

eyeExtend Connect

Frequently Asked Questions

Q: How does eyeExtend Connect differ from the current OIM product?

A: eyeExtend Connect includes all Forescout Open Integration Module (OIM) capabilities as well as a new feature to support apps.

Q: How will this impact me as a current OIM customer?

A: There's no impact. Current OIM customers with ActiveCare are entitled to the eyeExtend Connect base license, which includes OIM plus two eyeExtend Apps. Existing OIM integrations will continue to work. The ability to deploy new apps is new functionality added to our offering.

Q: How do I access the new eyeExtend Connect module?

A: OIM Customers with ActiveCare can access and download the new eyeExtend Connect Module from the [Forescout customer portal](#). *Note: Current OIM customers do NOT need to request/update their license to deploy eyeExtend Connect.*

Q: What if I want to deploy more than two apps?

A: Customers wanting to use more than two apps will need to buy an eyeExtend Connect 5 App Pack License. Customers can change or rotate apps in use.

Q: What if I want to expand the number of endpoints that I have for my current OIM?

A: eyeExtend Connect is priced per-device, just like OIM was. Expanding your endpoint footprint requires the purchase of additional eyeExtend Connect licenses.

Q: What version of the Forescout platform does eyeExtend Connect support?

A: Currently, eyeExtend Connect works with Forescout 8.2 or higher. Backward compatibility with Forescout 8.1 is currently in development.

Q: What are the key features of eyeExtend Connect?

Feature	eyeExtend Connect
Resource Utilization	Better RAM scaling with additional integrations
Number of Supported Endpoints	Integration-dependent
Web Services	100 URLs or 20 integrations
SQL Database Connections	DEX Plugin included
LDAP Read/Write	DEX Plugin included
Syslog Integration	DEX Plugin included
Third-Party Initiating Request and Getting Data from the Forescout Platform	Web API Plugin included
Import Devices from Third Party	Yes

Authentication Methods	Basic, Token, OAuth 2, SAML
Configuration Method	Basic UI
API Types Supported	REST, SOAP and any Python-scriptable web service
Ease of Installation	Export and re-use with multiple customers, locations and environments (test/prod)
Functionality	Can be extended via Python scripting
Third-party branding	Custom icons/branding for third-party integrations

Please Note:

For new customers: Integrating your IT/Security technology with the Forescout platform allows security workflow orchestration that shares device context and accelerates response. Forescout eyeExtend modules provide out-of-the-box integrations with over 25 leading products. eyeExtend Connect is an additional product offering to our current eyeExtend portfolio. If you have not purchased OIM, you must buy eyeExtend Connect license(s) to use the new product.

For more questions, please contact your Forescout Account Manager.



Forescout Technologies, Inc.
190 W Tasman Dr.
San Jose, CA 95134 USA

Toll-Free (US) 1-866-377-8771
Tel (Intl) +1-408-213-3191
Support +1-708-237-6591

Learn more at [Forescout.com](https://forescout.com)

© 2020 Forescout Technologies, Inc. All rights reserved. Forescout Technologies, Inc. is a Delaware corporation. A list of our trademarks and patents can be found at www.forescout.com/company/legal/intellectual-property-patents-trademarks. Other brands, products, or service names may be trademarks or service marks of their respective owners. Version 03_20