



ForeScout

Core Extensions Module: External Classifier Plugin

Configuration Guide

Version 2.3



Contact Information

Forescout Technologies, Inc.

190 West Tasman Drive

San Jose, CA 95134 USA

<https://www.Forescout.com/support/>

Toll-Free (US): 1.866.377.8771

Tel (Intl): 1.408.213.3191

Support: 1.708.237.6591

About the Documentation

- Refer to the Technical Documentation page on the Forescout website for additional documentation: <https://www.Forescout.com/company/technical-documentation/>
- Have feedback or questions? Write to us at documentation@forescout.com

Legal Notice

© 2020 Forescout Technologies, Inc. All rights reserved. Forescout Technologies, Inc. is a Delaware corporation. A list of our trademarks and patents can be found at <https://www.Forescout.com/company/legal/intellectual-property-patents-trademarks>. Other brands, products, or service names may be trademarks or service marks of their respective owners.

2020-02-26 15:22

Table of Contents

About the Plugin	4
How It Works.....	4
Requirements	5
What to Do.....	5
Deployment Considerations	5
Configure the Plugin.....	7
Start the Plugin.....	11
Ensure That the Component Is Running	11
Test the Plugin.....	12
Use External Classification Information in Policies	15
Display Detected Host Information	16
Core Extensions Module Information	17
Additional Forescout Documentation.....	17
Documentation Downloads	17
Documentation Portal	18
Forescout Help Tools.....	18

About the Plugin

The External Classifier Plugin is a component of the Forescout Core Extensions Module. See [Core Extensions Module Information](#) for details about the module.

The External Classifier Plugin accesses a set of MAC addresses maintained in an FTP server or an LDAP server to:

- Assign a configured text label to any host whose MAC address matches a MAC address in the retrieved set.
- Use the assigned text label in a policy to follow up with required actions.

For example, a corporate finance printer, whose MAC address is 01:2b:45:6a:89:5F, matches a MAC address in the set of MAC addresses that the plugin retrieved from a remote FTP server. The plugin assigns a matching host the configured label ***Inventory_NorthRegion_Printers***. In the organization's Primary Classification policy, hosts whose label is found to match the string *Printer* are added to the group (policy action) *Corp_Equip_Printers* and a notification of this match is sent to a corporate syslog server (policy action).

To effectively use this plugin, you should have a solid understanding of either FTP server functionality, LDAP server functionality or both functionalities.

- 📄 *When classifying your network's hosts based on User Directory, it is recommended to use the Forescout Data Exchange (DEX) Plugin, due to its (A) flexible query ability and (B) ability to reduce load on your LDAP servers.*

How It Works

The Forescout External Classifier Plugin operates as follows:

1. Based on its configured download frequency, the External Classifier Plugin retrieves a set of MAC addresses from an external server. The following methods can be used:
 - Download from an FTP server
 - Query an LDAP server
2. When a CounterACT Appliance resolves the *External Classification* host property in a policy rule for a detected host, the Appliance queries the External Classifier Plugin to determine/assign the applicable classification.
3. The External Classifier Plugin compares host MAC addresses with its set of retrieved MAC addresses, and makes one of the following assignments:
 - When the host's MAC address matches a MAC address found in the retrieved set of MAC addresses, the plugin assigns the corresponding classification label to the *External Classification* host property.
 - The plugin resolves the *External Classification* host property as *Unknown* when the host's MAC address is not found among the retrieved MAC addresses, or when the host's MAC address is unknown to the querying CounterACT Appliance.
4. The Appliance evaluates the policy rule based on the resolved value of the *External Classification* host property.

Requirements

The plugin requires the following:

- Forescout version 8.2.
- Files and query results must contain MAC addresses in the following format:
XX:XX:XX:XX:XX:XX
Where X is any one of the following characters: 0-9, A-F (case insensitive).

What to Do

Once you verify that requirements have been met, perform the following:

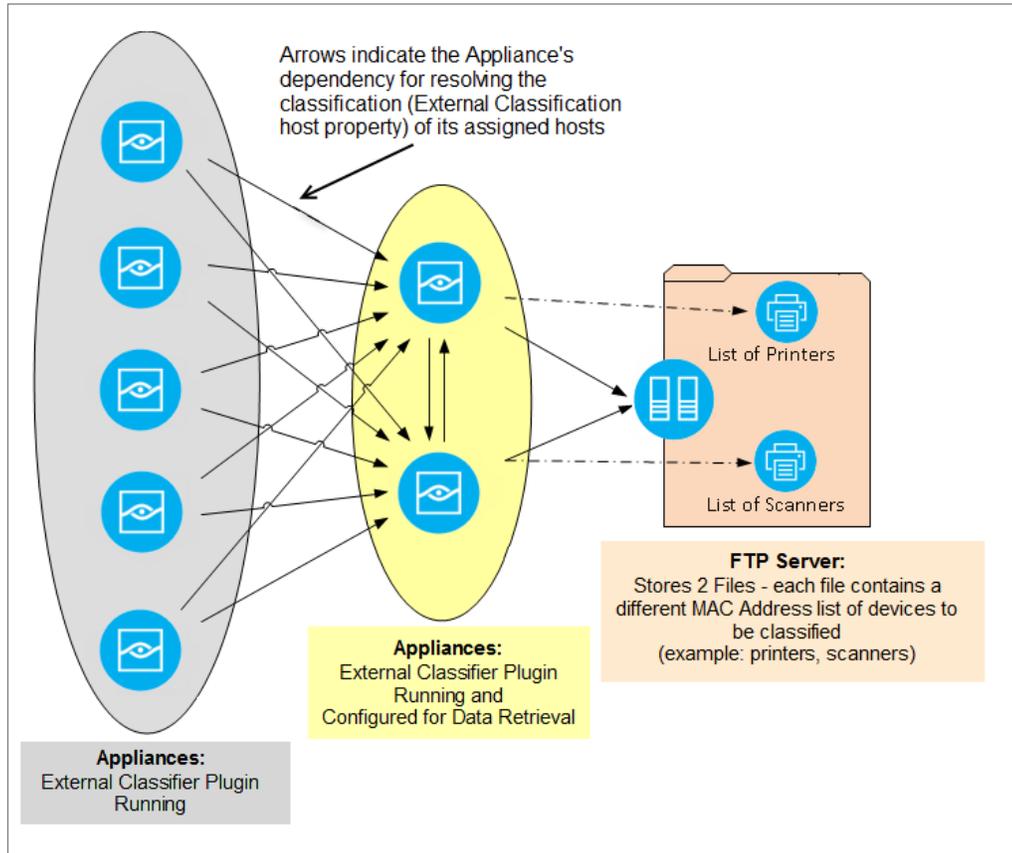
1. Ensure the following for the data retrieval:
 - You possess the required information to configure the External Classifier Plugin to retrieve a MAC address set from either FTP server, LDAP server or both types of servers. See [Configure the Plugin](#).
2. Deploy:
 - Determine the number of CounterACT Appliances at which the plugin must be configured. See [Deployment Considerations](#).
 - Configure the External Classifier Plugin. See [Configure the Plugin](#).
3. Start the External Classifier Plugin in *all* your CounterACT Appliances. See [Start the Plugin](#).

Deployment Considerations

Before configuration, use the following guidelines to determine the number of CounterACT Appliances in which the plugin must be configured:

- If you have **one file** or **one LDAP query** that lists all the MAC addresses of a specific device classification, for example, an FTP file containing the MAC addresses of all your printers, configure the plugin in **one** CounterACT Appliance to classify devices using the one classification.
- If you require **two different files** or **two different LDAP queries** to retrieve the MAC addresses of **two different** device classifications, for example, an FTP file/LDAP query containing the MAC addresses of all your printers and another FTP file/LDAP query containing the MAC addresses of all your surveillance cameras, you must configure the plugin in **two different** CounterACT Appliances to classify devices using the two different classifications.
- For **n** number of **different files** or **different LDAP queries** to retrieve the MAC addresses of **n different** device classifications, you must configure the plugin in **n different** CounterACT Appliances.
- A single CounterACT Appliance can handle both an FTP file and an LDAP query.

When resolving the External Classification host property for a given host, the policy engine of the assigned Appliance queries its local plugin. The local plugin must be running, even though it does not download FTP files or perform LDAP queries, because the local plugin maintains the information pushed to it by the remote plugins configured to download/query, which are running on other appliances. By relying on information supplied from any configured plugins, the assigned Appliance manages to compile a complete list of the applicable classifications for that host. Therefore, the External Classifier Plugin must run in all your CounterACT Appliances.



Configure the Plugin

Configure the External Classifier Plugin to obtain the set of MAC addresses - necessary for its comparison of detected hosts and assigning of the configured text label - using one or both of the following methods:

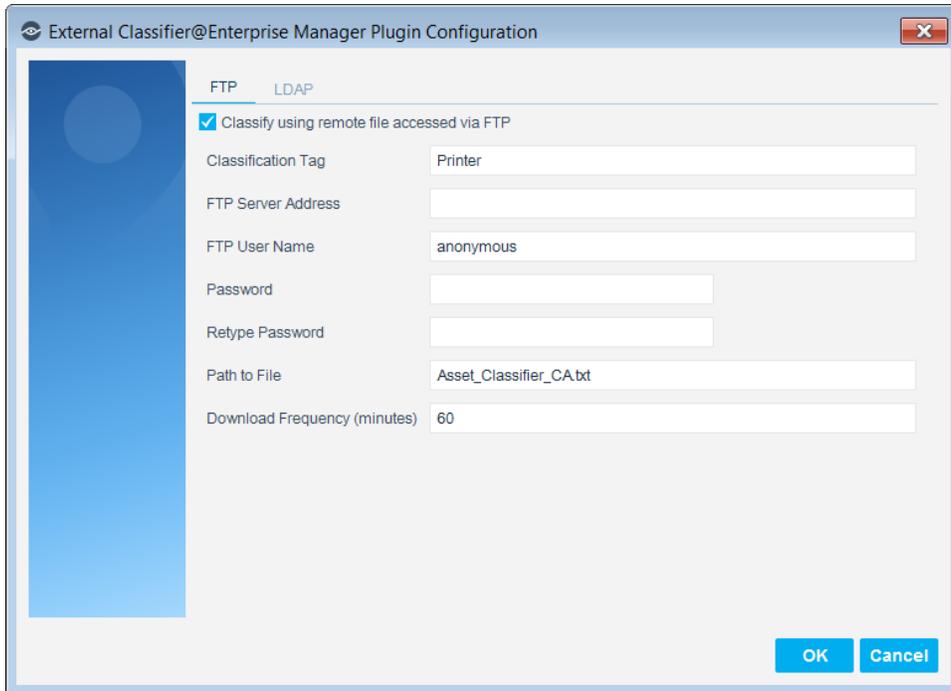
- Download a file from an FTP server
- Query an LDAP server

For guidelines as to the number of CounterACT Appliances in which the plugin must be configured, see [Deployment Considerations](#).

 *When classifying your network's hosts based on User Directory, it is recommended to use the Forescout Data Exchange (DEX) Plugin, due to its (A) flexible query ability and (B) ability to reduce load on your LDAP servers.*

To configure the External Classifier Plugin:

1. In the Forescout Console, select **Options** from the **Tools** menu. The Options pane opens.
2. Open the **Modules** pane and select **Core Extensions > External Classifier**.
3. Select **Configure**. The Select Appliances dialog box opens.
4. In the dialog box, select the checkbox of an Appliance to configure and select **OK**. The External Classifier Plugin Configuration dialog box opens.



External Classifier@Enterprise Manager Plugin Configuration

FTP LDAP

Classify using remote file accessed via FTP

Classification Tag

FTP Server Address

FTP User Name

Password

Retype Password

Path to File

Download Frequency (minutes)

OK Cancel

5. To configure the plugin for MAC address retrieval using an FTP file download, select the **FTP** tab and define the following information:

Field	Description
Classify using remote file accessed via FTP	Select checkbox to assign classification tag based on a MAC address set provided from an FTP server file Selecting this checkbox makes all other fields in this tab available for editing.
Classification Tag	Text label assigned to any detected host with a matching MAC address in the specified FTP file (see table entry Path to File).
FTP Server Address	IP address of the FTP server from which to download the file.
FTP User Name	Login username for the FTP server. Default is <i>anonymous</i> .
Password	Login password for the FTP server.
Retype Password	Login password confirmation.
Path to File	Path to the file to download. Provided path must be relative to the FTP root directory.
Download Frequency	The period, in minutes, the plugin waits before repeating the FTP file download. Provided value determines how frequently MAC address updates, applied in the FTP file, can be available to the plugin for its use.

6. To configure the plugin for MAC address retrieval using an LDAP query, select the **LDAP** tab.

Define the following information:

Field	Description
Classify using LDAP query	Select checkbox to assign classification tag based on a MAC address set provided from an LDAP server query. Selecting this checkbox makes all other fields in this tab available for editing.
Classification Tag	Text label assigned to any detected host with a matching MAC address in the specified LDAP query result (see table entry LDAP Query).
LDAP Server Address/Hostname	Identify the LDAP server to query, by defining this field as follows: <ul style="list-style-type: none"> When using a standard LDAP connection, enter either the IP address or the fully qualified domain name (FQDN) of the LDAP server to query. When using an LDAP over TLS connection, enter the fully qualified domain name (FQDN) of the LDAP server to query.
LDAP username	Login username for the LDAP server.
LDAP Password	Login password for the LDAP server.
Retype LDAP Password	Login password confirmation.
LDAP Port	Port the plugin uses with a standard LDAP connection. By default, this port is 389.

Field	Description						
Use TLS	<p>Selecting this checkbox instructs the plugin to use a TLS connection to perform LDAP queries (LDAP over TLS).</p> <p>By default, this checkbox is disabled (not selected). If this checkbox is not selected, the plugin uses a standard LDAP connection to query the LDAP server.</p> <p>When this checkbox is selected, the following become available for configuration:</p> <ul style="list-style-type: none"> - LDAP TLS Port - The Forescout platform's server verifies LDAP server certificate chain - Check LDAP server certificate revocation status - Additional CDPs for CRL - Soft-fail OCSP requests 						
LDAP TLS Port	Port the plugin uses with an LDAP over TLS connection. By default, this port is 636.						
Authenticate LDAP Server Certificate	<table border="1"> <tr> <td data-bbox="511 842 690 1136">The Forescout platform's server verifies LDAP server certificate chain</td> <td data-bbox="690 842 1370 1136"> <p>Selecting this checkbox instructs Forescout eyeSight to verify the certificate authority trust chain of the certificate that the LDAP server presents to eyeSight. By default, this checkbox is disabled (not selected).</p> <p>To support Forescout eyeSight's certificate-based authentication of external servers, use the Console certificates interface (Options > Certificates) to configure certificate authority trust chains for eyeSight's use.</p> </td> </tr> <tr> <td data-bbox="511 1136 690 1535">Check LDAP server certificate revocation status</td> <td data-bbox="690 1136 1370 1535"> <p>Instruct Forescout eyeSight to verify/not to verify the revocation status of the server certificate.</p> <p>In the field's drop-down menu, make one of the following selections:</p> <ul style="list-style-type: none"> ▪ <i>Do not check</i> (default) – do not verify certificate revocation status. ▪ <i>Using CRL</i> – consult the Appliance's Certificate Revocation List (CRL) to verify the revocation status of the certificate. ▪ <i>Using OCSP</i> – look for an OCSP responder URL in the certificate and verify the revocation status of the certificate against the OCSP responder. </td> </tr> <tr> <td data-bbox="511 1535 690 1791">Additional CDPs for CRL</td> <td data-bbox="690 1535 1370 1791"> <p>Additional CRL distribution points (CDPs).</p> <p>(Optional) Enter one or more additional URLs from which Forescout eyeSight downloads additional CRLs that it uses to verify the revocation status of the certificate provided by the LDAP server. Use the comma (,) to separate between multiple URLs. eyeSight only supports the use of HTTP to download CRLs.</p> </td> </tr> </table>	The Forescout platform's server verifies LDAP server certificate chain	<p>Selecting this checkbox instructs Forescout eyeSight to verify the certificate authority trust chain of the certificate that the LDAP server presents to eyeSight. By default, this checkbox is disabled (not selected).</p> <p>To support Forescout eyeSight's certificate-based authentication of external servers, use the Console certificates interface (Options > Certificates) to configure certificate authority trust chains for eyeSight's use.</p>	Check LDAP server certificate revocation status	<p>Instruct Forescout eyeSight to verify/not to verify the revocation status of the server certificate.</p> <p>In the field's drop-down menu, make one of the following selections:</p> <ul style="list-style-type: none"> ▪ <i>Do not check</i> (default) – do not verify certificate revocation status. ▪ <i>Using CRL</i> – consult the Appliance's Certificate Revocation List (CRL) to verify the revocation status of the certificate. ▪ <i>Using OCSP</i> – look for an OCSP responder URL in the certificate and verify the revocation status of the certificate against the OCSP responder. 	Additional CDPs for CRL	<p>Additional CRL distribution points (CDPs).</p> <p>(Optional) Enter one or more additional URLs from which Forescout eyeSight downloads additional CRLs that it uses to verify the revocation status of the certificate provided by the LDAP server. Use the comma (,) to separate between multiple URLs. eyeSight only supports the use of HTTP to download CRLs.</p>
The Forescout platform's server verifies LDAP server certificate chain	<p>Selecting this checkbox instructs Forescout eyeSight to verify the certificate authority trust chain of the certificate that the LDAP server presents to eyeSight. By default, this checkbox is disabled (not selected).</p> <p>To support Forescout eyeSight's certificate-based authentication of external servers, use the Console certificates interface (Options > Certificates) to configure certificate authority trust chains for eyeSight's use.</p>						
Check LDAP server certificate revocation status	<p>Instruct Forescout eyeSight to verify/not to verify the revocation status of the server certificate.</p> <p>In the field's drop-down menu, make one of the following selections:</p> <ul style="list-style-type: none"> ▪ <i>Do not check</i> (default) – do not verify certificate revocation status. ▪ <i>Using CRL</i> – consult the Appliance's Certificate Revocation List (CRL) to verify the revocation status of the certificate. ▪ <i>Using OCSP</i> – look for an OCSP responder URL in the certificate and verify the revocation status of the certificate against the OCSP responder. 						
Additional CDPs for CRL	<p>Additional CRL distribution points (CDPs).</p> <p>(Optional) Enter one or more additional URLs from which Forescout eyeSight downloads additional CRLs that it uses to verify the revocation status of the certificate provided by the LDAP server. Use the comma (,) to separate between multiple URLs. eyeSight only supports the use of HTTP to download CRLs.</p>						

Field	Description	
	Soft-fail OCSF requests	Selecting the Soft-fail OCSF Requests option instructs Forescout eyeSight to accept the provided server certificate even though eyeSight did not receive a response from the OCSF responder about the certificate's revocation status. By default, this checkbox is disabled (not selected).
LDAP Query	Lookup Base	Lookup base information to use in the LDAP query.
	Lookup Filter	Lookup filter information to use in LDAP query.
	Lookup Attributes	The LDAP attribute, containing the MAC address, to use in LDAP query.
LDAP Query Frequency		The period, in minutes, the plugin waits before repeating the LDAP server query. Provided value determines how frequently MAC address updates, applied in the LDAP server, can be available to the plugin for its use.

7. Select **OK**. The CounterACT Enterprise Manager Console dialog box opens.
8. Select **Yes**.

Start the Plugin

After configuring the plugin in the required CounterACT Appliances, you must start the External Classifier Plugin in *all* your CounterACT Appliances, even those Appliances where the plugin is installed but not configured. Running the External Classifier Plugin in CounterACT Appliances where the plugin is not configured enables these Appliances to query all configured External Classifier Plugins and resolve the External Classification host property (assign applicable classifications) for their assigned hosts.

Ensure That the Component Is Running

After installing the component (and configuring it, if necessary), ensure that it is running.

To verify:

1. Select **Tools > Options > Modules**.
2. Navigate to the component and hover over the name to view a tooltip indicating if it is running on Forescout devices in your deployment. In addition, next to the component name, you will see one of the following icons:
 -  - The component is stopped on all Forescout devices.
 -  - The component is stopped on some Forescout devices.
 -  - The component is running on all Forescout devices.

3. If the component is not running, select **Start**, and then select the relevant Forescout devices.
4. Select **OK**.

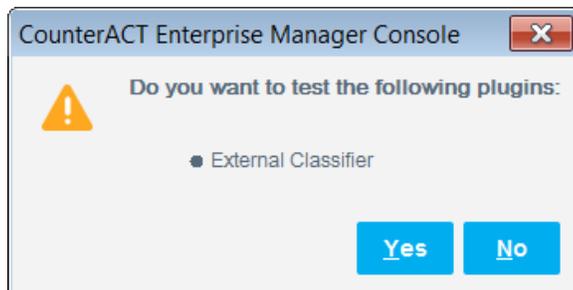
Test the Plugin

Following configuration, test the plugin. Testing verifies the following issues:

- Plugin connectivity
 - Plugin authentication parameters are correct
-  *Forescout eyeSight expects the operator to verify, using a known device such as a printer or a scanner, that the classification result assigned to the device by the plugin is correct.*

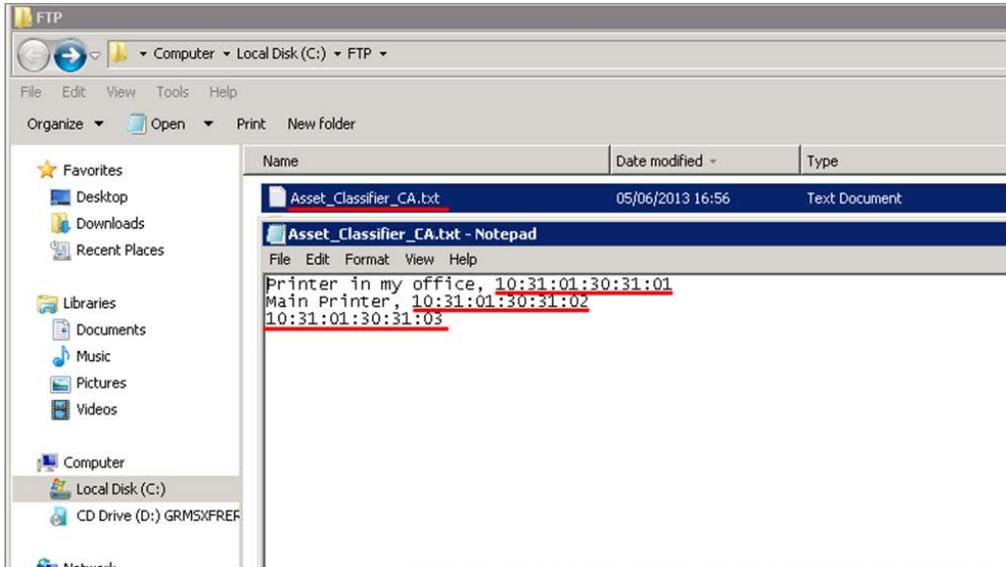
To test the configured External Classifier Plugin:

1. In the Forescout Console, select **Options** from the **Tools** menu. The Options pane opens.
2. Open the **Modules** pane, expand **Core Extensions**, and double-click **External Classifier**. The External Classifier-Appliances Installed window opens and lists all the devices that are installed with the plugin.
3. From the list, select the device you recently configured and select **Test**. The CounterACT Enterprise Manager Console dialog box opens.

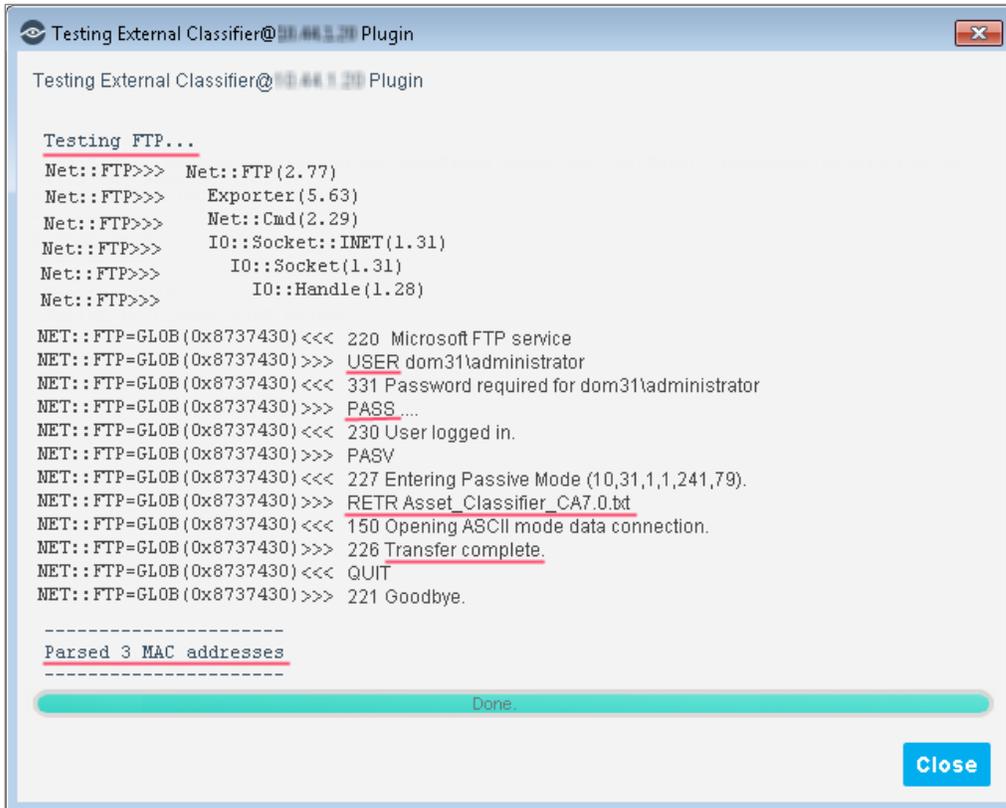


4. Select **Yes**. The Testing External Classifier Plugin window opens and displays the plugin test progress for the selected device.
5. When the window displays the test status **Done**, select **Close**.

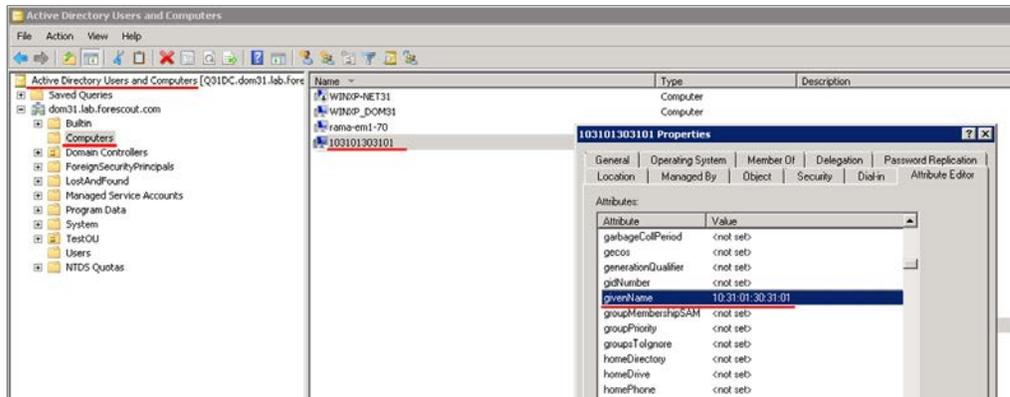
The following figure shows an example of an FTP file for download, containing a set of MAC addresses:



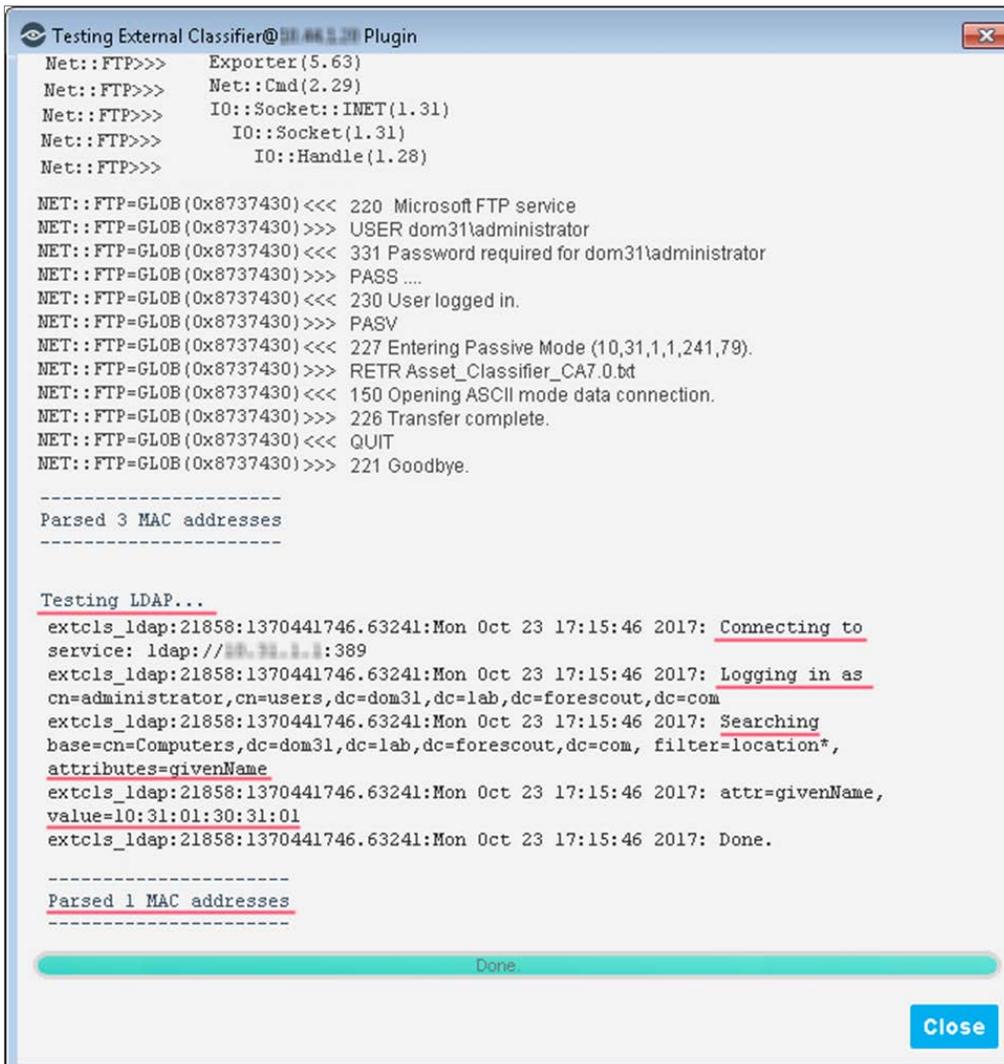
The following figure shows an example of the plugin test progress of an FTP file download:



The following figure shows an example of an LDAP entry with the attribute containing its MAC address:



The following figure shows an example of the plugin test progress of an LDAP query:

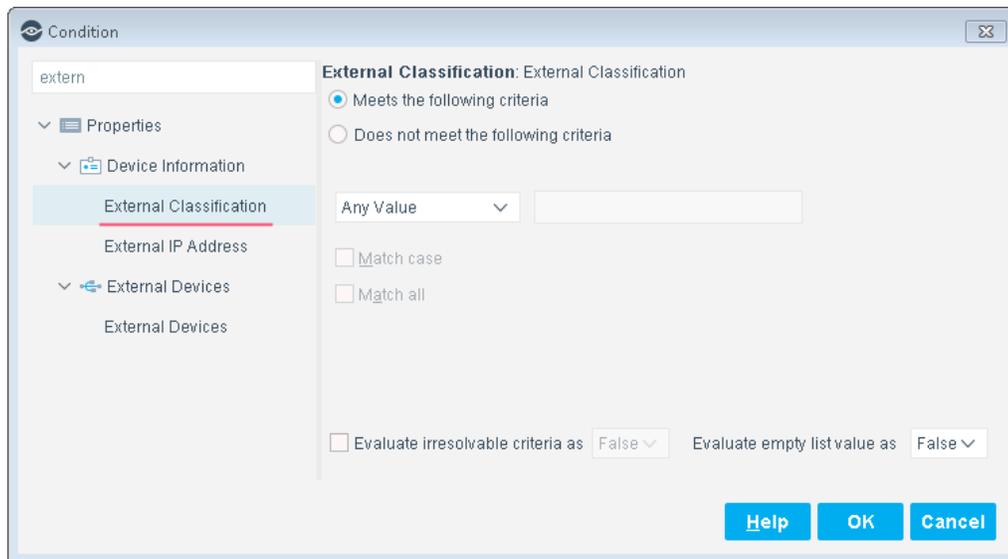


Use External Classification Information in Policies

Use the *External Classification* host property in Forescout policies to detect and control your network devices. In particular, for your unclassified network devices, extend *Primary Classification* and *Asset Classification* policies by incorporating use of the *External Classification* host property into these policies. Refer to the *Policy Management* chapter of the *Forescout Administration Guide* for more information about creating and updating policies. See [Additional Forescout Documentation](#) for information about how to access the guide.

To work with a policy:

1. Log in to the Forescout Console.
2. Select the Policy tab. The Policy Manager opens.
3. Create or edit a policy.
4. Navigate to the properties list.
5. Select **Device Information** > **External Classification** host property.



The following figure shows host detection by sub-rule property match and resulting action taken:

The screenshot shows the Forescout Enterprise Manager Console interface. The main panel displays a table of hosts under the 'Corporate/Guest Control > Corporat...' view. The table has columns for Host, Host IP, Segment, Policy Asset Classific..., MAC Address, Function, and Actions. Five hosts are listed, all classified as 'Printer'.

Host	Host IP	Segment	Policy Asset Classific...	MAC Address	Function	Actions
PMPMUTILSRV	10.44.1.10	All VLANs	Printer	000000000000	Computer	
PMPMDC1	10.44.1.1	All VLANs	Printer	000000000000	Computer	
PMOREN-W7-64B	10.44.1.30	All VLANs	Printer	000000000000	Computer	
PMOREN-VC55	10.44.1.30	All VLANs	Printer	000000000000	Computer	
PMMICHAELA-W7-64	10.44.1.121	All VLANs	Printer	000020000000	Multiple Suggestions	

Below the table, the 'Printers' tab is selected, showing details for the host PMPMUTILSRV. The details include:

- User: administrator
- IPv4 Address: 10.44.1.10
- Hostname: PMPMUTILSRV
- Function: Computer
- MAC Address: 000000000000
- Domain: PM
- Operating System: Windows Server 2008 R2 Enterprise
- Vendor and Model: VMware

The console also shows a message: 'Matched the Asset Classification policy, Printers Sub-Rule on October 08 05:42:24 PM'. Below this, the 'Match Main Rule' section is expanded, showing the following details:

- Condition Properties: None
- Actions: None (No actions defined for this rule)
- Sub-Rules:
 - Match Printers
 - Condition Properties: External Classification: Printer
 - NBBIOS Domain: PM
 - Authentication Login: Not Signed In
 - Signed In Status: Not Signed In
 - Authentication Server: 10.44.1.1 Microsoft-OS
 - Actions: Add to Group Printers

At the bottom, a note states: 'The host is not inspected by the remaining sub-rules because it matches Printers'.

Display Detected Host Information

View *External Classification* host property information using one of the following ways:

- Via the Console, **All Hosts** pane. Display selected host details and expand its **Host** tab information.
- Generate a Device Details report. Select **Reports** from the Forescout Console toolbar. The Reports portal opens. In the Reports portal, either edit an existing Device Details report or add a new Device Details report. In section **3. Detail**, add the table column **External Classification** property, which is grouped under **Device Information**. Run the report or schedule it to be run.

Core Extensions Module Information

The External Classifier plugin is installed with the Forescout Core Extensions Module.

The Forescout Core Extensions Module provides an extensive range of capabilities that enhance the core Forescout solution. These capabilities enhance detection, classification, reporting, troubleshooting, and more. The following components are installed with the Core Extensions Module:

Advanced Tools Plugin	Device Data Publisher	IoT Posture Assessment Engine
CEF Plugin	DNS Client Plugin	
Cloud Uploader	DNS Enforce Plugin	NBT Scanner Plugin
DHCP Classifier Plugin	DNS Query Extension Plugin	Packet Engine
Dashboards Plugin	External Classifier Plugin	Reports Plugin
Data Publisher	Flow Analyzer Plugin	Syslog Plugin
Data Receiver	Flow Collector	Technical Support Plugin
Device Classification Engine	IOC Scanner Plugin	Web Client Plugin

The Core Extensions Module is a Forescout Base Module. Base Modules are delivered with each Forescout release. Upgrading the Forescout version or performing a clean installation installs this module automatically.

Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

Documentation Downloads

Documentation downloads can be accessed from the [Forescout Technical Documentation Page](#), and one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Support Portal](#)

 *Software downloads are also available from these portals.*

To identify your licensing mode:

- From the Console, select **Help > About Forescout**.

Forescout Technical Documentation Page

The Forescout Technical Documentation Page provides access to a searchable, web-based [Documentation Portal](#) as well as PDF links to the full range of technical documentation.

To access the Technical Documentation Page:

- Go to <https://www.Forescout.com/company/technical-documentation/>

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

- Go to <https://updates.forescout.com/support/index.php?url=counteract> and select the version you want to discover.

Customer Support Portal

The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

To access documentation on the Customer Support Portal:

- Go to <https://Forescout.force.com/support/> and select **Downloads**.

Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

To access the Documentation Portal:

- Go to https://updates.forescout.com/support/files/counteract/docs_portal/

Forescout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide

- Select **Administration Guide** from the **Help** menu.

Plugin Help Files

- After the plugin is installed, select **Tools > Options > Modules**, select the plugin and then select **Help**.

Documentation Portal

- Select **Documentation Portal** from the **Help** menu to access the [Documentation Portal](#).