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About This Module

The ForeScout Tenable Vulnerability Management (VM) Module lets you integrate CounterACT with Tenable SecurityCenter®, Tenable.io™ and Nessus® scanners so that you can:

- Trigger Nessus scanner, SecurityCenter, or Tenable.io (cloud-based vulnerability management platform) scan requests based on network activity detected by CounterACT. For example, delay a scan if the endpoint is offline, or trigger a scan if a specific application is installed or if the previous scan was not within a certain time frame. See Basic Tenable Scan Trigger Template.

- Monitor, manage, restrict and remediate endpoints based on scan results. See Risk Factor Results Template.

- Use the CounterACT Inventory to see which endpoints have been identified as vulnerable by the module. See Display Tenable VM Inventory Events.

To use the module, you should have a solid understanding of Tenable concepts, functionality and terminology, and understand how CounterACT policies and other basic features work.

Compatible Tenable Vulnerability Products

The module lets you integrate CounterACT with either of the following Tenable Network Security vulnerability products:

- **Nessus versions 6.0.x through 6.10.x.** Vulnerability and configuration assessment product that features configuration auditing, asset profiling, sensitive data discovery, patch management integration, and vulnerability analysis of your security posture.
- SecurityCenter versions 4.8.2, 5.4.2 and 5.4.5. Centralized management system to control and view scan data from multiple Nessus scanners deployed throughout your organization.
- Tenable.io - The Tenable cloud-based vulnerability management platform.

Additional Tenable Documentation

Refer to Tenable online documentation for more information about the Tenable and SecurityCenter solutions:
https://www.tenable.com/products

Concepts, Components, Considerations

This section provides a basic overview of Tenable VM / CounterACT architecture:
- Concepts – basic integration concepts.
- Components – devices in your network that participate in the integration.
- Considerations – setup details and common network structure issues to keep in mind when you implement this module.

Concepts

A typical deployment requires multiple CounterACT Appliances and Tenable Network Security vulnerability products to provide regular, frequent compliance auditing. The network design of Appliances and vulnerability products should ensure that scanners are not overloaded, and that scan results are available in a timely fashion.

In this integration, each Nessus, Tenable.io or SecurityCenter is connected to one or more CounterACT devices. When configuring the Tenable VM module, ensure that each one can scan the entire range of IP addresses associated with its assigned CounterACT Appliances or Enterprise Manager.
Deployment Options

There are two topologies for setting up multiple CounterACT devices and multiple Nessus scanners, Tenable.io or SecurityCenter servers.

- The actual deployment can combine both topologies to meet particular network requirements.

**Peer-to-Peer:** One CounterACT device communicates directly with one SecurityCenter or Nessus scanner. This is a one-to-one relationship, where each CounterACT Appliance prompts the connected SecurityCenter or Nessus scanner to initiate scans whenever required. This is the typical topology for remote sites in which a remote Tenable vulnerability product and a remote CounterACT device are deployed.

**Appliance Proxy:** A connecting CounterACT device serves as a channel (proxy) to the SecurityCenter, Tenable.io, or Nessus scanner for other devices. The connecting device queues scan requests from all the assigned CounterACT Appliances, including itself. The connecting device controls the number of scan requests as well as the number of endpoints per any one scan request. This ensures more efficient traffic control and avoids overloading scanners.

- You can map only one Nessus scanner, Tenable.io, or SecurityCenter to a single connecting CounterACT device.
Components

**Connecting CounterACT Device:** This CounterACT device communicates directly with the Nessus scanner, Tenable.io, or SecurityCenter server and handles queries and requests submitted by all the devices assigned to the Tenable vulnerability product. In an environment where more than one CounterACT device is assigned to a Tenable vulnerability product, the connecting device functions as a proxy between the Tenable vulnerability product and all the CounterACT devices assigned to it. The proxy forwards all requests by other CounterACT devices assigned to the Tenable vulnerability product. The connecting CounterACT device functions as a CounterACT device assigned to itself.

**Assigned CounterACT Device:** This CounterACT device is assigned to a Tenable vulnerability product, but it does not communicate with the Tenable product directly. All communication between the Tenable vulnerability product and its assigned CounterACT devices is handled by the connecting CounterACT device defined for the Tenable product. All the IP addresses handled by an assigned device must also be handled by the Tenable vulnerability product to which the devices are assigned.

**Default Nessus Scanner/SecurityCenter:** All unassigned CounterACT devices are assigned to this Tenable vulnerability product through its connecting CounterACT device.

Considerations

Consider the following when mapping CounterACT devices to Nessus scanners, SecurityCenter or Tenable.io:

**Multiple Time Zones:** Clock synchronization is required when resolving scanner attributes. If multiple CounterACT devices and scanners are deployed across multiple time zones, all CounterACT devices and scanners must use the same NTP server and regularly synchronize their clocks.

**Timing:** The module and its policy templates are configured to handle network traffic and to carry out other tasks using default thresholds. Based on network activity or other requirements, you may need to update these defaults.

- By default, a CounterACT policy created using the Basic Tenable Scan Trigger Template checks the Tenable server responsiveness every 15 minutes. This value can be updated by editing the Recheck value in the Scanner is reachable sub-rule condition.
- By default, the minimum delay between consecutive scan requests is 10 seconds. The maximum number of endpoints per single scan request is 20. It is advised to review the scanner performance over an extended period. Optimize these settings to reduce scanner load and yet minimize scan latency.

**Match IP Address Ranges:** Verify that Nessus, SecurityCenter or Tenable.io handles the same IP address range as the CounterACT devices assigned to it. To see CounterACT device IP address assignments, on the CounterACT Console select Tools > Options > CounterACT Devices, double-click the device, and select the IP Assignments tab.
Synchronization with Scan Policies, Repositories, Zones, and Credentials:
When CounterACT triggers a Tenable product scan, it passes certain information to Tenable. For each scan, it passes the specific endpoint IP to be scanned, and a Nessus scan policy name. In addition, when triggering a SecurityCenter scan, CounterACT passes a repository name, an optional zone, and one or more optional credentials for in-depth scanning. These values must be appropriate for the endpoint’s group or segment.

Lists of the available scan policies, repositories, scanners, zones and credentials are shown in the Tenable VM module configuration tabs. The SecurityCenter operator can update the Tenable server and their scan policies, repositories, zones, and credentials at any time. However, when a scan is requested, the information passed must match the information stored on the Tenable server. If a scan policy name, repository name, zone, or credential is modified or if additional items are added, be sure to synchronize the Tenable VM module configuration before triggering a scan using that information. To synchronize the configuration, on the CounterACT Console select **Tools > Options > Tenable VM**, and in the Tenable Servers tab, select **Sync**.

Additional Considerations: CounterACT recognizes only those scan reports that it triggered. There is an option to recognize scans that are initiated directly by SecurityCenter, Tenable.io, and Nessus. By default, CounterACT uses the machine generated name for each scan, and deletes each scan 30 days after creation.

- **For complex deployments with multiple CounterACT devices, multiple SecurityCenter servers, Tenable.io or Nessus scanners, and diverse scan compliance policies, see** Policy Coordination Configurations.
Tenable Server Authentication

The Tenable VM Module supports two types of credentials for authentication to Tenable servers:

- **Standard Login**: When configuring the module to communicate with a Nessus or SecurityCenter using *Standard Login* authentication, enter the Tenable server username and password.

- **SSL certificate authentication**: When configuring the module to communicate with SecurityCenter using *SSL* authentication, upload the client certificate and key file to the CounterACT Console. This option is not available for Nessus.

What to Do

1. Verify that you have met system requirements. See **Requirements**.
2. Download and install the module. See **Install the Module**.
3. Map CounterACT devices to Nessus, Tenable.io, or SecurityCenter. See **Configure the Module**.
4. Test the Module Configuration.
5. Run CounterACT policies that detect and manage endpoints tracked by a Nessus scanner, Tenable.io, or SecurityCenter. See **Run CounterACT Policy Templates**.
6. Create Custom CounterACT Policies.

Requirements

This section describes system requirements, including:

- **CounterACT Software Requirements**
- **ForeScout Module License Requirements**
- **Supported Tenable Versions**

CounterACT Software Requirements

The module requires the following CounterACT releases.

- CounterACT version 7.0.0
- Service Pack 2.3.2 or above. It is recommended to install the latest service pack to take advantage of the most current CounterACT updates.
ForeScout Module License Requirements

This ForeScout Module requires a module license. The installation package for the module is in the form of a CounterACT plugin. When installing the plugin you are provided with a 90-day demo module license.

If you would like to continue exploring the module before purchasing a permanent license, you can request a demo license extension. Consult with your ForeScout representative before requesting the extension. You will receive email notification and alerts at the Console before the demo period expires.

When the demo period expires, you will be required to purchase a permanent module license. In order to continue working with the module, you must purchase the license.

Demo license extension requests and permanent license requests are made from the CounterACT Console.

Requesting a License

When requesting a demo license extension or permanent license, you are asked to provide the device capacity requirements. This is the number of devices that you want this license to handle. You must define at least the number of devices currently detected by CounterACT. You can request a license that handles more to ensure that you are licensed for support on additional devices as your deployment grows.

Enter this number in the Devices pane of the Module License Request wizard, in the CounterACT, Console Modules pane.

![Example License Request](image)

To view the number of currently detected devices:

1. Select the Home tab.
2. In the Views pane, select the All Hosts folder. The number in parentheses displayed next to the All Hosts folder is the number of devices currently detected.
More License Information

See the CounterACT Console User Manual for information on requesting a permanent license or a demo license extension. You can also contact your ForeScout representative or license@forescout.com for more information.

Supported Tenable Versions

Refer to the Release Notes for the latest supported versions.

The Tenable VM Module supports the following Tenable Network Security products:

- For communication with Nessus scanners: Nessus scanner versions 6.0.x through 6.10.x
- For communication with SecurityCenter: SecurityCenter versions 4.8.2, 5.4.2, and 5.4.5.

Verify that your Tenable servers and their connected CounterACT devices regularly synchronize their clocks with the same NTP server.

Install the Module

The installation package for the module is in the form of a CounterACT plugin.

To install the plugin:

1. Navigate to the Customer Support, ForeScout Modules page and download the plugin .fpi file.
2. Save the file to the machine where the CounterACT Console is installed.
3. Log into the CounterACT Console and select Options from the Tools menu.
5. Select Install. The Open dialog box opens.
6. Browse to and select the saved plugin .fpi file.
7. Select Install.
8. If you have not yet purchased a permanent module license, a message appears indicating that the plugin will be installed with a demo module license. Select Yes and then select Install.

9. An installation or upgrade information dialog box and an End User License Agreement will open. Accept the agreement to proceed with the installation.

10. When the installation completes, select Close. The plugin is displayed in the Plugins pane. The Module Status column indicates the status of your license. See ForeScout Module License Requirements or the CounterACT Console User Manual for details on requesting a permanent license or a demo license extension.

11. Select the plugin and select Start. The Select Appliances dialog box opens.

12. Select the CounterACT devices on which to start the plugin.

13. Select OK. The plugin runs on the selected devices.

Configure the Module

Before configuring the module, review the Concepts, Components, Considerations section.

Perform this procedure after the ForeScout Extended Module for Tenable VM is installed on your targeted CounterACT Appliance.

You can configure the module for multiple Nessus, Tenable.io and SecurityCenter. To complete configuration of some of these connections, you must perform the following configuration steps on the Tenable.io instance:

- Synchronize Scan Parameters and Select Defaults
- Set Auto-Deletion of Scan Results
- Test Your Configurations
- Verify Configurations

To configure the module:

1. In the CounterACT Console, select Options from the Tools menu. The Options dialog box opens.

2. Navigate to and select the Plugins folder.

3. In the Plugins pane, select Tenable VM, and select Configure. The Tenable VM pane opens.
Add a Tenable Server

Enter basic information about the SecurityCenter, Nessus scanner or Tenable.io cloud to be added to the module configuration, and select a connecting CounterACT device.

To add a Tenable server:

1. In the CounterACT Console, select Options from the Tools menu. The Options dialog box displays.
2. Select Tenable VM. The Tenable VM displays in the right pane.
3. In the Tenable Servers tab, select Add to add a SecurityCenter server, Nessus scanner or Tenable.io. The Add Tenable Server wizard opens.
4. In the General pane, configure the following connection parameters:

<table>
<thead>
<tr>
<th>Server Type</th>
<th>Select a type of Tenable Network Security server. The following options are available:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SecurityCenter</td>
<td>- All fields are active except the Tenable server port.</td>
</tr>
<tr>
<td>Tenable.io</td>
<td>- After selecting this option, enter information into the activated Description, User Name, Password and Verify Password fields. All other fields are deactivated.</td>
</tr>
<tr>
<td>Nessus Scanner</td>
<td>- when selected, all fields in this pane are active except the Authentication Type and the two SSL fields.</td>
</tr>
</tbody>
</table>

| Server Address | IP address of Nessus or SecurityCenter that will execute CounterACT scan requests on one or more identified endpoints. The Nessus scanner or SecurityCenter must be able to handle the IP ranges of its assigned CounterACT devices. If Tenable.io Server Type is selected, this field contains a non-editable URL. |

| Tenable Server Port | Port used to access the SecurityCenter or Nessus scanner. By default, this is port 8834. If SecurityCenter or Tenable.io Server Type is selected, this field is deactivated. |

| Description | Provide an optional description or add a relevant comment. |

<table>
<thead>
<tr>
<th>Authentication Type</th>
<th>This option is only available for SecurityCenter server type. Select one of the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Login</td>
<td>for username/password authentication to the scanner or SecurityCenter.</td>
</tr>
<tr>
<td>SSL Authentication</td>
<td>for SSL certificate authentication to SecurityCenter.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>User Name</th>
<th>If SecurityCenter server type with Standard Login authentication is selected: a Security Manager account defined in SecurityCenter is required.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>If Tenable.io or Nessus server type is selected, enter the User Name.</td>
</tr>
</tbody>
</table>

| Password | Enter the password for the above User Name. Retype the password to confirm it. |
| Verify Password | |

| SSL Certificate File | If SecurityCenter server type and SSL Authentication type is selected, select the SSL Certificate File. Enter or browse to the full path of the client certificate to be used for SecurityCenter authentication. |

| SSL Key File | After selecting the SSL Certificate File, enter or browse to the full path of the certificate key to be used for SecurityCenter authentication. |

| Connecting CounterACT Device | Select a CounterACT device to be assigned to the defined Tenable vulnerability product. This CounterACT device manages all communication with the defined server, including forwarding scan requests submitted by all CounterACT devices assigned to this Tenable vulnerability product, and dispatching received scan results back to the appropriate devices. |
5. Select Next. The CounterACT Devices pane opens.

6. In the CounterACT Devices pane, assign the CounterACT devices that will work with the defined SecurityCenter, Tenable.io or Nessus, communicating via the connecting CounterACT device. Only assign CounterACT devices whose IP range falls entirely within the IP range that is handled by the SecurityCenter or Nessus scanner. Each CounterACT device can be assigned to only one SecurityCenter, Tenable.io, or Nessus scanner. Select one of the following options:

   - **Assign All Devices by Default:** Automatically assigns all unassigned CounterACT devices to the defined SecurityCenter, Tenable.io, or Nessus scanner. When selected, it becomes the default Tenable vulnerability product. Exactly one vulnerability product must be designated the default.
   - **Assign Specific Devices:** Assigns specific CounterACT devices to work with the defined SecurityCenter, Tenable.io, or Nessus scanner.

   If no other Tenable Network Security servers have been added to the module, all devices are assigned to this server by default. In an environment with multiple servers, consider the topology of your network when deciding which CounterACT devices to assign to each server.

7. Select Next. The Advanced pane opens. The Advanced tab is for defining advanced configuration parameters. Endpoint scan requests can be generated by CounterACT policies and by manual actions. A collection of endpoint scan requests is called a scan job. Configure settings to optimize the processing of scan jobs.
8. In the Advanced pane, configure the following scan job processing settings:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Maximum number of seconds a request is in queue</strong></td>
<td>The interval, in seconds, in which the module collects endpoint scan requests from assigned devices and adds them to its scan job queue. When this interval expires, the module sends the collected endpoint scan requests in a scan job to the relevant Tenable vulnerability product.</td>
</tr>
<tr>
<td><strong>Number of queued requests to trigger a scan job</strong></td>
<td>The number of queued scan requests that triggers an expedited scan job even before the defined interval elapses. During a collection interval, host scan requests are added by the module to its scan job queue. When the queue reaches the value defined for <strong>Number of queued requests to trigger a scan job</strong>, the module submits an expedited scan job to the relevant Tenable vulnerability product. The number of hosts to scan per job never exceeds the Maximum number of scan requests per scan job value.</td>
</tr>
<tr>
<td><strong>Maximum number of scan requests per scan job</strong></td>
<td>The maximum number of hosts that the module can include in any scan job that it sends to the relevant Tenable vulnerability product. This setting helps balance between scanner efficiency (where submitted scan jobs include a large number of hosts to scan) and quicker compliance verification (where submitted scan jobs include a small number of hosts to scan).</td>
</tr>
</tbody>
</table>
| **Retrieve results of scans not initiated by CounterACT** | When this box is checked, the following policy properties will report results from ALL scans, not just CounterACT-initiated scans:  
  - Tenable Last Scan  
  - Tenable Scan Results  
  - Tenable Scan Status |

9. Select **Finish**. Optionally, if a Tenable.io proxy needs to be configured, select **Next**. The Proxy Server Definition pane displays.
10. When your environment routes Internet communications through proxy servers, configure the following connection parameters for the proxy server that handles communication between this Tenable.io cloud platform and its Connecting CounterACT device. In the Proxy Server Definition pane, configure the following settings.

<table>
<thead>
<tr>
<th><strong>User Proxy Server</strong></th>
<th>Select this option to use a proxy server to communicate with Tenable.io.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Proxy Server Address</strong></td>
<td>The network address of the proxy server.</td>
</tr>
<tr>
<td><strong>Proxy Server Port</strong></td>
<td>The port used to communicate with the proxy server.</td>
</tr>
<tr>
<td><strong>Proxy Username</strong></td>
<td>Login name for an authorized account defined on the proxy server, if required. A management level (or higher) account defined in SecurityCenter is required.</td>
</tr>
<tr>
<td><strong>Proxy Password</strong></td>
<td>Enter the password for the above Proxy User Name.</td>
</tr>
<tr>
<td><strong>Verify Password</strong></td>
<td>Retype the password to confirm it.</td>
</tr>
</tbody>
</table>

11. Select **Finish**. The scanner appears in the Tenable Servers tab.

12. In the Tenable VM pane, select **Apply**.
Synchronize Scan Parameters and Select Defaults

CounterACT incorporates the following Tenable information into its scan requests:

- **Scan policies** - Specifies which vulnerabilities will be tested during the scan. One name per scan.

- **Repositories** - Specifies the location where the scan results will be stored. One name per scan for SecurityCenter servers; ignored for Nessus scanners.

- **Zones** - Upon syncing, the Zones tab populates based upon the settings within SecurityCenter. This occurs if SecurityCenter allows the zones to be selected in the parameters dialog box right before a scan is launched. If this tab is empty, it means that the SecurityCenter did not allow selection of the zones.

- **Scanners** - The Scanners tab is populated for Tenable.io devices and displays all managed Nessus scanners.

- **Credentials** - Enables in-depth endpoint scanning by authorizing access to specific information that would otherwise be protected. One or more names per scan are optional for SecurityCenter servers; ignored for Nessus scanners.

Use the Tenable Servers tab to synchronize CounterACT with the up-to-date list of scan parameters. Use the other tabs to view the lists of synchronized parameters.

To synchronize scan parameters with all Tenable servers and set defaults:

1. In the CounterACT Console, select **Options** from the Tools menu. The Options dialog box opens.
2. In the left pane, select **Tenable VM**. The Tenable VM pane displays.
3. In the Tenable Servers tab, select **Sync**.
4. The lists in the **Scan Policies**, **Repositories**, **Zones**, **Scanners** and **Credentials** tabs are updated.
5. Select the **Scan Policies** tab, select a scan policy to be used for scans and then select **Make Default**. If more than one Tenable server is defined, each one needs a default policy.
6. For Tenable.io, navigate to the **Scanners** tab, select the scanner and then select **Make Default**.
7. For SecurityCenter, select the **Repositories** tab, select a repository name and then select **Make Default**.
8. Select **Apply**.

If a scan policy, repository, zone, scanner or credential is added, removed or renamed in the Tenable server, you must re-sync the scan parameters in the module configuration. Tenable-related property resolution and actions will not be handled in CounterACT if the scan parameter names do not match.

9. To ensure that the scan parameters are up-to-date, **run a module configuration test**.
Scalability Considerations

In this release we support the following maximum number of endpoints per scan:

- For CounterACT 32-bit operating system up to 4096 endpoints per scan
- For CounterACT 64-bit operating system up to 8192 endpoints per scan

*Operating System Update Pack version 1.2.0 changes the CounterACT operating system from 32-bit to 64-bit.*

Set Auto-Deletion of Scan Results

By default, after 30 days, any CounterACT-initiated scans will automatically be deleted from the Tenable server. You can manually make your own settings for the Scan results.

1. Open a terminal and change to the following directory:
   `/usr/local/forescout/plugin/nessus`

2. Open the install.properties file

3. Copy the following property code:
   `config.nessus_reports_older_than.value=2592000`

   *The value of 2592000 (seconds) is the equivalent of 30 days.*

4. Open the local.properties file and paste the code.

5. Change to the desired value.

   *Entering a value of 0 switches off the automatic deletion of scans.*

6. Select **Save**.

7. **Restart** the Tenable VM Module.

Test the Module Configuration

This section describes the following:

- Define Test Configuration Parameters
- Run a Module Test
- Export the Test Results
Define Test Configuration Parameters

Define test configuration parameters to use when testing the module configuration. Completing these parameters does not trigger a test. To run the test see Run a Module Test.

Use this feature to:

- Test the connection between the module and Nessus, Tenable.io, or SecurityCenter.
- Verify that CounterACT can retrieve information for a specific endpoint.
- Trigger a scan request.

To set test parameters:

1. In the Tenable Servers tab, select the scanner or SecurityCenter to be tested, and select Edit. The Edit Tenable Server dialog box opens.
2. Select the Test Parameters tab.
3. In the **Test** Parameters tab, configure the following fields to be used when the test is run:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Endpoint IP Address</strong></td>
<td>Enter the IP address of the endpoint on which to carry out the test. If <strong>Display report details for last scan</strong> is selected, the scan status and start time of the last scan requested for this endpoint are displayed. If <strong>Trigger a test scan</strong> is not selected, enter any IP value.</td>
</tr>
<tr>
<td><strong>Policy Name</strong></td>
<td>Select the Tenable scan policy for which the scan test requested will be carried out.</td>
</tr>
<tr>
<td><strong>Repository</strong></td>
<td>Select a repository to save the SecurityCenter scan to.</td>
</tr>
<tr>
<td><strong>Zone</strong></td>
<td>Select a zone if this drop-down is populated. It is not an error if this field is empty.</td>
</tr>
<tr>
<td><strong>Scanner</strong></td>
<td>If this is a Tenable.io scan, select a scanner.</td>
</tr>
<tr>
<td><strong>Credential</strong></td>
<td>Select the credential for the scan test (optional).</td>
</tr>
<tr>
<td><strong>Display status details of the last Tenable scan</strong></td>
<td>Retrieve scan status details of the endpoint to be tested. See <a href="#">Tenable Scan Status</a> for more information.</td>
</tr>
<tr>
<td><strong>Trigger a test scan</strong></td>
<td>Trigger a scan on the endpoint to test the scan trigger.</td>
</tr>
</tbody>
</table>

For descriptions of the other tabs listed in the Edit Tenable Server wizard, see [Add a Tenable Server](#).

4. Select **OK**. The scan test parameters are saved.
5. In the Tenable VM pane, select **Apply**.
6. Select **Close**.

**Run a Module Test**

Run the module configuration test to test the following:

- The connection of the module to the Tenable server
- The ability of CounterACT to retrieve scan results
- That the scan policy name, repository and credentials selected in the **Test Parameters** tab of the module configuration are synchronized with the Tenable server

**To run a module test:**

1. Be sure the test settings are appropriate for the test. See [Define Test Configuration Parameters](#).
2. In the Tenable Servers tab, select the **scanner** or **SecurityCenter** to be tested. You can select more than one SecurityCenter server, Tenable.io or Nessus scanner.
3. Select **Test**. The test is run.
4. When finished, select **Close**.

### Export the Test Results

You can export the test results as a report in a user-friendly format. The available report formats are:

- CSV (viewable in spreadsheet applications, such as Microsoft Excel)
- PDF (viewable in Adobe Acrobat)

**To export the report:**
1. Right-click anywhere on the report.
2. Select **Export Table...** from the popup menu.
3. Select a name and format for the information to export.
4. Select **OK** to export the report.

---

### Run Tenable Vulnerability Management Policy Templates

CounterACT policy templates help you quickly create important, widely-used policies, easily control endpoints and guide users to compliance.

Predefined actions – instructions regarding how to handle endpoints – are generally disabled by default when working with templates. You should only enable actions after testing and fine-tuning the policy.
Working with Tenable VM templates requires you to incorporate Tenable information. See Synchronize Scan Parameters for details.

The following templates are available for detecting and managing endpoints:

- **Basic Tenable Scan Trigger Template**
- **Risk Factor Results Template**

Both templates provide baseline capabilities. It is recommended to test the Tenable policies on a limited network segment, and then tweak and extend them to meet corporate security requirements.

**CounterACT Policy Coordination Considerations**

Before creating or modifying Tenable VM-related CounterACT policies, it is important to consider the following points:

In large-scale deployments, with multiple scanners and Appliances, the host and SecurityCenter server, Tenable.io, or Nessus scanner are connected via the CounterACT Appliance. The CounterACT Appliance determines which endpoints will connect with it, and to which server the scan requests will be sent. This is configured in the Tenable VM Module Configuration Settings.

This means that the Tenable Server IP may differ between endpoints. Therefore it is important to add the Tenable Server IP property to any CounterACT policy condition that checks the scanner status.
CounterACT can handle multiple concurrent Tenable scan policies. This allows concurrent triggers for individual Tenable scan policies as well as the management of multiple scan results stemming from these triggers. This means that CounterACT requires a specific Tenable scan policy name to trigger a scan, but it does not require a Tenable scan policy name when handling the scan result. CounterACT policy actions are based on the scan results and the host properties. If there is a situation where this is insufficient, it is up to the CounterACT operator to ensure that the necessary changes are made.

A CounterACT host property can accommodate multiple scan results if they differ by their associated Tenable scan policy. When referencing properties such as Tenable Scan Status or Tenable Last Scan, it is important to specify which Scan Policy Name this condition applies to. For example, assume you have defined the Tenable scan policies N1 & N2 and that CounterACT triggers scans using these policies at T1 & T2 respectively.

**To define a condition to rescan the host:**

If you would like to define a condition to rescan the host after X1, X2 number of minutes elapsed since its last scan:

If ((Tenable Last Scan > X) AND (Scan Policy Name = N1)) --> trigger scan (N1)

1. Select *For all property values*.
2. In the **Scan Policy Name** section, set the parameters to:

3. In the **Scan Status** section, set the parameters to:
4. In the **Last Scan Initiation** section, set the parameters to:

![Last Scan Initiation](image)

5. In the **Last Scan Completed** section, set the parameters to:

![Last Scan Completed](image)

6. Select **OK** to complete the settings.

If you do not specify a Tenable *Scan Policy Name* in the above condition, CounterACT will assume that *any Tenable Last Scan* that is greater than X is sufficient to satisfy the above condition.

**Basic Tenable Scan Trigger Policy Template**

The Basic Tenable Scan Trigger policy template provides basic triggering capacity. You can update the defaults as required and can further customize the policy.

Use this template to create a policy that triggers a scan request for a selected scan policy, based on the following default settings:

- Interval between scans: Trigger a scan request if more than 24 hours have passed since the last scan was completed.
- Maximum scan delay: Trigger a scan request if the SecurityCenter, Tenable.io, or Nessus scanner did not provide scan results within the last 3 hours.
Before triggering the scan request, the policy verifies that the Tenable VM module and the Nessus scanner, Tenable.io, or SecurityCenter are connected. If no connection is established, the module does not carry out further inspection on the endpoint. By default, module-to-scanner connectivity is checked every 15 minutes.

This policy template provides basic triggering capacity. You can update the defaults as required and can further customize the CounterACT policy by adding sub-rules that instruct CounterACT to only trigger a scan when an endpoint is detected with specific properties. For example, instruct CounterACT to trigger a scan request when it detects that certain applications were installed on endpoints or if certain registry keys were changed on the endpoint. You should have a basic understanding of CounterACT polices to carry out these changes.

To use the Basic Tenable Scan Trigger policy template:
1. Log in to the CounterACT Console and select the Policy tab.
2. In the Policy Manager pane, select Add. The Policy Wizard opens.
3. Under Templates, expand Tenable VM and then select Basic Tenable Scan Trigger. The Basic Tenable Scan Trigger pane displays.
4. Select Next. The Name pane opens.
Name the Policy

The Name pane lets you define a unique policy name and useful policy description. Policy names appear in the Policy Manager, the Views pane, NAC Reports and in other features. Precise names make working with policies and reports more efficient.

5. Define a unique name for the policy you are creating based on this template, and enter a description.
   - Make sure names are accurate and clearly reflect what the policy does. For example, do not use a generic name such as My_Compliance_Policy.
   - Use a descriptive name that indicates what your policy is verifying and which actions will be taken.
   - Ensure that the name indicates whether the policy criteria must be met or not met.
   - Avoid having another policy with a similar name.


Define Which Endpoints Will Be Inspected - Policy Scope

The Scope pane and IP Address Range dialog box let you define a range of endpoints to be inspected for this policy.

7. Select Next. The Scope pane and the IP Address Range dialog box open.
Use the IP Address Range dialog box to define which endpoints are inspected. By default, the template excludes network printers from the scope. The following options are available for defining a scope:

- **All IPs**: Include all addresses in the Internal Network. The Internal Network was defined when CounterACT was set up.
- **Segment**: Select a previously defined segment of the network. To specify multiple segments, select **OK** to close the IP Address Range dialog box, and select **Segments** from the Scope pane.
- **IP Range**: Define a range of IP addresses. These addresses must be within the Internal Network.
- **Unknown IP addresses**: Apply the policy to endpoints whose IP addresses are not known. Endpoint detection is based on the endpoint MAC address. Not applicable for this policy template.

Filter the range by including only certain CounterACT groups and/or by excluding certain endpoints or users or groups when using this policy.

9. Select **OK**. The added range displays in the Scope pane. You can add multiple rows to the scope list by selecting **Add** and repeating steps 7-8.

10. Select **Next**. The Scan Parameters pane opens.
Set the Scan Parameters

11. Select the scan parameters to apply in this Tenable policy:

- **Policy Name** - Specifies which vulnerabilities will be tested during the scan. One scan policy name is required for each scan.
- **Repository** - Specifies the location where the scan results will be stored. One repository name is required for SecurityCenter servers; ignore for Nessus scanners.
- **Zones** - Specifies the scan zone to use in some cases. It is not an error if the dropdown is empty.
- **Scanners** - Select the scanner type to use for Tenable.io. Ignore for SecurityCenter and Nessus scans.
- **Credentials** - Enables in-depth endpoint scanning by authorizing access to specific information that would otherwise be protected. One or more credentials are optional for SecurityCenter servers; ignore for Nessus scanners.
12. Select **Next**. The Sub-Rules pane opens.

![Sub-Rules screenshot](image)

**Sub-Rules**

The Sub-Rules instruct CounterACT how to detect and handle endpoints. They also define how often the module-to-scanner connectivity is checked. The rules are predefined to detect the interval elapsed between scans, and the maximum scan delay on the endpoints you defined in the Tenable policy scope. A scan request is triggered on any endpoint that meets the default requirements. See [Policy Properties](#) - Detecting Vulnerabilities.

13. Select **Finish**.

**Risk Factor Results Policy Template**

Use the Risk Factor template to create a policy that detects the most current Tenable VM Module Risk Factor results assigned to network endpoints.

Risk factor results are based on all Tenable scan policies synchronized with the module. See [Synchronize Scan Parameters](#) for details.

The template organizes endpoints into CounterACT groups with critical, high, medium, or low.
You can later use these groups in CounterACT policies to control hosts. For example, assign endpoints with critical risks to an isolated VLAN.

Additional information about endpoints is also provided, such as the Tenable scan policy name, port scanned and protocol.

Optional remediation actions are predefined in the template and can be used to:

- Notify the CounterACT administrator that vulnerabilities were found.
- Send a Syslog message indicating that vulnerabilities were found.

These actions are disabled by default.

**To use the Risk Factor Results policy template:**

1. Log in to the CounterACT Console and select the **Policy** tab.
2. In the Policy Manager, select **Add**. The Policy Wizard opens.
3. Expand **Tenable VM** and select **Risk Factor Results**. The Risk Factor Results pane displays.

4. Select **Next**. The Name pane opens.
Name the Policy

The Name pane lets you define a unique policy name and useful policy description. Policy names appear in the Policy Manager, the Views pane, NAC Reports and in other features. Precise names make working with policies and reports more efficient.

5. Define a unique name for the policy you are creating based on this template, and enter a description.
   - Make sure names are accurate and clearly reflect what the policy does. For example, do not use a generic name such as My_Compliance_Policy.
   - Use a descriptive name that indicates what your policy is verifying and which actions will be taken.
   - Ensure that the name indicates whether the policy criteria must be met or not met.
   - Avoid having another policy with a similar name.

6. Select Next. The Scope pane and the IP Address Range dialog box opens.

Define Which Endpoints Will Be Inspected - Policy Scope

The Scope pane and IP Address Range dialog box let you define a range of endpoints to be inspected for this policy.
7. Use the IP Address Range dialog box to define which endpoints are inspected. The following options are available for defining a scope:

- **All IPs**: Include all addresses in the Internal Network. The Internal Network was defined when CounterACT was set up.
- **Segment**: Select a previously defined segment of the network. To specify multiple segments, select OK to close the IP Address Range dialog box, and select **Segments** from the Scope pane.
- **IP Range**: Define a range of IP addresses. These addresses must be within the Internal Network.
- **Unknown IP addresses**: Apply the policy to endpoints whose IP addresses are not known. Endpoint detection is based on the endpoint MAC address. Not applicable for this policy template.

Filter the range by including only certain CounterACT groups and/or by excluding certain endpoints or users or groups when using this policy.

8. Select OK. The added range appears in the Scope pane. You can add multiple rows to the scope list by selecting **Add** and repeating steps 7-8.

9. Select **Next**. The Sub-Rules pane opens.
Sub-Rules

The Sub-Rules instruct CounterACT how to detect and handle endpoints. They also define how often the module-to-scanner connectivity is checked. The rules are predefined to detect the interval elapsed between scans, and the maximum scan delay on the endpoints you defined in the Tenable policy scope. A scan request is triggered on any endpoint that meets the default requirements. See Policy Properties - Detecting Vulnerabilities.

10. Select Finish.

Create Custom Tenable Vulnerability Management Policies

Custom policy tools provide you with an extensive range of options for detecting and handling endpoints. Specifically, use the policy to instruct CounterACT to apply a policy action to endpoints that match (or do not match) property values defined in policy conditions.

For more information see CounterACT Policy Coordination Considerations.

To create a custom Tenable Vulnerability Management policy:

1. Log in to the CounterACT Console and select the Policy tab. The Policy Manager pane displays.
3. Select Custom. The Custom policy type pane displays.
4. Select Next. The Name pane displays.
5. Enter a name and add a description (optional).
6. Select Next. The Scope pane and the IP Address Range dialog box open.
7. Use the IP Address Range dialog box to define which endpoints are inspected. By default, the template excludes network printers from the scope.
8. Select **OK**. The new host address displays in the Scope pane. You can add multiple rows to the scope list by selecting **Add** and repeating steps 7-8.

9. (Optional) Select the wrench icon. The Advanced fields display. It is recommended to select **Add** from the Filter by Group section to include only Windows, Linux/Unix and Macintosh machines.

10. Select **Next**. The Main Rule pane opens.

**How Endpoints Are Detected and Handled**

This section describes the main rule and sub-rules of the policy created by this template. Policy rules instruct CounterACT how to detect and handle endpoints defined in the policy scope.

Endpoints that match the Main Rule are included in the policy inspection. *Endpoints that do not match this rule are not inspected for this policy.* Sub-rules automatically follow up with endpoints after initial detection and handling, streamlining separate detection and actions into one automated sequence.

Sub-rules are performed in order until a match is found. When a match is found, the corresponding action is applied to the endpoint. If the endpoint does not match the requirements of the sub-rule, it is inspected by the next rule.

11. In the Conditions section, select **Add**. The Condition dialog box displays.

12. Expand the **Tenable VM** folder in the Properties tree. The following properties are available. For more information, select a link from the list to jump to the relevant section.
   - **Tenable Last Scan**
   - **Tenable Scan Results**
   - **Tenable Scan Status**
   - **Tenable Scanner is Reachable**
   - **Tenable Server IP**
   - **Tenable Vulnerability Summary**

   *Every property has the option to set the evaluation of irresolvable criteria as True/False.*

13. When finished, select **OK** to close the Condition dialog box.

14. In the Group section of the Main Rule pane, select **Add**. The Action dialog box displays.

15. Expand **Audit** in the Actions tree and then select **Start Tenable Scan**.

16. Add Conditions and Actions based on the expected behavior of the custom policy.

17. Select **Next**. The Sub-Rules pane opens.

18. Sub-Rules are additional Condition / Action pairs. For definitions, see [Policy Properties - Detecting Vulnerabilities](#).

19. Select **Finish**.
Policy Properties - Detecting Vulnerabilities

Policy Properties let you instruct CounterACT to detect endpoints with specific attributes or conditions. These conditions are set in the Sub-Rules section in the Policy Wizard. For example, you can create a policy that instructs CounterACT to determine the last Tenable scan.

For more information about working with policies, select Help from the custom policy wizard.

To access Tenable Vulnerability Management properties:

1. In the Sub-Rules pane of a Policy Wizard or edit a policy.
2. In the Sub-Rules pane, select Add. The Name dialog box opens.
3. Enter a name and description of the sub-rule.
4. Select OK. The Sub-Rule: New Rule pane displays with the Name and Description field populated.

5. In the Condition section, select Add. The Condition dialog box opens.
6. Expand the Tenable VM folder in the Properties tree. The following properties are available. For more information, select a link from the list to jump to the relevant section.
   - Tenable Last Scan
   - Tenable Scan Results
   - Tenable Scan Status
- **Tenable Scanner is Reachable**
- **Tenable Server IP**
- **Tenable Vulnerability Summary**

Every property has the option to set the evaluation of irresolvable criteria as True/False.


8. To continue, go to **Policy Actions - Scan Endpoints Policy Actions**.

**Tenable Last Scan**

Set the parameters for the time of the last scan initiated by the CounterACT Tenable VM module.

![Condition dialog box](image)

If you enabled the Retrieve results of scans not initiated by CounterACT option, then the Tenable Last Scan condition will report results from ALL scans, not just CounterACT-initiated scans.

**Tenable Scan Results**

Specify scan results for an endpoint based on a selected Tenable scan policy. If all items are deselected, the scan results will apply to all Tenable scan policies.
All the properties in the Scan Results pane are de-selected by default. Select if you want to apply the sub-field of the property.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Endpoint IP</td>
<td>The IP address of the endpoint to be matched.</td>
</tr>
<tr>
<td>Scan Policy Name</td>
<td>The Tenable scan policy name. If you do not select a policy, the values will be resolved for all policies.</td>
</tr>
<tr>
<td>Port</td>
<td>The TCP/IP port of the scanned endpoint.</td>
</tr>
<tr>
<td>Service</td>
<td>The name of the service detected by Tenable.</td>
</tr>
<tr>
<td>Protocol</td>
<td>The protocol used by the scanned endpoint to communicate; for example, TCP, UDP</td>
</tr>
<tr>
<td>Severity</td>
<td>Any of the following vulnerability severities detected: None (Nessus scanner only) or Information (SecurityCenter only), Low, Medium, High, Critical.</td>
</tr>
<tr>
<td>Plugin ID</td>
<td>The human-readable ID of the reporting Tenable VM Module.</td>
</tr>
<tr>
<td>Plugin Name</td>
<td>The human-readable name of the reporting Tenable VM Module.</td>
</tr>
<tr>
<td>Plugin Family</td>
<td>The family to which the reporting Tenable VM Module belongs.</td>
</tr>
<tr>
<td>Synopsis</td>
<td>Brief description of the detected vulnerability.</td>
</tr>
<tr>
<td>Risk Factor</td>
<td>The human-readable form of the perceived risk factor of the vulnerability or vulnerabilities reported: None, Low, Medium, High, Critical.</td>
</tr>
</tbody>
</table>
Vulnerability Publication Date | Date the vulnerability was published.
---|---
Plugin Publication Date | Date the reporting Tenable VM Module was published.
Plugin Modification Date | Date the reporting Tenable VM Module was last modified.
CVSS Base Score | CVSSv2 base score.
CVE | CVE ID.
BID | Tenable Bugtraq ID (bug identifier).
Xref | Pointers to other vulnerability databases such as IAVA, MSFT, OSVDB.

If you enabled the Retrieve results of scans not initiated by CounterACT option, then the Tenable Last Scan condition will report results from ALL scans, not just CounterACT-initiated scans.

**Tenable Scan Status**

Set the scan status details on an endpoint for a specified Tenable scan policy. If all items are de-selected, the scan status details will apply to all Tenable scan policies.

All the properties in the Scan Status pane are de-selected by default. Select if you want to apply the sub-field of the property.
Scan Policy Name | The Tenable scan policy for which the scan was requested. If you do not select a policy, the values will be resolved for all policies.
--- | ---
Repository Name | The SecurityCenter repository to which the scan results are written. This applies to SecurityCenter servers only.

**Scan Status**
The status of the scan:
- **Completed** - Scan results received
- **In Progress** - The scan request was triggered by the module and activated by the SecurityCenter server, Tenable.io, or Nessus scanner

**Last Scan Initiation**
If the scan is in progress, the time the last scan request was made will be reported. Otherwise, the time the last scan was initiated by the Tenable vulnerability product is reported.

**Last Scan Completed**
Enter the values to match the *Scan Completed* time. If the scan is In Progress, then this field will contain the same value as the *Last Scan Initiation* field.

### Tenable Scanner is Reachable
Set whether to indicate if the SecurityCenter server, Tenable.io, or Nessus scanner connected to the Tenable VM module responds to CounterACT requests.

### Tenable Server IP
This property indicates the IP address either of the Nessus scanner that scans the endpoint or of the SecurityCenter server that manages the scanner.

Set the parameters and then select **OK**.
The Tenable Vulnerability Summary property indicates details of the vulnerabilities found by routine SecurityCenter scans on a specific endpoint.

If you are using SecurityCenter, set the parameters. If you are using a Nessus scanner or Tenable.io, this property does not apply.

- The SecurityCenter Vulnerabilities Found property was made obsolete in release 2.6. If you migrated from a Tenable VM Module version 2.5 or earlier, the scan title will state Tenable Vulnerabilities Found Obsolete.
Vulnerability Score | Enter the vulnerability score values to match the SecurityCenter’s vulnerability score.
---|---
Information Severity Message Count | Enter the Information Severity Message Count values to match the count of Information severity messages.
Low Severity Defect Count | Enter the Low Severity Defect Count values to match the count of Low Severity Defects.
Medium Severity Defect Count | Enter the Medium Severity Defect Count values to match the count of Medium Severity Defects.
High Severity Defect Count | Enter the High Severity Defect Count values to match the count of High Severity Defects.
Critical Severity Defect Count | Enter the Critical Severity Defect Count values to match the count of Critical Severity Defects.
All Severity Counts | Enter a comma-separated list of the counts of the five severity levels, from Critical to Information.
Repository | Enter the values to match the SecurityCenter repository ID or name.

Policy Actions - Scanning Endpoints

The CounterACT policy actions let you instruct CounterACT how to control detected devices. For example, assign potentially compromised endpoints to an isolated VLAN, or send the endpoint user or IT team an email.

In addition to the bundled CounterACT actions available for handling endpoints, you can work with the Tenable-related actions to create custom CounterACT policies. This action is available when you install the Tenable VM module.

Start Tenable Scan

Use the Start Tenable Scan action in CounterACT policies to run a scan when certain policy conditions are met. For example, create a policy that runs a Tenable scan when CounterACT detects if an endpoint has a bad Linux credential.

To apply the Start Tenable Scan action to a policy:

1. Open the policy Actions dialog box.
2. Expand the Audit folder in the Actions tree.
3. Select Start Tenable Scan. The Parameters tab displays in the right panel.
4. Enter the following:

Policy Name | Enter a brief name to represent the policy the Tenable scan uses, for example, DNS Name or IPs.
Repository | Enter the values to match the SecurityCenter repository ID or name.
Zones
If SecurityCenter is configured in selectable mode, then the Zone drop-down is populated for selection.

Scanners
This option is activated for Tenable.io.

Credentials
Select the appropriate credential for this scan (optional).

5. Select the **Schedule** tab and select one of the following schedules:

   - **Start action when host matches policy condition**: A Tenable scan is started on the endpoint immediately upon a condition sub-rule match.
   
   - **Customize action start time**: Define when the Tenable scan on the endpoint should begin following a condition sub-rule match.

6. Select **OK**.

You can identify action success or failure in the CounterACT Console Detections pane.

**Using the Tenable VM Module**

Now that you have established communication between the ForeScout Extended Module for Tenable Vulnerability Management and a Tenable server, you can use this module to launch scans and create policies based on scan results.

**Display Tenable VM Inventory Events**

Use the CounterACT Inventory to view a real-time display of Tenable scan result activity at multiple levels, for example, module family, risk factor or CVE information. You can browse the inventory to learn what CVEs have been detected on your network, and acquire information about endpoints with similar findings.

The inventory lets you:

- Broaden your view of the organizational network from endpoint-specific to activity-specific.
- View endpoints that have been detected with specific attributes.
- Incorporate inventory detections into CounterACT policies.

**To access the inventory:**

1. Log in to the CounterACT Console and select the **Inventory** tab.
2. Navigate to the Tenable entries or run a search on **Tenable**.
The following information is available:

- **Tenable Last Scan**: Displays the last scan time, last update time and other information.
- **Tenable Scan Results**: Displays specific scan results for an endpoint based on a selected Tenable scan policy or all Tenable scan policies if none is selected.
- **Tenable Vulnerabilities Found (Obsolete)** - The *SecurityCenter Vulnerabilities Found* property was made obsolete in release 2.6. If you migrated from a Tenable VM Module version 2.5 or earlier, the scan title will state *Tenable Vulnerabilities Found Obsolete*.

Refer to *Working at the Console>* *Working with Inventory Detections* in the *CounterACT Console User Manual* or the Console online help for information about how to work with the CounterACT Inventory.

## Start Tenable Scan

Use the **Start Tenable Scan** action in CounterACT to launch a scan after selected parameters are set. For example, create a CounterACT policy that detects if certain applications were installed on endpoints or if certain registry keys were changed, and trigger the scan when an endpoint meets this condition.

**To manually start a scan:**

1. In the CounterACT Console, select the **Home** tab.
2. In the Detections pane, right-click on an IP address, select **Audit** and then select **Start Tenable Scan**.
3. The Specify Start Tenable Scan parameters dialog box opens.
   - If SecurityCenter is configured to allow you to select a scan zone, then the Zones drop-down is populated for your selection.
   - If Tenable.io is configured, then the Scanner drop down is populated for selection.
4. Select your parameters and then select **OK**.
To view the results of a scan:
1. In the Detections pane of the Home tab, select the endpoint / IP address you just ran the scan on.
2. In the Actions column, an icon indicates the status of the scan.
3. Hover your mouse over the icon. The scan results display in a popup.

Additional CounterACT Documentation
For more detailed information about the CounterACT features described here or additional CounterACT features and modules, refer to the following resources:
- Documentation Portal
- Customer Support Portal
- CounterACT Console Online Help Tools

Documentation Portal
The ForeScout Documentation Portal is a Web-based library containing information about CounterACT tools, features, functionality and integrations.

To access the Documentation Portal:
2. Use your customer support credentials to log in.
3. Select the CounterACT version you want to discover.
Customer Support Portal

The Customer Support Portal provides links to CounterACT version releases, service packs, plugins and modules as well as related documentation. The portal also provides a variety of How-to Guides, Installation Guides and more.

To access the Customer Support Portal:
2. Select the CounterACT version you want to discover.

CounterACT Console Online Help Tools

Access information directly from the CounterACT Console.

Console Help Buttons

Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Console User Manual

Select CounterACT Help from the Help menu.

Plugin Help Files

1. After the plugin is installed, select Options from the Tools menu and then select Plugins.
2. Select the plugin and then select Help.

Documentation Portal

Select Documentation Portal from the Help menu.
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