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About the Documentation
- Refer to the Technical Documentation page on the Forescout website for additional documentation: https://www.Forescout.com/company/technical-documentation/
- Have feedback or questions? Write to us at documentation@forescout.com

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About the Data Receiver

The *Data Receiver* is a component of the Forescout Core Extensions Module. See [Core Extensions Module Information](#) for details about the module.

The *Data Receiver* receives and stores device policy information sent from the *Data Publisher*. This information is used by the Device Compliance dashboard, an out-of-the-box dashboard included in the Dashboards view.

To ensure proper dashboard functionality, [Ensure That the Component Is Running](#) in the Console (Options > Modules > Core Extensions).

Refer to the *Forescout Administration Guide* for information on dashboard functionality. See [Additional Forescout Documentation](#) for information on how to access this, and other guides.

Ensure That the Component Is Running

After installing the component (and configuring it, if necessary), ensure that it is running.

To verify:

1. Select **Tools > Options > Modules**.
2. Navigate to the component and hover over the name to view a tooltip indicating if it is running on Forescout devices in your deployment. In addition, next to the component name, you will see one of the following icons:
   - ‖ - The component is stopped on all Forescout devices.
   - ‖ - The component is stopped on some Forescout devices.
   - ‖ - The component is running on all Forescout devices.
3. If the component is not running, select **Start**, and then select the relevant Forescout devices.
4. Select **OK**.

Core Extensions Module Information

The Data Receiver is installed with the Forescout Core Extensions Module.

The Forescout Core Extensions Module provides an extensive range of capabilities that enhance the core Forescout solution. These capabilities enhance detection, classification, reporting, troubleshooting, and more. The following components are installed with the Core Extensions Module:

- Advanced Tools Plugin
- Device Data Publisher
- IoT Posture Assessment Engine
- CEF Plugin
- DNS Client Plugin
- Cloud Uploader
- DNS Enforce Plugin
- NBT Scanner Plugin
The Core Extensions Module is a Forescout Base Module. Base Modules are delivered with each Forescout release. Upgrading the Forescout version or performing a clean installation installs this module automatically.

Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- [Documentation Downloads](#)
- [Documentation Portal](#)
- [Forescout Help Tools](#)

Documentation Downloads

Documentation downloads can be accessed from the Forescout Technical Documentation Page, and one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – [Product Updates Portal](#)
- **Flexx Licensing Mode** – [Customer Support Portal](#)

Software downloads are also available from these portals.

To identify your licensing mode:

- From the Console, select **Help > About Forescout**.

Forescout Technical Documentation Page

The Forescout Technical Documentation Page provides access to a searchable, web-based Documentation Portal as well as PDF links to the full range of technical documentation.

To access the Technical Documentation Page:

- Go to [https://www.Forescout.com/company/technical-documentation/](https://www.Forescout.com/company/technical-documentation/)

Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.
To access the Product Updates Portal:
- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.

Customer Support Portal
The Downloads page on the Forescout Customer Support Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.

To access documentation on the Customer Support Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal
The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/

Forescout Help Tools
Access information directly from the Console.

Console Help Buttons
Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide
- Select Administration Guide from the Help menu.

Plugin Help Files
- After the plugin is installed, select Tools > Options > Modules, select the plugin and then select Help.

Documentation Portal
- Select Documentation Portal from the Help menu to access the Documentation Portal.