

CounterACT® Plugin Update

Release Notes

November 2018

### **Version Information**

Advanced Tools Plugin, version 2.2.3.1

### **Supported CounterACT® Versions**

Customers who are working with the following CounterACT version can install the plugin:

**7.0.0** 

It is recommended to install the latest service pack.

### Requirements

- An active Maintenance Contract for CounterACT devices.
- You must install Hotfix 1.5.0 to work with this release. It is recommended to install the latest service pack to take advantage of the most current CounterACT updates.
- HPS Inspection Engine Plugin, version 9.5.8

## What's New

This version contains important fixed issues. See Fixed Issues.

Installing this release also installs fixes and enhancements provided in previous releases. See <u>Previous Releases</u> for more information. See <u>How to Install</u> for installation details.

## **Fixed Issues**

This section describes the fixed issues for this release.

Issue	Description
ADT-104	When an existing host IP Address was assigned a new ID and a new host name, the <i>Windows Manageable SecureConnector (via any interface)</i> property was mistakenly set to <i>false</i> .
ADT-116	The Counter property and Set Counter action did not accept fake IP addresses, and a policy containing a fake IP was evaluated as irresolvable.
ADT-126	Advanced Tools Plugin mistakenly reported a host as managed by SecureConnector using the <i>Windows Manageable SecureConnector (via any interface)</i> property.



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Issue	Description
ADT-144	Support for cache was added to the Advanced Tools Plugin to improve rechecks of the Segment Path property.

### **Known Issues**

This section describes all known issues for this release.

Issue	Description
63433	When a condition based on certain properties is open for editing, and the user navigates to another property in the Properties tree, the Condition pane does not display existing content in text fields when the user returns to the originally selected property. Select <b>Cancel</b> to close the Condition dialog box without losing existing content. This is a general issue caused by the CounterACT Console, but is especially relevant to the properties of this plugin that use commands or scripts. Select <b>Cancel</b> as described above to avoid erasing or overwriting long strings or scripts that you have entered in the Properties dialog.

### How to Install

Perform the following steps to download the plugin from the Web site and install it on the Console.

#### To install the plugin:

- 1. Navigate to the <u>Product Updates Portal</u>, <u>Base Plugins</u> page and download the plugin .fpi file.
- 2. Save the file to the machine where the CounterACT Console is installed.
- 3. Log into the CounterACT Console and select **Options** from the **Tools** menu.
- **4.** Select **Plugins**. The Plugins pane opens.
- **5.** Select **Install**. The Open dialog box opens.
- **6.** Browse to and select the saved plugin .fpi file.
- 7. Select Install.
- **8.** An installation or upgrade information dialog box and a license agreement dialog box will open. Accept the license agreement to proceed with the installation.
- **9.** Once the installation is complete, select **Close**. The plugin is listed in the Plugins pane.



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## **More Plugin Information**

Refer to the plugin configuration guide for more information about the plugin.

#### To access the plugin configuration guide:

- 1. After the plugin is installed, select **Options** from the Console **Tools** menu.
- 2. Navigate to and select the **Plugins** folder. The Plugins pane opens.
- 3. Select the plugin from the Plugins pane and then select Help.

### More Release Information

This section provides information about the following topics:

- Rollback Support
- Currently Available Releases
- Previous Releases

## **Rollback Support**

Rollback is not available for this plugin. This means that if you upgrade to this plugin version and the plugin does not operate as expected, you cannot roll it back to a previous release.

## **Currently Available Releases**

You can view information about plugin releases supported by specific CounterACT versions. To view, click the following link:

http://updates.forescout.com/support/files/plugins/goodies/Updates.pdf

New features or fixes may be provided after this release. These items will be made available as Beta releases to the upcoming plugin version until the final version is posted on the ForeScout Product Updates Portal.

In addition, you can contact the ForeScout Beta Manager at <a href="mailto:beta@forescout.com">beta@forescout.com</a> to request the Beta plugin update with the fixes.



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#### **Previous Releases**

Installing this release also installs fixes and enhancements provided in the releases listed in this section. To view Release Notes of previous version releases, see:

https://updates.forescout.com/support/files/plugins/goodies/2.2.3/2.2.3-22030018/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.2.2/2.2.2-222003/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.2.0/2.2.0-157/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.1.4/2.1.4-117/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.1.3/2.1.3-115/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.1.1/2.1.1-105/RN.pdf

https://updates.forescout.com/support/files/plugins/goodies/2.1.0/2.1.0-103/RN.pdf

http://updates.forescout.com/support/files/plugins/goodies/2.0.0/2.0.0-24/RN.pdf

### Additional CounterACT Documentation

For more detailed information about the CounterACT features described here or additional CounterACT features and modules, refer to the following resources:

- Documentation Portal
- Product Updates Portal
- CounterACT Console Online Help Tools

### **Documentation Portal**

The ForeScout Documentation Portal is a Web-based library containing information about CounterACT tools, features, functionality and integrations.

#### To access the Documentation Portal:

- 1. Go to <a href="https://updates.forescout.com/support/files/counteract/docs\_portal/">https://updates.forescout.com/support/files/counteract/docs\_portal/</a>.
- 2. Use your customer support credentials to log in.
- **3.** Select the CounterACT version you want to discover.

## **Product Updates Portal**

The Product Updates Portal provides links to CounterACT version releases, service packs, plugins and modules as well as related documentation. The portal also provides a variety of How-to Guides, Installation Guides and more.

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#### To access the Product Updates Portal:

- 1. Go to <a href="https://updates.forescout.com/support/index.php?url=counteract">https://updates.forescout.com/support/index.php?url=counteract</a>.
- 2. Select the CounterACT version you want to discover.

## **CounterACT Console Online Help Tools**

Access information directly from the CounterACT Console.

#### Console Help Buttons

Use context sensitive *Help* buttons to quickly access information about the tasks and topics you are working with.

#### Console User Manual

Select CounterACT Help from the Help menu.

#### Plugin Help Files

- 1. After the plugin is installed, select **Options** from the **Tools** menu and then select **Plugins**.
- 2. Select the plugin and then select **Help**.

#### **Documentation Portal**

Select **Documentation Portal** from the **Help** menu.



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