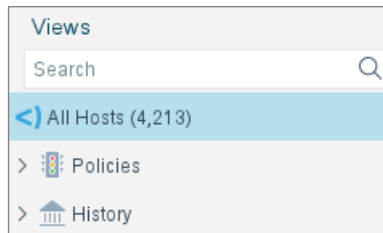
When requesting a demo license extension or permanent license, you are asked to provide the device *capacity* requirements. This is the number of devices that you want this license to handle. You must define at least the number of devices currently detected by the ForeScout platform. You can request a license that handles more to ensure that you are licensed for support on additional devices as your deployment grows.

Enter this number in the **Devices** pane of the Module License Request wizard, in the Console Modules pane.



To view the number of currently detected devices:

1. Select the **Home** tab.
2. In the Views pane, select the **All Hosts** folder. The number in parentheses displayed next to the **All Hosts** folder is the number of devices currently detected.




Flexx Licensing Mode

When you set up your Forescout deployment, you must activate a license file containing valid licenses for each feature you want to work with in your deployment, including eyeExtend modules. After the initial license file has been activated, you can update the file to add additional eyeExtend licenses or change endpoint capacity for existing eyeExtend modules. For more information on obtaining eyeExtend licenses, contact your Forescout sales representative.

No demo license is automatically installed during system installation.

License entitlements are managed in the [Forescout Customer Portal](#). After an entitlement has been allocated to a deployment, you can activate or update the relevant licenses for the deployment in the Console.

Each eyeExtend license has an associated capacity, indicating the number of endpoints the license can handle. The capacity of each eyeExtend license varies by module but does not exceed the capacity of the Forescout eyeSight license.

 *Integration Modules, which package together groups of related licensed modules, are not supported when operating in Flexx Licensing Mode. Only eyeExtend modules, packaging individual licensed modules are supported. The eyeExtend Connect Module is an eyeExtend module even though it packages more than one module.*

More License Information

For more information on eyeExtend (Extended Module) licenses:

- **Per-Appliance Licensing.** Refer to the *ForeScout Administration Guide*.
- **Flexx Licensing.** Refer to the *Flexx Licensing How-to Guide*.

You can also contact your ForeScout sales representative for more information.

About This Release

This section describes updates and important information related to the component delivered in this version. This release also includes enhancements and fixes provided in previous versions. See [Previous Releases](#).

Fixed Issues

This section describes the fixed issues for this version of ForeScout eyeExtend for ArcSight.

Defect #	Description
ARS-123	When upgrading or installing a fresh install of ArcSight Plugin 2.9.0, permissions for the component "fstool wrapper" are denied. This occurs when the user attempts to execute an action for sending messages to ArcSight. This issue is resolved in version 2.9.1.

Known Issues

There are no known issues for this version of ForeScout eyeExtend for ArcSight.


How to Install


To install the module:

1. Navigate to one of the following ForeScout download portals, depending on the licensing mode your deployment is using:
 - [Product Updates Portal](#) - **Per-Appliance Licensing Mode**
 - [Customer Portal, Downloads Page](#) - **Flexx Licensing Mode**

To identify your licensing mode, select **Help > About ForeScout** from the Console.

2. Download the module .**fp**i file.
3. Save the file to the machine where the Console is installed.
4. Log into the Console and select **Options** from the **Tools** menu.
5. Select **Modules**. The Modules pane opens.
6. Select **Install**. The Open dialog box opens.
7. Browse to and select the saved module .**fp**i file.
8. Select **Install**. The Installation screen opens.
9. Select **I agree to the License Agreement** to confirm that you have read and agree to the terms of the License Agreement and select **Install**. The installation cannot proceed unless you agree to the license agreement.

 *The installation begins immediately after selecting Install and cannot be interrupted or canceled.*

 *In modules that contain more than one component, the installation proceeds automatically one component at a time.*

10. When the installation completes, select **Close** to close the window. The installed module is displayed in the Modules pane.

 *Some components are not automatically started following installation.*

More Release Information

This section provides additional release information.

Rollback Support

Rollback is not available for this module. This means that if you upgrade to this module version and the module does not operate as expected, you cannot roll it back to a previous release.

Previous Releases

Installing this release also installs fixes and enhancements provided in the releases listed in this section. To view Release Notes of previous version releases, refer to:

<https://www.forescout.com/company/resources/forescout-extended-module-for-arcsight-version-2-8/>

<https://www.forescout.com/company/resources/eyeextend-for-arcsight-release-notes-2-9-0/>

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About the Documentation

- Refer to the Technical Documentation page on the ForeScout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at documentation@forescout.com

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