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About the Documentation

- Refer to the Resources page on the Forescout website for additional technical documentation: https://www.forescout.com/company/resources/
- Have feedback or questions? Write to us at documentation@forescout.com

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# Table of Contents

**About the Centralized Network Controller Integration** ........................................... 5

**CNC Plugin Integration with Cisco ACI** ................................................................. 5
  - Use Cases: Data Center Visibility ................................................................. 6
  - Baseline Deployment Guidelines ................................................................. 6
  - Requirements ................................................................................................. 6
    - Forescout Requirements .......................................................................... 7
    - Network Requirements ............................................................................ 7
    - Third-Party Product Requirements .......................................................... 7
  - Supported Vendors .......................................................................................... 8
  - Configuration Prerequisites .......................................................................... 8
    - Configure the Plugin .................................................................................. 8
      - Add a Controller .................................................................................... 9
      - Verify That the Plugin Is Running .......................................................... 17
      - Test the Plugin Configuration ............................................................... 17
      - Edit a Controller ................................................................................... 18
      - Remove a Controller ............................................................................. 19
      - Distribute Plugin Processing Load .......................................................... 19
    - Initiate Plugin Polling ................................................................................ 20
    - Property Resolution ................................................................................... 21
    - Console Information Display .................................................................... 23
      - Centralized Network Controller Pane .................................................. 24
      - Home Tab .............................................................................................. 26
      - Asset Inventory Tab ............................................................................... 26
  - CNC Plugin Integration with Cisco Meraki ....................................................... 29
    - How It Works ............................................................................................. 29
    - Baseline Deployment Guidelines .............................................................. 30
    - Requirements .............................................................................................. 31
      - Forescout Requirements ....................................................................... 31
      - Network Requirements ......................................................................... 31
      - Third-Party Product Requirements ........................................................ 32
    - Configuration Prerequisites ....................................................................... 32
      - Meraki Dashboard Configuration Prerequisites ....................................... 32
      - Syslog Plugin Configuration Prerequisites ............................................. 34
    - Configure the Plugin .................................................................................. 35
      - Add a Controller .................................................................................... 35
      - Edit a Controller ................................................................................... 43
      - Remove a Controller ............................................................................. 43
      - Verify That the Plugin Is Running .......................................................... 44
      - Test the Plugin Configuration ............................................................... 44
    - Console Information Display .................................................................... 45
      - Centralized Network Controller Pane .................................................. 45
      - Home Tab .............................................................................................. 49
      - Asset Inventory Tab ............................................................................... 50
    - Creating ForeScout Policies ....................................................................... 51
Property Resolution ................................................................. 51
Action Control ........................................................................... 55

Network Module Information ...................................................... 57

Additional Forescout Documentation ......................................... 58
  Documentation Downloads ...................................................... 58
  Documentation Portal ......................................................... 59
  Forescout Help Tools ........................................................... 59
About the Centralized Network Controller Integration

The Centralized Network Controller Plugin (CNC Plugin) is a component of the Forescout Network Module. See Network Module Information for details about the module.

Network controllers provide a centralized interface for management, monitoring, and configuration of network infrastructures. The Forescout platform integrates with centralized network controller solutions to offer customers full visibility into their networks, including the network devices and the endpoints connected to those devices.

With this plugin version, Forescout integrates its offering with the following centralized network controller solutions:

- Cisco Application Centric Infrastructure (ACI)
- Cisco Meraki Cloud Management Platform

To use the plugin, you should have a solid understanding of


- Cisco Meraki concepts, functionality and terminology, especially the Meraki Dashboard organizational structure – Organization/Network/Device. For information, refer to https://documentation.meraki.com/.

You should also have a solid understanding of Forescout policies and other basic Forescout features.

CNC Plugin Integration with Cisco ACI

The Forescout platform integrates with a wide range of different data center and cloud platforms to enable operational visibility. Cisco ACI software-defined networking architecture is the last addition data center specific integration. By discovery of ACI connected entities and the associated physical connections and logical networking overlays, the CNC Plugin provides enterprise IT greater data center visibility. This includes context, from basic virtual machine operating system properties to the more advanced services notes and ACI VMM properties for VMware.

The CNC Plugin integration with Cisco ACI software-defined networking architecture, together with the Switch Plugin, expand the Forescout platform’s ability to recognize endpoints in different ACI network configurations. For example, CNC Plugin monitoring an ACI fabric for IP address, tenant and endpoint group info, while the Switch Plugin manages downstream L2 switches and obtains their MAC address.

Regarding the ACI networking deployment model (L2 or L3), the Forescout platform gathers a range of operational context directly from the Application Policy Infrastructure Controller (APIC) managing the ACI fabric ESXi hosts. This includes the option to collect context from multiple ACI fabrics.
Use Cases: Data Center Visibility
Visibility use cases include:

- Full data center visibility: CNC Plugin supplies information about all ACI fabric-connected endpoints regardless of networking environment (upstream L3 switch connected to ACI, vSphere integrated with ACI via VMM, ACI endpoints connected to downstream L2 switch)
- Update ServiceNow’s CMDB:
  - With new ACI fabric-connected endpoints as they become active
  - With state changes to existing ACI fabric-connected endpoints and the associated tenant, endpoint group and node name, in support of enterprise asset intelligence.
- CNC Plugin supplies information about all ACI fabric-connected endpoints associated with a specific tenant or endpoint group. Then, based on the criticality of these services, run different assessment policies to ensure compliance.

Baseline Deployment Guidelines
Forescout recommends the following baseline deployment guidelines:

- The CNC Plugin communicates with the ACI environment through the APIC, the controller in the Cisco ACI architecture. Regardless of the number of APICs in the deployment, typically 3 or 5, the plugin needs to be configured to know of only one APIC for communication. The CNC Plugin automatically learns the IP addresses of the other APICs. This ensures that if primary APIC stops operating, then CNC Plugin can communicate with one of the other APICs in the cluster.
- Per Connecting CounterACT Device, all its plugin-monitored ACI tenant groups can host a maximum total of 20,000 connected endpoints. This maximum is due to the processing capacity of Forescout’s largest Appliance.
- Select a Forescout Appliance, rather than the Enterprise Manager, as the Connecting CounterACT Device.

Requirements
This section describes the requirements for running the Forescout Centralized Network Controller Plugin and configuring it to work with a Cisco ACI software-defined network.

- Forescout Requirements
- Network Requirements
- Third-Party Product Requirements
Forescout Requirements
The following Forescout version must be running in all your Forescout devices (Enterprise Manager and Appliances):

- Version 8.1

Network Module
The following Forescout Network Module plugin versions must be running in all your Forescout devices:

- Centralized Network Controller Plugin, version 1.1

The Network Module is a Forescout Base Module. Forescout, as part of each release, delivers all its Base Modules. Both an upgrade to and a clean installation of Forescout version 8.1 automatically installs the Network Module.

Network Requirements
Perform the following enterprise firewall configurations to support communication between Forescout and the Cisco ACI:

- Permit communication from the Connecting CounterACT Device(s) to the ACI Application Policy Infrastructure Controllers (APICs) on TCP/443 for the ACI fabrics that are being monitored by the Centralized Network Controller Plugin
- If a proxy server is required for use between Forescout and the ACI APICs, you must permit the proxy server to connect to the APICs on TCP/443

Third-Party Product Requirements
The following Cisco ACI products and software versions are verified for interoperation with Forescout Centralized Network Controller Plugin:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Network Device Type</th>
<th>Network Device Model</th>
<th>Software Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco ACI</td>
<td>APIC</td>
<td>APIC-SERVER-M2 and L2</td>
<td>2.X, 3.X</td>
</tr>
</tbody>
</table>

The CNC Plugin supports Cisco ACI multi-pod and does not support ACI multi-site. When planning for a single Connecting CounterACT Device to monitor multiple Cisco ACI fabrics, you must make sure to configure each of these fabrics with a unique name.

Authentication
The CNC Plugin requires read-only permissions on an account defined in APIC. This account can be authenticated using any of the following methods:

- Username and password
- TACACS+
- Active Directory
The plugin does not support:

- Username and password authentication with token

**Endpoint Requirements**

The CNC Plugin supports retrieval and display of information only for endpoints connected directly or indirectly to the ACI fabric and only for endpoints having a 1:1 MAC address-IP address assignment.

The plugin does not support visibility of endpoints that are using the same MAC address for multiple IP Addresses.

Discovery behavior of endpoints having the identical IP address, whether under the same tenant or under different tenants, is not predictable. The last/recent discovered endpoint could overwrite the information/properties of the endpoint having the identical IP address, which was previously discovered.

**Supported Vendors**

In Cisco ACI fabrics that include virtual machine monitors (VMMs) - controller hosts, hypervisor hosts - CNC Plugin only supports retrieval and display of information for the following VMM vendors:

- VMWare

**Configuration Prerequisites**

Before proceeding with Centralized Network Controller Plugin configuration, you must complete the following activities, in the order presented:

- Add ACI endpoint subnets to the CounterACT segments
- Add ACI node Out-Of-Band Management interface IP address and/or In-Band Management interface IP address to the CounterACT segments

**Configure the Plugin**

This section describes how to configure the Centralized Network Controller Plugin (CNC Plugin) so that it can monitor a Cisco ACI software-defined network.

The section presents the following plugin configuration topics:

- Add a Controller
- Test the Plugin Configuration
- Edit a Controller
- Remove a Controller
- Distribute Plugin Processing Load
Add a Controller

Configure the Centralized Network Controller Plugin to monitor ACI fabrics of a Cisco ACI software-defined network. Each entry in the Controllers tab configures the plugin to monitor a single ACI fabric. The plugin can monitor multiple ACI fabrics.

Multiple Appliances can monitor a large ACI fabric. This is accomplished by configuring the CNC Plugin running on individual Appliances to monitor different tenants in the large ACI deployment. Moreover, these individual Appliances can each be configured to communicate, by default, with a specific APIC to spread load across the APIC cluster. See Distribute Plugin Processing Load.

To add an ACI fabric:

1. In the Console, select Tools > Options. The Options window opens.
2. Select Modules and then double-click Network.
3. Select Centralized Network Controller and then select Configure. The Centralized Network Controller pane opens.
4. In the Controllers tab, select Add. The General pane opens.
5. Configure the plugin to monitor an ACI fabric using the panes of the Add Controller wizard:
   a. General
   b. Communication
   c. Proxy Server
   d. Tenants
   e. Performance Tuning
General

In the General pane (Step 1), configure basic information needed by the plugin to monitor an ACI fabric of a Cisco ACI software-defined network.

To configure information for monitoring an ACI fabric:

1. In the General pane of the Add Controller wizard, define the following:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vendor</td>
<td>From the drop-down list, select the Cisco ACI entry.</td>
</tr>
<tr>
<td>Connecting CounterACT Device</td>
<td>Enter the name of the Enterprise Manager/Appliance through which all Forescout platform-initiated communication with the ACI fabric is directed. Only this designated Enterprise Manager/Appliance actually communicates with the ACI fabric. An Enterprise Manager/Appliance can only be configured as the Connecting CounterACT Device for a single, plugin-supported vendor, this being either Cisco ACI or Cisco Meraki. Forescout recommends choosing an Appliance, rather than the Enterprise Manager, as the Connecting CounterACT Device.</td>
</tr>
<tr>
<td>Comment</td>
<td>(optional) Enter comments/descriptive text about the plugin-monitored ACI fabric.</td>
</tr>
</tbody>
</table>

Configure plugin ACI fabric monitoring, using any of the following Connecting CounterACT Device assignments:

- Per Connecting CounterACT Device, a single ACI fabric
- Per Connecting CounterACT Device, multiple ACI fabrics (each fabric is uniquely named)
Multiple Connecting CounterACT Devices, each assigned the same ACI fabric, where:
- The plugin monitors a mutually exclusive set of tenant groups (load balance plugin processing)

2. Select **Next**. The *Communication* pane opens.

**Communication**

In the Communication pane (Step 2), configure the login information that the plugin requires in order to access and retrieve information from the Application Policy Infrastructure Controllers (APICs) that manage the ACI fabric.

![Communication pane](image)

**To configure communication with fabric APICs:**

1. In the Communication pane of the Add Controller wizard, define the following:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Controller IP/Name</strong></td>
<td>Enter either the IPv4 address or the fully qualified domain name (FQDN) of the APICs that the plugin is to monitor. You can enter a maximum of 5 APIC entries. When multiple APICs manage the ACI fabric, it is not necessary to provide the IP address/FQDN of all the APICs managing the ACI fabric. Using the entered APIC IP addresses/FQDNs, the Forescout platform discovers/retrieves the IP address of all the APICs that are managing the plugin-monitored ACI fabric. Per APIC, the plugin retrieves its IP address, in the following, preferential order:</td>
</tr>
<tr>
<td></td>
<td>- IPv4 Out-Of-Band Management interface IP address</td>
</tr>
<tr>
<td></td>
<td>- IPv4 In-Band Management interface IP address</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| Username            | Enter the APIC administrator username that the plugin uses to log in to the APIC. This username must be assigned the following authorization:  
  - SecurityDomain all  
  - Read privilege to use REST API to read/retrieve information from the APICs about the following ACI managed objects: topSystem, fabricNode, l1PhysIf, fvTenant, ethpmPhysIf, compHv, compVm and fvCEp  
If the administrator username is not assigned the required authorization, plugin information retrieval fails.                                                                 |                                                                                                                                                                                                                                                                                                                                                     |
| Password            | Enter the administrator password that the plugin uses to log in to the APIC. Re-enter the provided password in the Verify Password field.                                                                                                                                                                                                                                                                                                                                                          |
| Domain              | (optional) If the APIC authenticates usernames by querying an Active Directory server, enter the Active Directory domain name that the plugin must use to log in to the APIC.                                                                                                                                                                                                                                                                                                             |
| Discovered Controller IPs | View only field  
Displays plugin-discovered IP address of the APICs, in the plugin-monitored ACI fabric, whose IP address you did not define in the Controller IP/Name field.                                                                                                                                                                                                                     |

At any given time, the Forescout platform communicates with only a single APIC managing the ACI fabric. The Forescout platform always attempts to log in to the first APIC IP address provided in the Controller IP/Name field. If this APIC is either not accessible or it shuts down, the Forescout platform then attempts to log in to the second APIC IP address provided in the Controller IP/Name field. This process continues onward to the next APIC IP address/FQDN entry in the order provided in the Controller IP/Name field. When APICs that are defined in the Controller IP/Name field are down/not accessible, then, as a fallback, the plugin attempts to access/log in to any discovered APICs, which appear in the Discovered Controller IPs field.

2. Select Next. The Proxy Server pane opens.

**Proxy Server**

Define a proxy server in the Proxy Server pane (Step 3), if your organization's network security policy requires that Internet communication traffic is routed through a proxy server. If this is the case, configure the connection parameters for use by the Connecting CounterACT Device to access the proxy server. The proxy server handles the communication between the Forescout platform and the APICs managing the ACI fabric. The Connecting CounterACT Device was previously configured in the General pane.
If communication with fabric APICs does not require a proxy server:

1. Select **Next**.

   Selecting **Next** triggers the plugin to retrieve from one of the APICs, specified in the **Controller IP/Name** field of the Communications pane, the list of all the tenant groups of the ACI fabric. A progress window opens that displays the list of retrieved tenants.

2. Select **Close**. The **Tenants** pane opens.
To configure communication with fabric APICs through a proxy server:

1. In the Proxy Server pane of the Add Controller wizard, enable (select) the Use Proxy Server option. By default, this option is disabled.

2. Define the following information (unless otherwise noted, all information is required):

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proxy Server</td>
<td>Enter the IP address of the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Port</td>
<td>Select the port that must be used to communicate with the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Username</td>
<td>Enter the username for log in access by an authorized account to the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Password</td>
<td>Enter the password for log in access by an authorized account to the proxy server. Re-enter the provided password in the Verify Password field.</td>
</tr>
</tbody>
</table>

3. Select Next.

Selecting Next triggers the plugin to retrieve from one of the APICs, specified in the Controller IP/Name field of the Communications pane, the list of all the tenant groups of the ACI fabric. A progress window opens that displays the list of retrieved tenants.

Tenants

In the Tenants pane (Step 4), select the ACI tenant groups that the plugin monitors when querying an APIC managing the ACI fabric. The plugin requests information about connected endpoints that belong to the selected tenant groups. This supports plugin-management of ACI fabrics having a huge number of endpoints, although you may need to use multiple Connecting CounterACT Devices. For example, an ACI fabric has four tenant groups with each group having 10,000 endpoints. The plugin can manage this ACI using two Connecting CounterACT Devices by assigning two tenants to each Connecting CounterACT Device.

To configure monitoring of fabric tenant groups:

1. In the Tenants pane of the Add Controller wizard, do any of the following:
   a. Select Query all Tenants/Organizations – the plugin queries the APIC about all ACI tenant groups of the ACI fabric.
   b. Select individual tenant groups from the tenant list. The plugin queries the APIC about the selected ACI tenant groups of the ACI fabric.
2. Select Next. The Performance Tuning pane opens.
Performance Tuning

In the Performance Tuning pane (Step 5), configure performance-related settings and options that affect plugin processing.

To configure performance-related settings and options:

1. Modify the value of any of the following fields (unless otherwise noted, all information is optionally modified):

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
</table>
| Query ACI Controller every (minutes) | The plugin uses REST API to periodically poll the APIC and retrieve information about endpoints, tenants, leaf switch ports and fabric nodes. Modify the frequency with which the plugin polls the APIC for ACI fabric information. The default, polling frequency is 360 minutes.  
See also [Initiate Plugin Polling](#).  
The plugin also uses the WebSocket notification mechanism to receive information updates about ACI fabric information (endpoint and other APIC-managed object information). The plugin subscribes to the APIC to receive its WebSocket notifications. This method expedites plugin ability to provide updated ACI fabric endpoint visibility (information retrieval). |

2. Select **Finish**. The *Add Controller* configuration process is finished.

The Controllers tab lists the new Cisco ACI fabric entry. Continue with [Test the Plugin Configuration](#).
Verify That the Plugin Is Running

After configuring the plugin, verify that it is running.

To verify:

1. Select **Tools > Options** and then select **Modules**.
2. Navigate to the plugin and select **Start** if the plugin is not running.

Test the Plugin Configuration

After completing the Add Controller configuration process and before saving the updated plugin configuration, make sure you test the plugin configuration for the new Cisco ACI fabric entry. At any time, you can test the plugin configuration for an existing Cisco ACI fabric entry in the Controllers tab.

The test verifies plugin configuration validity and checks that the plugin can communicate and work with the selected Cisco ACI fabric/APIC(s)/tenant group(s).
The following conditions are tested:

- The plugin is running on the designated Connecting CounterACT Device.
- The plugin established a communication connection with the APIC:
  - Within the allowed time frame
  - Did not encounter any network problem
  - Did authenticate
  - Used valid API command data
- The plugin queried the APIC and successfully retrieved ACI fabric information

**To test the plugin configuration:**

1. In the Controllers tab of the Centralized Network Controller pane, select the ACI fabric entry you want the plugin test to use.
2. Select **Test**. The Centralized Network Controller Plugin-Controller Test window opens and the test runs.
   In the window, the plugin provides test results.
3. Select **Close**.

If the controller test succeeded, using:

- A new ACI fabric entry
  or
- An existing, updated (edited) ACI fabric entry

Then, in the Controllers tab, select **Apply** to save the new/updated plugin configuration.

**Edit a Controller**

You can edit the plugin configuration for a monitored Cisco ACI fabric entry, and enable and disable specific settings.

**To edit an ACI fabric:**

1. In the Controllers tab, select a Cisco ACI fabric entry and then select **Edit**. The Edit Controller window opens.
2. Modify the settings and options in the various tabs. For details about these tabs and their content, see [Add a Controller](#) and its subsections.

   *After editing the plugin configuration for a Cisco ACI fabric entry and before saving the updated plugin configuration, Forescout recommends testing the plugin configuration for the Cisco ACI fabric entry. To do so, continue with [Test the Plugin Configuration](#).*
Remove a Controller

Removing the plugin configuration for a monitored Cisco ACI fabric entry stops all plugin interaction with that Cisco ACI fabric.

To remove an ACI fabric:
1. In the Controllers tab, select one or more than one Cisco ACI fabric entry and then select Remove.
2. When prompted for confirmation, select Yes.
3. Select Apply to save the updated plugin configuration in the Forescout platform.

Distribute Plugin Processing Load

When an ACI fabric contains a small number of tenants that manage a very large number of endpoints, Forescout recommends distributing the plugin processing load, as follows:

- Configure the plugin to monitor a separate ACI fabric entry for each tenant
- Per ACI fabric entry, distribute the plugin processing load across the fabric’s APICs, as follows:
  - In the Communication pane (Step 2), per plugin-monitored ACI fabric, enter a different APIC IPv4 address/FQDN to be the initial APIC with which the plugin communicates (remember that you can enter a maximum of 5 APIC entries in this field). The CNC Plugin preference is to always establish a communication connection with an APIC, in the order in which the APICs were entered in the Controller IP/Name field.

For example, you want the plugin to monitor an ACI fabric that includes the following components:

- Tenant-1 and Tenant-2
- APIC-1 and APIC-2

Configure the plugin with two separate ACI fabric entries, one for each tenant, as follows:

- For plugin-monitored FabricEntry #1:
  - In the Communication pane, enter the APIC-1 IP address/FQDN as the initial entry in the Controller IP/Name field.
  - In the Tenants pane, select Tenant-1 from the tenant list
- For plugin-monitored FabricEntry #2:
  - In the Communication pane, enter the APIC-2 IP address/FQDN as the initial entry in the Controller IP/Name field.
  - In the Tenants pane, select Tenant-2 from the tenant list

When configuring the plugin in this manner, the plugin communicates with APIC-1 to obtain information about Tenant-1 endpoints and communicates with APIC-2 to obtain information about Tenant-2 endpoints. You achieve distribution of plugin API polling across different APICs.
Initiate Plugin Polling

In addition to the plugin’s periodic polling, you can initiate the plugin to poll the APIC of a monitored Cisco ACI fabric and retrieve information about endpoints, tenants, leaf switch ports and fabric nodes.

To initiate plugin polling of the APIC:

1. In the Controllers tab of the Centralized Network Controller pane, select the Cisco ACI fabric entry you want the plugin to poll.


In the window, the plugin provides poll results.

See also periodic APIC polling.
### Property Resolution

The Centralized Network Controller Plugin resolves the following properties per plugin-monitored ACI fabric:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application Profile</strong></td>
<td>The name of an application profile. An application profile is a logical grouping of multiple endpoint groups (EPG) and is a child object of a single tenant.</td>
</tr>
<tr>
<td><strong>Endpoint Group</strong></td>
<td>The name of an endpoint group (EPG). An EPG is a logical grouping of multiple servers (physical or virtual) and is a child object of a single application profile.</td>
</tr>
<tr>
<td><strong>Endpoint VM Name</strong></td>
<td>The VM (virtual machine) name of the endpoint.</td>
</tr>
<tr>
<td><strong>Endpoint VMM Controller Name</strong></td>
<td>The name of the VMM (virtual machine monitor) controller host that manages the endpoint.</td>
</tr>
<tr>
<td><strong>Endpoint VMM Hypervisor Name</strong></td>
<td>The name of the VMM hypervisor host to which the endpoint belongs.</td>
</tr>
<tr>
<td><strong>Fabric Domain</strong></td>
<td>The fabric domain that organizes a set of pods.</td>
</tr>
<tr>
<td><strong>Fabric ID</strong></td>
<td>The ID of the fabric domain.</td>
</tr>
<tr>
<td><strong>FEX ID</strong></td>
<td>The FEX ID of the leaf switch in the fabric domain to which the endpoint is connected.</td>
</tr>
<tr>
<td><strong>Note</strong>: FEX refers to Cisco Fabric Extender Technology</td>
<td></td>
</tr>
<tr>
<td><strong>FEX Port</strong></td>
<td>The FEX port of the leaf switch (the physical Ethernet interface information of the port, for example: <code>eth1/3</code>) to which any of the following are connected:</td>
</tr>
<tr>
<td>- An endpoint</td>
<td></td>
</tr>
<tr>
<td>- A downstream switch</td>
<td></td>
</tr>
<tr>
<td><strong>IPv4 Address</strong></td>
<td>IPv4 address of the connected endpoint, including the state in which the Forescout platform does not yet know the endpoint's IPv4 address (<em>Host without an IP address</em>)</td>
</tr>
<tr>
<td><strong>IPv6 Address</strong></td>
<td>IPv6 addresses, if any, of the connected endpoint.</td>
</tr>
<tr>
<td><strong>Note</strong>: In the Console display, for example, in the <em>Host Details &gt; Profile</em> tab, endpoints having both an IPv4 address and IPv6 address(es), the IPv4 address is always these endpoint's primary IP address, while their IPv6 address(es) are subordinate IP address(es).</td>
<td></td>
</tr>
<tr>
<td><strong>Leaf Switch Port VLAN</strong></td>
<td>The leaf switch port VLAN, a number, to which the endpoint is connected.</td>
</tr>
<tr>
<td><strong>Leaf Switch Port VXLAN</strong></td>
<td>The leaf switch port VXLAN, a number, to which the endpoint is connected.</td>
</tr>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Leaf Switch Port</td>
<td>The leaf switch port (the physical Ethernet interface information of the port, for example: eth1/3) to which any of the following are connected:</td>
</tr>
<tr>
<td></td>
<td>- An endpoint</td>
</tr>
<tr>
<td></td>
<td>- A downstream switch</td>
</tr>
<tr>
<td></td>
<td>If an endpoint is connected to either a port-channel or a virtual port-channel, then this property contains the logical name of the port-channel or the virtual port-channel instead of the physical Ethernet interface information of the port</td>
</tr>
<tr>
<td>Leaf Switch Port</td>
<td>A description of the leaf switch port.</td>
</tr>
<tr>
<td>Life Cycle Control</td>
<td>The source from which the ACI learned about the endpoint:</td>
</tr>
<tr>
<td></td>
<td>- Network traffic</td>
</tr>
<tr>
<td></td>
<td>- VMM</td>
</tr>
<tr>
<td>Node Fabric IP Address</td>
<td>The node's fabric IP address for communicating within the fabric. The address can be either an IPv4 or an IPv6 address.</td>
</tr>
<tr>
<td>Node ID</td>
<td>For spine switches, leaf switches and controllers:</td>
</tr>
<tr>
<td></td>
<td>The ID of the node</td>
</tr>
<tr>
<td></td>
<td>For endpoints: The ID of the leaf switch node in the fabric domain to which the endpoint is connected</td>
</tr>
<tr>
<td>Node Name</td>
<td>For spine switches, leaf switches and controllers:</td>
</tr>
<tr>
<td></td>
<td>The name of the node</td>
</tr>
<tr>
<td></td>
<td>For endpoints: The name of the leaf switch node in the fabric domain to which the endpoint is connected</td>
</tr>
<tr>
<td>Node Serial Number</td>
<td>The node's serial number within the fabric.</td>
</tr>
<tr>
<td>Node Uptime</td>
<td>The time (in seconds) since the system last booted, which is the result of the system's most recent start.</td>
</tr>
<tr>
<td>Node VTEP Address</td>
<td>The IPv4 address of the node's VXLAN tunnel.</td>
</tr>
<tr>
<td>Node VTEP IP Pool</td>
<td>The node's VTEP IP address pool used for the node's VXLAN tunnels. This pool contains IPv4 addresses.</td>
</tr>
<tr>
<td>Pod ID</td>
<td>The ID of the pod in the fabric domain to which the endpoint is connected.</td>
</tr>
<tr>
<td>Role</td>
<td>The role within the fabric of the discovered entity. Fabric roles are:</td>
</tr>
<tr>
<td></td>
<td>- Spine Switch</td>
</tr>
<tr>
<td></td>
<td>- Leaf Switch</td>
</tr>
<tr>
<td></td>
<td>- Controller</td>
</tr>
<tr>
<td></td>
<td>- Service Node</td>
</tr>
<tr>
<td></td>
<td>- Endpoint</td>
</tr>
<tr>
<td>Tenant Group</td>
<td>The ACI tenant group to which the endpoint belongs.</td>
</tr>
<tr>
<td>VMM Path Group</td>
<td>The VMM path group to which the endpoint belongs.</td>
</tr>
</tbody>
</table>
Use these properties in policies. In the Forescout Console, find these properties in the **Cisco ACI** property group.

In network environments in which a Switch Plugin-managed switch is connected, as a downstream L2 switch, to an ACI leaf switch, the Switch Plugin resolves the managed switch properties of the connected endpoint and the CNC Plugin resolves the monitored ACI fabric properties of the connected endpoint.

For example, for the same connected endpoint, the Switch Plugin resolves the property **Switch IP/FQDN and Port Name**, which includes the port name (the physical Ethernet interface information) of the switch port to which the endpoint is connected and the CNC Plugin resolves the property **Leaf Switch Port**, which contains the leaf switch port (the physical Ethernet interface information) of the leaf switch port to which the endpoint is connected.

Conversely, in network environments in which a Switch Plugin-managed switch is connected, as an upstream L3 switch, to an ACI leaf switch, the Switch Plugin resolves the managed switch properties of the connected endpoint and the CNC Plugin resolves the monitored ACI fabric properties of the connected endpoint.

**Console Information Display**

This section describes the following information displays provided in the Console:

- **Centralized Network Controller Pane**
- **Home Tab**
- **Asset Inventory Tab**

By default, Cisco ACI retention of connected endpoints is 1 hour; this means that if an ACI fabric does not detect any endpoint activity for 1 hour, the fabric considers
that endpoint no longer connected. When this event occurs, the APIC, via WebSocket notification, informs the CNC Plugin about the endpoint’s disconnection from the monitored ACI fabric. As a result of this endpoint status update, the CNC Plugin deletes the endpoint from display in the Console. More generally, the CNC Plugin updates an endpoint’s status, based solely on notification it receives from the APIC(s) of the monitored ACI fabric and not based on Forefront platform timers.

**Centralized Network Controller Pane**

The Console Centralized Network Controller pane provides the following plugin information displays:

- Controllers Tab
- Networks Tab
- Devices Tab

**Controllers Tab**

The Controllers tab displays information about the plugin-monitored Cisco ACI fabrics.

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Connectivity Status</strong></td>
<td>The status of the configured entry or the communication status with the APICs of the monitored ACI fabric. The possible statuses are:</td>
</tr>
<tr>
<td></td>
<td>- <strong>New</strong> (hourglass icon) – This configured entry is newly added but has not been saved (select <strong>Apply</strong> to save).</td>
</tr>
<tr>
<td></td>
<td>- <strong>Up</strong> (green icon) – Plugin-APIC communication is successful.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Down</strong> (red icon) – Either the plugin is not running on the Connecting CounterACT Device or plugin-APIC communication is not successful.</td>
</tr>
<tr>
<td><strong>Vendor</strong></td>
<td>The ACI fabric vendor.</td>
</tr>
<tr>
<td><strong>Queried Organizations</strong></td>
<td><strong>Information is not relevant for Cisco ACI fabrics</strong></td>
</tr>
</tbody>
</table>
### Column | Description
--- | ---
**Connecting CounterACT Device** | The CounterACT device through which all Forescout-platform-initiated communication with the APICs of the monitored ACI fabric is directed.

**Comment** | User-provided comments/descriptive text.

**Controller IP/Name** | IPv4 address or fully qualified domain name (FQDN) of a plugin-monitored APIC that manages an ACI fabric.

**Detection Method** | *Information is not relevant for Cisco ACI fabrics*

**Maximum Query Rate** | *Information is not relevant for Cisco ACI fabrics*

Not all columns are displayed by default. To edit the display, right-click a column heading and select **Add/Remove Columns**.

### Networks Tab
The Networks tab displays information about the third-party solution networks that the plugin is monitoring.

**Information presented in this tab is not relevant for Cisco ACI fabrics.** The information presented in this tab is supplied by CNC Plugin monitoring of a Cisco Meraki cloud management platform.

### Devices Tab
The Devices tab displays information about the nodes present in plugin-monitored ACI fabric domains

The following device-related information is available:

### Column | Description
--- | ---
**Device Name** | Name of the device.

**Type** | Type of device. The possible types are as follows:
- ACI Controller
- ACI Leaf Switch
- ACI Spine Switch
### Home Tab

The nodes and connected endpoints that the Centralized Network Controller Plugin discovers, via its monitoring of an ACI fabric domain, display as entries in the **All Hosts** pane in the Console’s **Home** tab. The **All Hosts** pane displays the following information for node entries [APIC, Leaf Switch, Service Node, Spine Switch] that are discovered by the plugin:

- Columns providing resolved ACI fabric property information. See [Property Resolution](#) for details.

![All Hosts](image)

### Asset Inventory Tab

The Asset Inventory provides the **Cisco ACI** view. Using this view, you can group the display of detected endpoints based on any of the following ACI fabric-related distinctions:

- Application Profile
- Endpoint Group
- Fabric Domain

![Asset Inventory](image)
- FEX ID
- FEX Port
- Leaf Switch Port
- (Leaf Switch Port) VLAN ID
- (Leaf Switch Port) VxLAN ID
- Node ID
- Node Name
- Pod ID
- Role
- Tenant Group
- VMM Path Group
- VMM vCenter

The following Asset Inventory image presents detected endpoints grouped by fabric domain:
The following Asset Inventory image presents detected endpoints grouped by node name:

<table>
<thead>
<tr>
<th>Node</th>
<th>No. of hosts</th>
<th>Last Login</th>
<th>Last Heartbeat</th>
</tr>
</thead>
<tbody>
<tr>
<td>Node A</td>
<td>2</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node B</td>
<td>1</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node C</td>
<td>2</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node D</td>
<td>42</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node E</td>
<td>1</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node F</td>
<td>42</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node G</td>
<td>1</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
<tr>
<td>Node H</td>
<td>42</td>
<td>12:00:00 PM</td>
<td>12:00:00 PM</td>
</tr>
</tbody>
</table>

Note: The Asset Inventory image shows endpoints grouped by node name, with details such as node name, number of hosts, last login time, and last heartbeat time. Each node has a specific configuration and status indicated by the displayed information.
CNC Plugin Integration with Cisco Meraki

The Centralized Network Controller Plugin lets you monitor Cisco Meraki, cloud-managed networks. The Meraki Dashboard is the centralized cloud management interface for all Cisco Meraki products.

The integration enables real-time discovery of endpoints connected to the following Meraki cloud-managed, network devices:

- Security & SD WAN (MX)
- Switch (MS)
- Teleworker Gateway (Z)
- Wireless Access Point (MR)

Once discovered, endpoints go through the Forescout classification and assessment processes.

You can use plugin properties to resolve information about the Meraki organizations, networks, switches, and wireless access points discovered. For example, the name of the organization to which the detected endpoint belongs, or the name of the access point to which the wireless client is connected.

How It Works

The following Meraki components are required for this integrated solution:

- **Meraki Dashboard** – The Forescout platform queries the Meraki Cloud Management Service via its Dashboard API to retrieve information about network devices and the endpoints connected to those devices.

- **Meraki cloud-managed, network devices** – The Forescout platform receives syslog events from local Meraki security & SD WANs (MX), switches (MS), teleworker gateways (Z) and wireless access points (MR), which provide endpoint discovery information.

The following Forescout components support this integration:

- **Centralized Network Controller Plugin** – This plugin handles communication with the Meraki Dashboard and provides endpoint and device properties. Use the plugin to define controllers, logical entities that represent the third-party solution with which the plugin communicates.

- **Forescout Syslog Plugin** – This plugin receives syslog events from Meraki cloud-managed, network devices. These syslog messages are used to expedite the discovery of endpoints connections and disconnections.
A CounterACT Appliance or Enterprise Manager must be defined as the Connecting CounterACT Device, which handles communication with the Meraki Cloud Management Service (Dashboard).

Depending on the Meraki customer deployment, one or more plugin controllers are configured within the Forescout platform, each with a dedicated Connecting CounterACT device.

- A single plugin controller can handle communication with the Meraki Dashboard for more than one Meraki Organization.
- A specific organization can only be queried by a single controller.
- For each plugin controller, the polling rate from the Forescout platform to the Meraki Dashboard can be configured.
- The Forescout platform does not query information directly from the Meraki cloud-managed, network devices. Configure the Forescout platform to receive syslog messages from these devices.

Forescout Console does not display endpoint IPv6 addresses reported by Meraki. For IPv6-only endpoints, the MAC address is displayed in the Console.

**Baseline Deployment Guidelines**

Forescout recommends the following baseline deployment guidelines:

- Select the Enterprise Manager as the Connecting CounterACT Device.
- A Connecting CounterACT Device can poll information from multiple Meraki Organizations, assign a single Connecting CounterACT Device to poll information from up to 1000 network devices across single or multiple Organizations.
- For deployments with more than 1000 network devices, assign a dedicated Connecting CounterACT Device to poll information from each Organization (each with no more than 1000 devices).

**Requirements**
This section describes the requirements for running the Forescout Centralized Network Controller Plugin and configuring it to work with a Cisco Meraki cloud-managed network.

- **Forescout Requirements**
- **Network Requirements**
- **Third-Party Product Requirements**

**Forescout Requirements**
The following Forescout version must be running in your Enterprise Manager and your Appliances:

- Forescout 8.1.
- It is recommended that the Centralized Network Controller Plugin use received syslog events to detect endpoint connections/disconnections. For this plugin processing to take place, the following is required:
  - Core Extensions Module version 1.0 with the Syslog Plugin running. See [Configure the Syslog Servers](#) and [Syslog Plugin Configuration Prerequisites](#) for details.
- (Flexx licensing) A valid Forescout eyeControl (ForeScout CounterACT Control) license, to use enforcement actions provided by the plugin/component. If you do not have this license, these actions will be disabled in the Console. Refer to the [Forescout Flexx Licensing How-to Guide](#) for more information about managing Flexx licenses and how to request/purchase this license.

**Network Requirements**
Configure the following on enterprise firewalls to support communication between the Forescout platform and the Meraki Cloud Dashboard:

- Allow communication on port 443/TCP
- The URL `api.meraki.com/api/v0/` must be reachable with HTTPS

If your organization’s network security policy requires that Internet communication traffic be routed through a proxy server, you need to configure the connection parameters for accessing the proxy server that handles communication between the Connecting CounterACT Device, which you configure for use by the Centralized Network Controller Plugin, and the Meraki Cloud Dashboard.
Third-Party Product Requirements

The following Meraki products and software versions are verified for interoperation with the Forescout Centralized Network Controller Plugin:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Network Device Type</th>
<th>Network Device Model</th>
<th>Software Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco Meraki</td>
<td>Security &amp; SD WAN</td>
<td>MX65W</td>
<td>MX 13.33</td>
</tr>
<tr>
<td></td>
<td>Switch</td>
<td>MS-220/250</td>
<td>MS 10.35</td>
</tr>
<tr>
<td></td>
<td>Teleworker Gateway</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z1</td>
<td>MX 13.33</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Z3</td>
<td>MX 14.16-</td>
</tr>
<tr>
<td></td>
<td>Wireless Access Point</td>
<td>MR-33/34</td>
<td>MR 25.11</td>
</tr>
</tbody>
</table>

Forescout recommends to configure the Centralized Network Controller Plugin to use syslog events sent to it from local Meraki devices to detect endpoint connections and disconnections. For this plugin processing to take place, configure the following in the Meraki Dashboard:

- Configure the syslog servers (receivers of network device events) to be the CounterACT device(s) responsible for receiving syslog events sent from the local network devices.
- Configure the syslog server port to be the identical port number as the UDP port for receiving syslog events that is configured in the Syslog Plugin. The default port for this purpose is 514.

Cisco Meraki only supports use of the UDP protocol to send syslog events.

Configuration Prerequisites

Before proceeding with Centralized Network Controller Plugin configuration, you must complete the following activities, in the order presented:

1. In the Meraki Dashboard:
   a. Generate the API Key
   b. Configure the Syslog Servers

2. In the Syslog Plugin:
   a. Configure the Plugin Receiver Port
   b. Verify the plugin is running

Meraki Dashboard Configuration Prerequisites

Before Centralized Network Controller Plugin configuration, complete the following Meraki Dashboard activities, in the order presented:

1. Generate the API Key
2. Configure the Syslog Servers
Generate the API Key

The Centralized Network Controller Plugin requires the use of an API Key to communicate with the cloud management interface, in this case, the Meraki Dashboard. First, you need to generate the API Key in the Meraki Dashboard. Then, when adding the controller to the plugin configuration, you must provide the generated API Key.

The API key is hidden the next time you enter this configuration page on the Dashboard. Record and save the API Key immediately after generating it.

To generate an API Key:

1. In the Meraki Dashboard, select Organization > Settings.
2. In the Dashboard API access section of the Settings page, do the following:
   a. Select Enable access to the Cisco Meraki Dashboard API.
   b. Select the profile link in the statement After enabling the API here, go to your profile to generate an API key. The Update your account information page opens.
3. In the API access section, select Generate API Key. The generated API Key is displayed.

Record and save the API Key. You must provide this API Key when adding the controller to the Centralized Network Controller Plugin configuration. See Add a Controller for details.

For information about working with the dashboard, refer to the Cisco Meraki cloud management platform documentation.

Configure the Syslog Servers

Before the Centralized Network Controller Plugin can use received syslog events to detect endpoint connections/disconnections, in the Meraki Dashboard, you need to configure the syslog servers. These are the CounterACT device(s) responsible for receiving syslog events (wireless events and/or switch events) sent from cloud-managed network devices.

Syslog server configuration is defined per Meraki network.

To configure a syslog server:

1. In the Meraki Dashboard, per Meraki network, select Network-wide > CONFIGURE > General.
2. In the Logging section of the General page, define the following information for each syslog server entry:
   a. Server IP – the IP address of a CounterACT device to function as a syslog server (receives syslog events from Meraki network devices).
   b. Port – the port that network devices use to send syslog events to the syslog server. The default port for this purpose is 514.

Cisco Meraki only supports use of the UDP protocol to send syslog events.
c. **Event Type** – Select one or both of the following options:
   - **Wireless events** – Sends WLAN device (wireless access point) events to the syslog server.
   - **Switch events** – Sends switch device events to the syslog server.

3. Repeat step 2 for each CounterACT device you want to configure as a syslog server.

For information about working with the dashboard, refer to the Cisco Meraki cloud management platform documentation.

**Syslog Plugin Configuration Prerequisites**

After completing the Meraki Dashboard configuration prerequisites and before Centralized Network Controller Plugin configuration, complete the following Syslog Plugin-related activities in the Forescout Console:

- Configure the Plugin Receiver Port
- Verify the Plugin is Running

**Configure the Plugin Receiver Port**

Configure the Syslog Plugin port for receiving syslog events for each CounterACT device configured as a syslog server (receiver of wireless events and/or switch events) in the Meraki Dashboard. Each such CounterACT device receives syslog events sent from cloud-managed, local network devices.

**To configure the port for receiving syslog events:**

1. In the Console, select Tools > Options. The Options window opens.
2. In the navigation tree, select Modules. The Modules pane opens.
3. In the Modules pane, double-click Core Extensions.
4. Select Syslog and then select Configure. The Select Appliances dialog box opens.
5. Select a CounterACT device and then select OK. The Syslog@<CounterACT device> Plugin Configuration window opens.
6. Select the Receive From tab.
7. In the **Ports for Incoming Syslog Messages** section, configure the **UDP Port** field with the identical port number that you configured for the syslog server port in the Meraki Dashboard. The default UDP port for this purpose is 514.

8. Select **OK** and then select **Yes** to save the plugin configuration update.

9. Repeat steps 4–8 for each CounterACT device configured as a syslog server in the Meraki Dashboard.

For more information, refer to the *Forescout Syslog Plugin Configuration Guide*. See *Additional Forescout Documentation* for information on how to access the guide.

**Verify the Plugin is Running**

Verify that the Syslog Plugin is running in *all* of the CounterACT devices configured as syslog servers in the Meraki Dashboard (Select **Options > Modules** and expand the **Core Extensions** module entry).

If the plugin is not running in *all* of these CounterACT devices, select Syslog and select **Start**.

**Configure the Plugin**

This section describes how to configure the Centralized Network Controller Plugin so it monitors:

- An organization’s networks
- An organization’s cloud-managed network devices
- The endpoints connected to these cloud-managed network devices

Plugin controllers are logical entities that represent the third-party cloud management interface with which the plugin communicates. In this integration, a controller communicates with a Cisco Meraki cloud-based dashboard.

The section describes the following plugin configuration tasks:

- **Add a Controller**
- **Edit a Controller**
- **Remove a Controller**
- **Test the Plugin Configuration**

**Add a Controller**

The section describes how to define controllers in Forescout that communicate with the management interface.

Before adding a controller to the plugin configuration, make sure that you have completed the steps described in *Configuration Prerequisites*.

**To add a controller:**

1. In the Console, select **Tools > Options**. The Options window opens.

2. Select **Modules** and then double-click **Network**.
3. Select **Centralized Network Controller** and then select **Configure**. The Centralized Network Controller pane opens.

4. In the Controller tab, select **Add**.

5. Configure the controller using the panes of the Add Controller wizard:
   - **General**
   - **Communication**
   - **Organizations to Query**
   - **Detection Method**
   - **Proxy Server**
   - **Performance Tuning**
General

In the General pane (Step 1), configure general information that the plugin requires in order to work with the controller of a Cisco Meraki cloud-managed network.

To configure general information:

1. In the General pane of the Add Controller wizard, define the following:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vendor</strong></td>
<td>From the drop-down menu, select the <em>Cisco Meraki</em> entry.</td>
</tr>
<tr>
<td><strong>Connecting CounterACT Device</strong></td>
<td>Enter the name of the Enterprise Manager/Appliance through which all Forescout platform-initiated communication with the controller is directed. Only this designated Enterprise Manager/Appliance actually communicates with the controller. An Enterprise Manager/Appliance can only be configured as the Connecting CounterACT Device for a single, supported vendor, this being either Cisco ACI or Cisco Meraki. Forescout recommends choosing an Appliance, rather than the Enterprise Manager, as the Connecting CounterACT Device.</td>
</tr>
<tr>
<td><strong>Comment</strong></td>
<td><em>(optional)</em> Enter comments/descriptive text about the plugin-monitored controller.</td>
</tr>
</tbody>
</table>

2. Select **Next**. The **Communication** pane opens.

Communication

In the Communication pane (Step 2), configure the information that the plugin requires in order to communicate with the controller to obtain information about:

- Meraki organizations
- Meraki cloud-managed networks
- The Meraki cloud-managed, network devices (security & SD WANs, switches, teleworker gateways and wireless access points) and the endpoints connected to these devices.

### Multiple Controller Configuration

Multiple controllers can be configured based on the Meraki enterprise deployment and its topology. Each controller handles and queries different Meraki organizations. A specific organization can only be queried by a single controller.

### To configure communication information:

1. In the Communication pane of the Add Controller wizard, define the following:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>API Key</td>
<td>Enter the API Key that the Forescout platform must use to communicate, via API, with the controller and obtain information from the controller. Re-enter the API Key in the <strong>Verify API Key</strong> field. <strong>Note:</strong> You must have already generated this key in the Meraki Dashboard. See <a href="#">Generate the API Key</a> for details.</td>
</tr>
</tbody>
</table>

2. Select **Next**. The **Organizations to Query** pane opens.

### Organizations to Query

In the Organizations to Query pane (Step 3), specify which organizational networks the plugin should query for information.

A specific organization can only be queried by a single controller.
To configure the organizations to query:

1. In the Organizations to Query pane, select one of the following options:
   - **Query all organizations.** The plugin queries the controller about all organizational networks
   - **Specify organization(s) to query.** The plugin only queries the controller about the networks belonging to those organizations that are specified in this field.
     > This field is case-sensitive, for example, the entries *Finance* and *finance* refer to two different organizations.
     > Comma-separate multiple entries. For example: South0009, 109zone, RegionABCD

2. Select **Next.** The Detection Method pane opens.

**Detection Method**

In the Detection Method pane (Step 4), instruct the plugin to listen for syslog events that are sent to the Forescout platform from Meraki network devices. When this option is selected, plugin detection of endpoint connections to and disconnections from those devices is expedited.

With expedited plugin detection, the plugin is configured to listen for syslog events and uses both of the following methods to detect endpoint connections and disconnections:

- Received syslog events
- Periodic polling of the Meraki Dashboard

When the plugin is not configured to listen for syslog events, the plugin detects endpoint connections and disconnections only through periodic polling of the controller.
The **Use Syslog Events to Expedite Detection** option is enabled by default. To work with this option, you must also configure Meraki Dashboard to send syslog information from the Meraki cloud-managed, network devices.

![Add Controller - Step 4 of 6](image)

**To expedite detection:**

1. In the Detection Method pane, verify that **Use Syslog Events to Expedite Detection** is selected.
2. Configure Meraki Dashboard to send syslog information from the Meraki cloud-managed, network devices.
3. Select **Next**. The **Proxy Server** pane opens.

**Proxy Server**

Define a proxy server in the Proxy Server pane (Step 5), if your organization's network security policy *requires* that Internet communication traffic is routed through a proxy server. If this is the case, configure the connection parameters for use by the Connecting CounterACT Device to access the proxy server. The proxy server handles the communication between the Forescout platform and the Meraki Cloud Dashboard. The Connecting CounterACT Device was previously configured in the General pane.
To configure the proxy server:

1. In the Proxy Server pane of the Add Controller wizard, enable (select) the Use Proxy Server option. By default, this option is disabled.

2. Define the following information (unless otherwise noted, all information is required):

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proxy Server</td>
<td>Enter the IP address of the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Port</td>
<td>Select the port to be used to communicate with the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Username</td>
<td>Enter the username for log in access by an authorized account to the proxy server.</td>
</tr>
<tr>
<td>Proxy Server Password</td>
<td>Enter the password for log in access by an authorized account to the proxy server. Re-enter the password in the Verify Password field.</td>
</tr>
</tbody>
</table>

3. Select Next. The Performance Tuning pane opens.
Performance Tuning

In the Performance Tuning pane (Step 6), configure performance-related settings and options that affect plugin processing.

To configure performance settings:

1. In the Performance Tuning pane, modify the following query properties as required:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Maximum CounterACT Query Rate</strong></td>
<td>Modify the maximum number of plugin queries per second that the Connecting CounterACT Device is allowed to send to the cloud management interface. By default, the maximum query rate is 3. The query rate range is 1–5.</td>
</tr>
<tr>
<td><strong>Expedite Detection is enabled, query every &lt;n&gt; seconds</strong></td>
<td>Modify the frequency of plugin queries for connected endpoint information, when the plugin is configured to use syslog events to expedite detection. By default, this query period is 60 seconds.</td>
</tr>
<tr>
<td><strong>Expedite Detection is disabled, query every &lt;n&gt; seconds</strong></td>
<td>Modify the frequency of plugin queries for connected endpoint information, when the plugin is not configured to use syslog events to expedite detection. By default, this query period is 60 seconds.</td>
</tr>
<tr>
<td><strong>Query for device port configuration every &lt;n&gt; seconds</strong></td>
<td>Modify the frequency of plugin queries for switch device port configuration information. By default, this query period is 600 seconds.</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Query for organization / network information every (&lt;n&gt;) seconds</td>
<td>Modify the frequency of plugin queries for the controller’s information: its organizations, its managed networks and the network devices belonging to its managed networks. By default, this query period is 3600 seconds.</td>
</tr>
<tr>
<td>Query for group policies every (&lt;n&gt;) seconds</td>
<td>Modify the frequency that the plugin queries the controller to retrieve the names of all the group policies defined per network. By default, this query period is 600 seconds. &lt;br&gt;<strong>Note</strong>: Group policies can be defined for all Cisco Meraki cloud-managed networks except for networks of type <em>Switch</em>.</td>
</tr>
</tbody>
</table>

2. Select **Finish**.  

The new controller is listed in the Controllers tab. Continue with [Test the Plugin Configuration](#).

### Edit a Controller

You can edit the properties of an existing controller, and enable and disable specific settings.

**To edit a controller:**

1. In the Controllers tab, select a controller entry and then select **Edit**. The Edit Controller window opens.

2. Modify the controller properties in the various tabs. For details about these tabs and their content, see [Add a Controller](#) and its subsections.

   After editing the plugin configuration for a controller entry and before saving the updated plugin configuration, Forescout recommends testing the plugin configuration for the controller entry. To do so, continue with [Test the Plugin Configuration](#).

### Remove a Controller

Removing a controller stops all plugin interaction with that controller.

**To remove a controller:**

1. In the Controllers tab, select one or more than one controller entry and then select **Remove**.

2. When prompted for confirmation, select **Yes**.

3. Select **Apply** to save the updated plugin configuration in the Forescout platform.
Verify That the Plugin Is Running

After configuring the plugin, verify that it is running.

To verify:

1. Select **Tools>Options** and then select **Modules**.
2. Navigate to the plugin and select **Start** if the plugin is not running.

Test the Plugin Configuration

*After* completing the *Add Controller* configuration process and *before* saving the updated plugin configuration, make sure you test the plugin configuration for the new controller entry. You can test the plugin configuration for an existing controller entry at any time.

The test verifies plugin configuration validity and checks that the plugin can communicate and work with the selected controller. The following conditions are tested:

- The plugin is running on the designated Connecting CounterACT Device.
- The plugin established a communication connection with the controller:
  - Within the allowed time frame
  - Did not encounter any network problem
  - Did authenticate
  - Used valid API command data
  - A match exists between (a) the organizations to query, as specified in the plugin configuration, and (b) the controller-provided list of organizations

To test the plugin configuration:

1. In the Controllers tab of the Centralized Network Controller pane, select the controller entry you want the plugin test to use.
2. Select **Test**. The Centralized Network Controller Plugin-Controller Test window opens. The test automatically runs.
If the test fails, information is provided about the failure.

3. Select **Close**.

4. If the Controller test succeeded, select **Apply** to save the new/updated plugin configuration in the Forescout platform.

After saving the plugin configuration for a new controller entry:

- Select the **Networks Tab** to review information about the third-party solution networks that the plugin is monitoring.
- Select the **Devices Tab** to review information about the devices in each third-party solution network.

### Console Information Display

This section describes the following information displays provided in the Console:

- **Centralized Network Controller Pane**
- **Home Tab**
- **Asset Inventory Tab**

### Centralized Network Controller Pane

The Console Centralized Network Controller pane comprises the following tabs:

- **Controllers Tab**
- **Networks Tab**
- **Devices Tab**
Controllers Tab

The Controllers tab displays information about the controllers that represent the third-party solution the plugin is configured to communicate with and query.

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connectivity Status</td>
<td>The status of the configured entry or the communication status with the controller. The possible statuses are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>New</strong> (hourglass icon) – This configured entry is newly added, but has not been saved (select <strong>Apply</strong> to save).</td>
</tr>
<tr>
<td></td>
<td>• <strong>Up</strong> (green icon) – Plugin-controller communication is successful.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Down</strong> (red icon) – Either the plugin is not running on the Connecting CounterACT Device or plugin-controller communication is not successful.</td>
</tr>
<tr>
<td>Vendor</td>
<td>The controller's vendor.</td>
</tr>
<tr>
<td>Queried Organizations</td>
<td>The organizations whose networks are monitored by the plugin.</td>
</tr>
<tr>
<td>Connecting CounterACT Device</td>
<td>The CounterACT device through which all Forescout-platform-initiated communication with the cloud management interface is directed.</td>
</tr>
<tr>
<td>Comment</td>
<td>User-provided comments/descriptive text.</td>
</tr>
<tr>
<td>Detection Method</td>
<td>The method used to detect endpoint connections and disconnections. The possible methods are:</td>
</tr>
<tr>
<td></td>
<td>• Polling (only)</td>
</tr>
<tr>
<td></td>
<td>• Polling and Events</td>
</tr>
<tr>
<td>Maximum Query Rate</td>
<td>The maximum number of queries per second that the Connecting CounterACT Device is allowed to send to the cloud management interface. The default rate is 3 queries per second.</td>
</tr>
</tbody>
</table>
Networks Tab

The Networks tab displays information about the third-party solution networks that the plugin is monitoring.

Not all columns are displayed by default. To edit the display, right-click a column heading and select Add/Remove Columns.

The following network-related information is available:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Name</td>
<td>The name of the network.</td>
</tr>
<tr>
<td>Member of Organization</td>
<td>The name of the organization to which the network belongs.</td>
</tr>
<tr>
<td>Network Type</td>
<td>The type of network. The possible types are:</td>
</tr>
<tr>
<td></td>
<td>• Appliance (security &amp; SD WAN, teleworker gateway)</td>
</tr>
<tr>
<td></td>
<td>• Combined (security &amp; SD WAN, switch, teleworker gateway, wireless)</td>
</tr>
<tr>
<td></td>
<td>• Switch</td>
</tr>
<tr>
<td></td>
<td>• Wireless</td>
</tr>
<tr>
<td>Vendor</td>
<td>The network’s vendor.</td>
</tr>
<tr>
<td>Total Network Devices</td>
<td>The total number of devices detected in the network.</td>
</tr>
<tr>
<td>Network Time Zone</td>
<td>The time zone in which the network is located.</td>
</tr>
<tr>
<td>Connecting CounterACT Device</td>
<td>The CounterACT device through which all Forescout-platform-initiated communication with the cloud management interface, about the network, is directed.</td>
</tr>
</tbody>
</table>

Not all columns are displayed by default. To edit the display, right-click a column heading and select Add/Remove Columns.
Devices Tab

The Devices tab displays information about the devices in each third-party solution network.

The following device-related information is available:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Name</td>
<td>The name of the device.</td>
</tr>
<tr>
<td>Type</td>
<td>The type of device. The possible types are:</td>
</tr>
<tr>
<td></td>
<td>• Security &amp; SD WAN</td>
</tr>
<tr>
<td></td>
<td>• Switch</td>
</tr>
<tr>
<td></td>
<td>• Teleworker Gateway</td>
</tr>
<tr>
<td></td>
<td>• Wireless</td>
</tr>
<tr>
<td>Model</td>
<td>The model of the device.</td>
</tr>
<tr>
<td>IP Address</td>
<td>The IP address of the device.</td>
</tr>
<tr>
<td>Total Connected Endpoints</td>
<td>Total number of endpoints connected to the device. See about Plugin Connected Endpoint Reporting.</td>
</tr>
<tr>
<td>Last Event Received</td>
<td>The date of the last syslog event that the plugin received from the device.</td>
</tr>
<tr>
<td>MAC Address</td>
<td>The MAC address of the device.</td>
</tr>
<tr>
<td>Member of Network</td>
<td>The name of the network to which the device belongs.</td>
</tr>
<tr>
<td>Member of Organization</td>
<td>The name of the organization to which the device belongs.</td>
</tr>
<tr>
<td>Network Vendor</td>
<td>The vendor of the network to which the device belongs.</td>
</tr>
<tr>
<td>Serial Number</td>
<td>The serial number of the device.</td>
</tr>
</tbody>
</table>

Not all columns are displayed by default. To edit the display, right-click a column heading and select Add/Remove Columns.
**Plugin Connected Endpoint Reporting**

1. For Meraki MS switches, the plugin supports VoIP detection for phones connected to either access ports or trunk ports. All potential switch ports (access and trunk) must have configured voice VLANs.

   This means that the plugin detects and reports about both a VoIP phone and, if present, the endpoint that is connected through the VoIP phone to the switch.

2. The plugin *does not* detect and report about endpoints that are connected to Meraki switch trunk ports that do not have configured voice VLANs.

**Home Tab**

The network devices and connected endpoints that the Centralized Network Controller Plugin discovers, via its monitoring of cloud-managed networks, appear as entries in the All Hosts pane in the Console's Home tab. The following information is displayed in the All Hosts pane for network devices discovered by the plugin:

**Security & SD WAN**
- Vendor
- Network ID
- Network Name
- Organization ID
- Organization Name

**Switch:**
- Vendor
- Switch Hostname
- Network ID
- Network Name
- Organization ID
- Organization Name

**Teleworker Gateway**
- Vendor
- Network ID
- Network Name
- Organization ID
- Organization Name

**Wireless Access Point:**
- Vendor
- WLAN AP Name
- Network Function – Lightweight AP (Access Point)
- Network ID
- Network Name
- Organization ID
- Organization Name

**Asset Inventory Tab**

The Asset Inventory views show the distribution of wired and wireless endpoints across the Meraki organizations and networks. This eliminates the need to go to the Meraki dashboard to see how many endpoints are connected to each access point. You can also:

- View network and organizational information reported by the plugin.
- Incorporate inventory detections into policies.

The following information is available:

<table>
<thead>
<tr>
<th>Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assigned Meraki Policy</strong></td>
<td>The list of endpoints to which the Assign Meraki Policy action is currently applied, due to either Forescout platform policy evaluation or manual application.</td>
</tr>
<tr>
<td><strong>Network Name</strong></td>
<td>Current information about the networks to which detected endpoints are connected.</td>
</tr>
<tr>
<td><strong>Organization Name</strong></td>
<td>Current information about the organizations to which detected endpoints belong.</td>
</tr>
</tbody>
</table>
Creating ForeScout Policies

Create policies in ForeScout to resolve endpoint-based properties. For example, create a policy that detects all endpoints connected to a specific network.

Property Resolution

The Centralized Network Controller Plugin resolves properties from the following property groups:

- Cisco Meraki
- Switch
- Wireless
- Track Changes

Cisco Meraki Properties

The plugin resolves the following properties about detected endpoints that are connected to a Cisco Meraki cloud-managed network device:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assigned Meraki Policy</td>
<td>The Meraki policy currently assigned to the detected endpoint by the Assign Meraki Policy action.</td>
</tr>
<tr>
<td></td>
<td>- Cancelation of the Assign Meraki Policy action for a targeted endpoint, results in the automatic assignment of the Normal Meraki policy to that endpoint.</td>
</tr>
<tr>
<td>Network ID</td>
<td>ID of the network to which the detected endpoint is connected.</td>
</tr>
<tr>
<td>Network Name</td>
<td>Name of the network to which the detected endpoint is connected.</td>
</tr>
<tr>
<td>Organization ID</td>
<td>ID of the organization to which the detected endpoint belongs.</td>
</tr>
<tr>
<td>Organization Name</td>
<td>Name of the organization to which the detected endpoint belongs.</td>
</tr>
</tbody>
</table>
Switch Properties
The plugin resolves various properties related to detected Meraki switches.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switch Hostname</td>
<td>The switch name as defined in the switch.</td>
</tr>
<tr>
<td>Switch IP/FQDN</td>
<td>The IP address or the fully qualified domain name (FQDN) of the switch.</td>
</tr>
<tr>
<td>Switch IP/FQDN and Port Name</td>
<td>The IP address or the fully qualified domain name (FQDN) name of the switch and the port name (the physical Ethernet interface information of the port). The format is &lt;IP address/FQDN&gt;:&lt;port&gt;.</td>
</tr>
<tr>
<td>Switch Port Alias</td>
<td>The description of the port as defined in the switch configuration.</td>
</tr>
<tr>
<td>Switch Port Connect</td>
<td>The physical connectivity between the connected endpoint and the switch port.</td>
</tr>
<tr>
<td>Switch Port Name</td>
<td>The hard-coded port name.</td>
</tr>
<tr>
<td>Switch Port VLAN</td>
<td>The VLAN associated with the switch port.</td>
</tr>
<tr>
<td>Switch Port Voice Device</td>
<td>Identifies whether the endpoint connected to the switch port is a VoIP device.</td>
</tr>
<tr>
<td>Switch Port Voice VLAN</td>
<td>The switch port VLAN to which the VoIP endpoint is connected.</td>
</tr>
<tr>
<td>Switch Vendor</td>
<td>The Switch vendor name.</td>
</tr>
<tr>
<td>Switch VoIP Port</td>
<td>Identifies whether the switch port is a VoIP port.</td>
</tr>
</tbody>
</table>

Other Forescout switch properties are not resolved by this plugin.
**Wireless Properties**

The plugin resolves various properties related to detected Meraki wireless access points.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>WLAN AP Name</td>
<td>The name of the access point to which the wireless client is connected.</td>
</tr>
<tr>
<td>WLAN Connectivity Status</td>
<td>Identifies whether the wireless client is connected to an access point.</td>
</tr>
<tr>
<td>WLAN Client Username</td>
<td>The DNS name used by the wireless client to authenticate with the access point.</td>
</tr>
<tr>
<td>WLAN Device IP/FQDN</td>
<td>The IP address or the fully qualified domain name (FQDN) of the WLAN device that manages the wireless client.</td>
</tr>
<tr>
<td>WLAN Device Vendor</td>
<td>The vendor of the WLAN device that manages the wireless client.</td>
</tr>
</tbody>
</table>

Other Forescout wireless properties are not resolved by this plugin.

**Track Changes Properties**

The plugin resolves the information of the following Track Changes properties:

- [Centralized Network Controller Track Changes Properties](#)
- [Switch Track Changes Properties](#)
- [Wireless Track Changes Properties](#)
### Centralized Network Controller Track Changes Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assigned Meraki Policy Change</td>
<td>Identifies that a change in value occurred in the Assigned Meraki Policy property.</td>
</tr>
<tr>
<td>Centralized Network Controller Network Name Change</td>
<td>Identifies that a change in value occurred in the Network Name property.</td>
</tr>
<tr>
<td>Centralized Network Controller Organization Name Change</td>
<td>Identifies that a change in value occurred in the Organization Name property.</td>
</tr>
</tbody>
</table>

### Switch Track Changes Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switch Hostname Change</td>
<td>Identifies that a change in value occurred in the Switch Hostname property.</td>
</tr>
<tr>
<td>Switch IP/FQDN Change</td>
<td>Identifies that a change in value occurred in the Switch IP/FQDN property.</td>
</tr>
<tr>
<td>Switch IP/FQDN and Port Name Change</td>
<td>Identifies that a change in value occurred in the Switch IP/FQDN and Port Name property.</td>
</tr>
<tr>
<td>Switch Port Alias Change</td>
<td>Identifies that a change in value occurred in the Switch Port Alias property.</td>
</tr>
<tr>
<td>Switch Port Connectivity Change</td>
<td>Identifies that a change in value occurred in the Switch Port Connect property.</td>
</tr>
<tr>
<td>Switch Port Name Change</td>
<td>Identifies that a change in value occurred in the Switch Port Name property.</td>
</tr>
<tr>
<td>Switch Port VLAN Change</td>
<td>Identifies that a change in value occurred in the Switch Port VLAN property.</td>
</tr>
<tr>
<td>Switch Port Voice Device Change</td>
<td>Identifies that a change in value occurred in the Switch Port Voice Device property.</td>
</tr>
<tr>
<td>Switch Port Voice VLAN Change</td>
<td>Identifies that a change in value occurred in the Switch Port Voice VLAN property.</td>
</tr>
</tbody>
</table>

### Wireless Track Changes Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>WLAN AP Name Change</td>
<td>Identifies that a change in value occurred in the WLAN AP Name property.</td>
</tr>
<tr>
<td>WLAN Client Connectivity Status Change</td>
<td>Identifies that a change in value occurred in the WLAN Client Connectivity Status property.</td>
</tr>
<tr>
<td>WLAN Client Username Change</td>
<td>Identifies that a change in value occurred in the WLAN Client Username property.</td>
</tr>
<tr>
<td>WLAN Device IP/FQDN Change</td>
<td>Identifies that a change in value occurred in the WLAN Device IP/FQDN property.</td>
</tr>
</tbody>
</table>
**Action Control**

The Centralized Network Controller Plugin provides the following action to apply control on endpoints:

- *Assign Meraki Policy* – assigns the selected Meraki policy to the connected endpoint

  In the Forescout Console, find this action in the **Restrict** action group.

(Flexx licensing) To use this action, ensure that you have a valid *Forescout eyeControl* license. Refer to the *Forescout Flexx Licensing How-to Guide* for more information about managing licenses.

Use the action in policies and manually apply it on detected endpoints. The plugin supports application of the *Assign Meraki Policy* action only on endpoints that are connected to any of the following Cisco Meraki cloud-managed, network devices:

- Security & SD WAN
- Teleworker Gateway
- Wireless Access Point

**To configure the action:**

1. In the action’s **Parameters** tab, define the following field:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Meraki Policy to Assign</strong></td>
<td>From the drop-down menu, select a Meraki policy option:</td>
</tr>
<tr>
<td></td>
<td>• <em>&lt;Blocked&gt;</em> - the Meraki-provided policy that prevents assigned endpoints from connecting to cloud-managed network devices.</td>
</tr>
<tr>
<td></td>
<td>• <em>&lt;Whitelisted&gt;</em> - the Meraki-provided policy that allows assigned endpoints to connect to cloud-managed network devices without any access restrictions.</td>
</tr>
<tr>
<td></td>
<td>• Group policy 1-n – user-defined, group policies that the plugin obtains from the Meraki Dashboard.</td>
</tr>
</tbody>
</table>
Policy re-evaluation can cancel the applied action; you can also manually cancel the action. The plugin provides the following cancel action:

- **Cancel Meraki Policy Assignment** – cancels the Meraki policy currently assigned to the connected endpoint
  - At action cancellation, the targeted endpoint is then automatically assigned the *Normal* Meraki policy, even if prior to applying the *Assign Meraki Policy* action on the endpoint, the endpoint had no assigned Meraki policy.

In the Forescout Console, find this action in the **Restrict** action group.

(Flexx licensing) To use this action, ensure that you have a valid *Forescout eyeControl* license. Refer to the *Forescout Flexx Licensing How-to Guide* for more information about managing licenses.
Network Module Information

The Centralized Network Controller Plugin is installed with the Forescout Network Module.

The Forescout® Network Module provides network connectivity, visibility and control through the following plugin integrations:

- Centralized Network Controller Plugin
- Rogue Device Plugin
- Switch Plugin
- VPN Concentrator Plugin
- Wireless Plugin

The Network Module is a Forescout Base Module. Base Modules are delivered with each Forescout release. This module is automatically installed when you upgrade the Forescout version or perform a clean installation of Forescout.

The plugins listed above are installed and rolled back with the Network Module.
Additional Forescout Documentation

For information about other Forescout features and modules, refer to the following resources:

- Documentation Downloads
- Documentation Portal
- Forescout Help Tools

Documentation Downloads

Documentation downloads can be accessed from the Forescout Resources Page, or one of two Forescout portals, depending on which licensing mode your deployment is using.

- **Per-Appliance Licensing Mode** – Product Updates Portal
- **Flexx Licensing Mode** – Customer Portal

Software downloads are also available from these portals.

To identify your licensing mode:

- From the Console, select Help > About Forescout.

Forescout Resources Page

The Forescout Resources Page provides links to the full range of technical documentation.

To access the Forescout Resources Page:


Product Updates Portal

The Product Updates Portal provides links to Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. The portal also provides a variety of additional documentation.

To access the Product Updates Portal:

- Go to https://updates.forescout.com/support/index.php?url=counteract and select the version you want to discover.

Customer Portal

The Downloads page on the Forescout Customer Portal provides links to purchased Forescout version releases, Base and Content Modules, and eyeExtend products, as well as related documentation. Software and related documentation will only appear on the Downloads page if you have a license entitlement for the software.
To access documentation on the Forescout Customer Portal:
- Go to https://Forescout.force.com/support/ and select Downloads.

Documentation Portal

The Forescout Documentation Portal is a searchable, web-based library containing information about Forescout tools, features, functionality, and integrations.

- If your deployment is using Flexx Licensing Mode, you may not have received credentials to access this portal.

To access the Documentation Portal:
- Go to https://updates.forescout.com/support/files/counteract/docs_portal/ and use your customer support credentials to log in.

Forescout Help Tools

Access information directly from the Console.

Console Help Buttons

Use context sensitive Help buttons to quickly access information about the tasks and topics you are working with.

Forescout Administration Guide

- Select Forescout Help from the Help menu.

Plugin Help Files

- After the plugin is installed, select Tools > Options > Modules, select the plugin and then select Help.

Online Documentation

- Select Online Documentation from the Help menu to access either the Forescout Resources Page (Flexx licensing) or the Documentation Portal (Per-Appliance licensing).